

Detecting Counterfeit Bills

<i>Business Purpose</i>	Coffee Lovers Cafe has received a 18% increase of counterfeit bills during the last fiscal quarter. Most locations have young cashiers that are new to the workforce. If the percentage of counterfeit bills continue to increase, it will cause additional price increases for our customers and employee raises and bonuses may be jeopardized. The purpose of this training is to provide all Coffee Lovers Cafe employees on how to detect counterfeit bills. Coffee Lovers Cafe would like to decrease the number of counterfeit bills by 10%. The increase will ensure that employee raises and overall profit is protected.
<i>Target Audience</i>	All Coffee Lovers Cafe employees
<i>Training Time</i>	15 minutes
<i>Training Recommendation</i>	The training recommendation is for this course to be an eLearning course due to needing to train employees in 18 locations across the state. There are full-time and part-time employees with varying schedules of availability. The eLearning course will ensure that all employees receive timely, standardized information.
<i>Deliverables</i>	● 1 Design Document ● 1 eLearning course ○ Will be developed in Articulate Rise360 ○ Include a knowledge check ○ Will include interactions for engagement ○ Will include a final 5 question quiz
<i>Learning Objectives</i>	After this course, Coffee Lovers Cafe employees will be able to Determine how to distinguish genuine currency from counterfeit currency by: ● Recognizing the ink on each note denomination ● Examining the raised printing on all note denominations ● Identifying the specific colors of the security threads for each note
<i>Training Outline</i>	Introduction ● Introduction Scenario ● Learning Objectives Recognizing the Ink ● Ink colors within a note ● Locating color shifting ink

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	• Detecting color shifting ink Knowledge Check Examining Raised Printing • Printing and composition of the paper • Detecting ridges Identifying Specific Colors of the Security Threads • Security thread locations • Security thread colors by denomination Quiz • 5 question quiz (unlimited attempts) Summary
<i>Assessment Plan</i>	Learner will take a 5-question quiz. Learner must have an 80% passing score. Learner will have unlimited attempts to pass the quiz.