

## ALAMEDA COUNTY HRC/ACCESS POINTS INFORMATION

### How can you get help?

**Call 2-1-1.** Operators have all the updates and send callers to the appropriate numbers below.

**If you are fleeing domestic violence, sexual assault or human trafficking:**

- If you are in immediate danger, call 911
- Call 211 or 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

### Contact a Housing Resource Center in Your Area

#### Oakland

Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at **510-613-0330 x2**

#### **Homeless Adults**

- Downtown Oakland: call BACS Coordinated Entry line at **510-658-9480**, or walk in at 629 Oakland Ave, Mondays - Thursdays: 9am-12pm.
- West Oakland: call BOSS Coordinated Entry line at **510-649-1930, ext. 1015 or ext. 1033**, or walk in at 2280 San Pablo Avenue, 10am-2pm Mon, Tues, Thur, Fri
- East Oakland: call EOCP Coordinated Entry line at **510-463-4601**, or walk in at 7515 International Blvd. 10am-3pm Thur, Fri

#### **Homeless families (with a child under 18)**

- call the Family Front Door at **510-808-7410 ext. 282** or walk in at 433 Hegenberger Rd #200, Oakland, Tuesday - Thursday, 9am-1pm.

#### North County (Berkeley, Albany, Emeryville)

- Homeless adults: contact BACS at **510-495-0131**, email [housinghub@bayareacs.org](mailto:housinghub@bayareacs.org) or walk in at 2809 Telegraph Ave, 9am-12pm, Mon, Wed, Fri
- Homeless families – contact Women’s Daytime Drop-in Center call **510-548-2884**, email [help@womensdropin.org](mailto:help@womensdropin.org), or walk in at 2218 Acton St. Mon, Wed, Fri 9am-2pm (Emeryville families may also contact Family Front Door - see information above)

## Mid County

- West (San Leandro and Alameda) Homeless adults/families:
  - San Leandro: **510-686-2332**;
    - Tuesdays (Adults only) 555 Lewelling Blvd, San Leandro 10am-1pm
    - Fridays (Families) 1840 Fairway Dr, San Leandro 10am-12pm
  - Alameda: **510-201-0203**;
    - Due to site renovations, Alameda HRC in-person drop-in hours are temporarily relocating. During this time, clients may call 510-201-0203 to schedule an in-person meeting regarding Coordinated Entry Services.
- East (Hayward and Unincorporated) Homeless adults/families: call BACS at **510-247-8235**, email HaywardHRC@bayareacs.org, or walk in at 590 B Street, Hayward, 1-4pm Monday, Wednesday, and Friday

## East County/Tri-Valley (Livermore, Dublin, Pleasanton)

- All homeless adults and families: Drop-in hours Wed and Thur 9am-1pm at 3311 Pacific Ave, Livermore; call Abode at **510-371-0447**

## South County/Tri-City (Fremont, Newark, Union City)

- Homeless adults: Drop-in hours Mon and Tues 8:30am-12:30pm 4075 Papazian Way, Fremont; call Abode at **510-330-5822**  
**Holiday Hours 2025:**
  - Closed December 25, December 26, and January 1
- Homeless families: Drop-in hours Thurs 10-12 and 1-3pm 39155 Liberty St., Fremont, CA  
**HOLIDAY HOURS 2025:**
  - November: closed on Thursday 11/27/25, otherwise all regular hours/days
  - Dec Schedule Thursday, OPEN: 12/4, 12/11, 12/18, 10am-12pm and 1pm-3pm
    - CLOSED on 12/25 and 1/1
  - Dec. Schedule Tuesday, OPEN: 12/23 and 12/30, 10am-12pm and 1pm-3pm

**Fremont Family Resource Center Partner Agencies** (schedules subject to change, call ahead to confirm agency availability, all are welcome)

- (Millenium Room); call Fremont Family Resource Center at 510-574-2000
- 4th Thursday of the month from 1-3pm: **Ohlone Career Center** will provide free, meaningful workforce development, career exploration, and job search/support/placement  
<https://www.ohlone.edu/careercenter/members>
- 1st and 3rd Thursdays of the month from 10am-12pm and 1-3pm: **Bay Area Legal Aid** will be available for people to talk to an attorney and get information and resources <https://baylegal.org/>
- 1st and 3rd Thursdays of the month from 10am-1pm: **Bay Area Community Health** will be on site to provide non-emergency medical care and social services navigation.  
<https://bach.health/homeless-programs>
- 1st and 3rd Thursday - **Swords to Plowshares**; military involved and military veterans' specific services for those who are unsheltered, insecurely housed, or needing other supports such as job aid, mental health, etc. <https://www.swords-to-plowshares.org/>

- 2nd Thursday - **Safe Alternatives to Violent Environments (SAVE)**; gender-based violence support services for first connections and resources including counseling, crisis support, safe houses, restraining orders, etc. as available <https://save-dv.org/save-services/>
- 3rd Thursday - **Rubicon's Center for Reentry Excellence (CORE)** serving justice involved individuals; housed, unhoused, insecurely housed. Prioritizing those on AB109 eligible persons, offering full service for employment, mental health, shelter/housing, etc. <https://reentryexcellence.org/>

### **Transitional Aged Youth 18-24 years old (Open to all Alameda County Youth - Current Locations in Oakland and Hayward)**

Youth are also able to go to adult and family access points.

- Homeless youth: Drop-in hours Monday-Thursday, 12:30pm-4:00pm at 200 Harrison Street, Oakland; call Covenant House at **510-379-1010** (ask for the Wellness Center)
- Homeless youth: Drop-in hours Monday, Thursday, & Friday, 10:00am-1:00pm at First Presbyterian's South Hayward Parish, 27287 Patrick Ave, Hayward (ask for Covenant House)

### **Survivors of Gender Based Violence**

Alameda County recently launched a new service for survivors of gender-based violence (GBV) who are facing the prospect of homelessness. GBV survivors who are actively fleeing, have fled and are experiencing homelessness or who are seeking to flee violence and are at high-risk of falling into homelessness can now access Coordinated Entry services at dedicated Access Points operated by victims' services providers.

- Family Violence Law Center (Oakland Area): 470 27th St. Oakland, CA 94612
  - (510) 208-0220, [www.fvlc.org](http://www.fvlc.org), [info@fvlc.org](mailto:info@fvlc.org)
- Building Futures (San Leandro)
  - (866) 292-9688, [www.bfwc.org](http://www.bfwc.org)
- Safe Alternatives to Violent Environments (Fremont Area): 3155 Kearney St., Suite 220, Fremont, CA 94538
  - (510) 574-2250, [www.save-dv.org](http://www.save-dv.org), [info@save-dv.org](mailto:info@save-dv.org)

*To learn about affordable housing opportunities and waitlist openings visit [Housing.acgov.org](https://housing.acgov.org)*