

Privacy Policy for RozDeal

Last Updated: [23 september 2025]

RozDeal (“we,” “our,” or “us”) operates the RozDeal mobile application and website (together referred to as the “Platform”). This Privacy Policy explains how we collect, use, and protect your information when you use our services. By accessing or using our Platform, you agree to the practices described in this policy.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, delivery address, payment details.
 - **Account Information:** Login details, order history, saved preferences.
 - **Device Information:** IP address, device type, operating system, app version, and usage data.
 - **Location Data:** Approximate or precise location (if you enable GPS) for delivery purposes.
 - **Communication Data:** When you contact us via support, feedback, or social media.
-

2. How We Use Your Information

We use your information for purposes such as:

- Processing and delivering your orders.
- Providing customer support and resolving issues.
- Sending updates, promotions, and offers.
- Improving app performance and user experience.
- Ensuring safety, fraud prevention, and compliance with laws.

3. Sharing of Information

We do not sell your personal information. However, we may share your data with:

- **Delivery Partners:** To complete your orders.
- **Payment Gateways:** To process secure transactions.
- **Service Providers:** For hosting, analytics, and communication services.
- **Legal Authorities:** If required by law or to protect our rights.

4. Data Security

We take strong precautions to protect your data, including encryption, OTP-based authentication, and secure servers. However, no system is 100% secure, and we cannot guarantee absolute protection.

5. Cookies and Tracking

We may use cookies, analytics, and tracking tools to enhance user experience, monitor performance, and personalize content.

6. Your Choices

- You can update or delete your account information in the app.
- You may disable location access in your device settings (but this may affect delivery services).
- You may unsubscribe from promotional emails or notifications at any time.

7. Children's Privacy

RozDeal is not directed toward children under 13. We do not knowingly collect data from minors. If we become aware, we will delete such data immediately.

8. Third-Party Links

Our app or website may contain links to third-party services. We are not responsible for their privacy practices, and you should review their policies.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised “Last Updated” date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

RozDeal – Save Time, Save Money

 kareli madhyapradesh

 support@rozdeal.com
