Alameda County Health

Housing and Homelessness Services
Health Care for the Homeless

Housing Resource Center Directory

Housing Resource Centers (HRCs) provide comprehensive Coordinated Entry (CE) services for people at risk of or experiencing homelessness, including housing problem solving, targeted outreach, education and skill building for housing search and retention, and assistance with referrals to both housing opportunities and relevant community-based services such as medical and behavioral health support and employment development.

Access Across the County

At HRCs, you can

- Explore prevention options or linkages to shelters and housing opportunities
- Take the Crisis Assessment and get support connecting to a shelter
- Clients who qualify based on need or housing availability may take the Housing Assessment

Connect with a Housing Resource Center

- If you are in immediate danger, call **911**
- If you are fleeing domestic violence, sexual assault, or human trafficking, call 211, 1-800-799-7233, or 1-800-787-3224 (TTY) for services, shelter, and housing information
- Call or visit any of the Housing Resource Centers listed in this directory

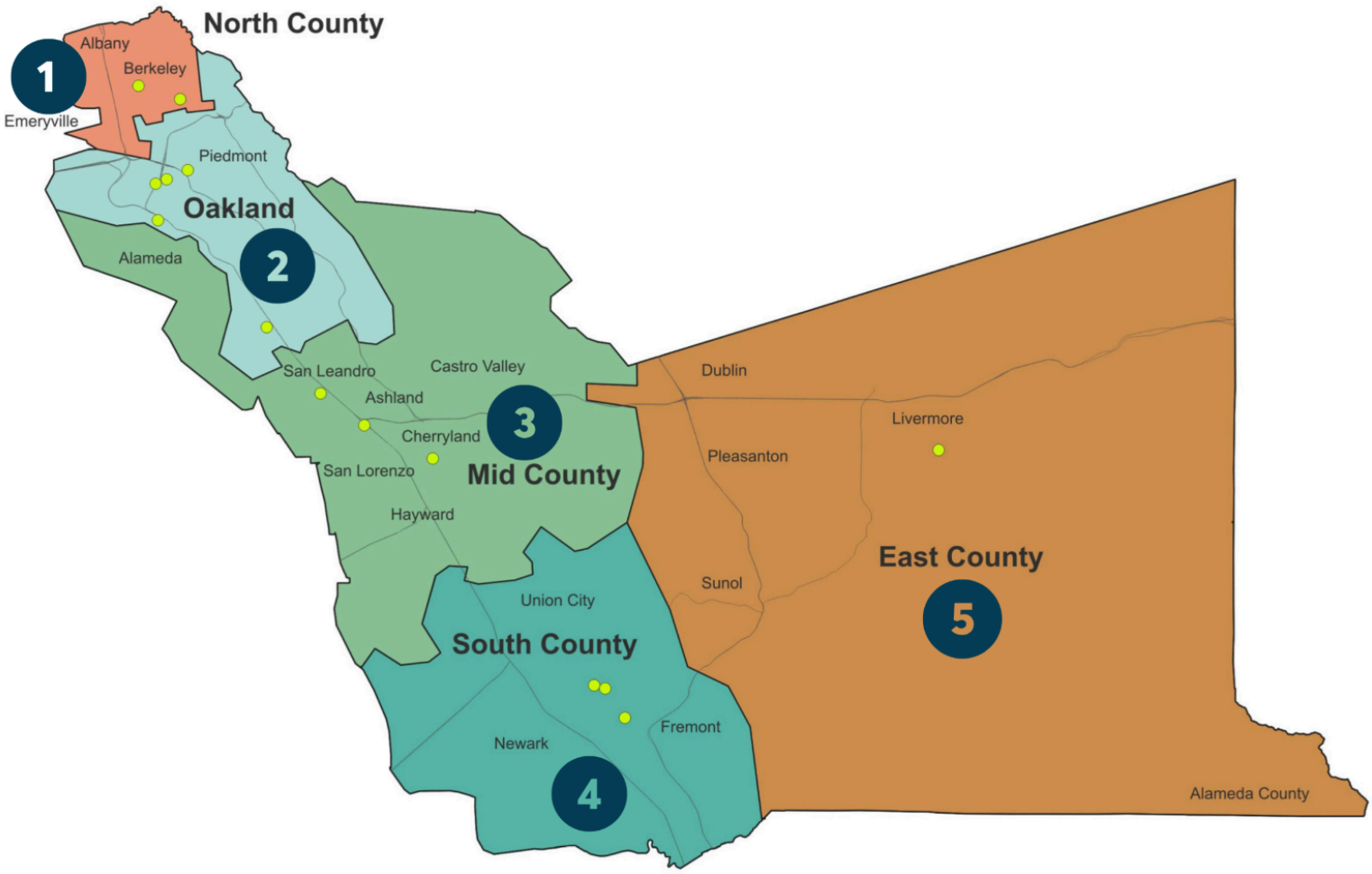
Find Your Local Housing Resource Center

1. Identify your Resource Region on the map on page 2. Clients who are Transitional Age Youth (ages 18-24) or Gender-Based Violence Survivors will find services on page 5.
2. Find a Housing Resource Center (HRC) that suits your specific population group:
    - Adults (18 years old and older)
    - Families (Households with minor children or pregnant adults)
    - Survivors of Gender-Based Violence* (page 5)
    - Transitional Aged Youth (ages 18-24) ** (page 6)
    - Adults with medical complexities (Page 6)
3. Contact a Housing Resource Center (HRC) during their open days and hours for assistance.
4. Call 211 if you're unsure of which HRC is best for you or you have any other questions.

** Clients who are survivors of gender-based violence can be served through a GBV-specific HRC or a geographic-based HRC*
*** Youth-aged families (where one head of household is 24 years old or younger) can be served in either the family system or the Youth system..*

ALAMEDA COUNTY SERVICES REGION

Alameda County Health



1 - North County: Albany, Berkeley, & Emeryville

2 - Oakland: Oakland & Piedmont

3 - Mid County: Alameda, Ashland, Castro Valley, Cherryland, Hayward, San Leandro, & San Lorenzo

4 - South County: Fremont, Newark, & Union City

5 - East County: Dublin, Livermore, Pleasanton, & Sunol

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HOUSING RESOURCES CENTERS

1 - North County

Housing Resource Center	Phone	Address	Hours	Population Served
Bay Area Community Service (BACS)	510-495-0131	2809 Telegraph Ave, Berkeley	M,F: 9am-5pm T-Th: 9am-6pm Sat: 9am-5pm	All

2 - Oakland

Housing Resource Center	Phone	Address	Hours	Population Served
Bay Area Community Services (BACS) **East Oakland**	510-903-8177	9628 International Blvd.	M,F: 9am-5pm T-Th: 9am-6pm	All, with an emphasis on adults
Bay Area Community Services (BACS) **Downtown Oakland**	510-658-9480	629 Oakland Ave.	M,F: 9am-5pm T-Th: 9am-6pm Sat: 9am-5pm	All, with an emphasis on adults
Bay Area Community Services (BACS) **West Oakland**	510-567-4149	912 Peralta St.	M,F: 9am-5pm T-Th: 9am-6pm	All, with an emphasis on adults
Building Futures **East Oakland**	510-808-7410	433 Hegenberger Rd #200	M-Th: 9am-5pm	All, with an emphasis on families

Note: Operating times/days are subject to change. If you have access to a phone, please call to confirm in advance.

HOUSING RESOURCES CENTERS

3 - Mid-County

Housing Resource Center	Phone	Address	Hours	Population Served
Abode	510-371-0447	22366 Fuller Ave., Hayward	Sat: 8:30am-4:30pm Tu, Th: 10am-6pm M, F: By appt	All
Building Futures	510-686-2332	555 Lewelling Boulevard, San Leandro	M - Th: 9-3:30	All
Building Futures	510-201-0203	1550 Oak St, Alameda	M: 10am-1pm	All
Building Futures	510-201-0203	431 Stardust, Alameda	W: 10am-1pm	All
Building Futures	510-686-2332	1840 Fairway Drive, San Leandro	Friday: 10am-12pm	All

4 - South County

Housing Resource Center	Phone	Address	Hours	Population Served
Fremont Family Resource Center (FFRC)	510-574-2222	39155 Liberty Street, Fremont	Thursday 10am -12pm & 1-3pm	All, with an emphasis on families
Abode	510-330-5822	4075 Papazian Way, Fremont	M, Tu Th: 10-6 Sat: 8:30-4:30	All, with an emphasis on adults

5 - East County

Housing Resource Center	Phone	Address	Hours	Population Served
Bay Area Community Services (BACS) and CityServe	510-250-2022	3311 Pacific Avenue, Livermore	M,F: 9am-5pm T-Th: 9am-6pm Sat: 9am-5pm	All

Note: Operating times/days are subject to change. If you have access to a phone, please call to confirm in advance.

HOUSING RESOURCES CENTERS

Gender Based Violence Survivors

Alameda County recently launched a new service for survivors of gender-based violence (GBV) who are facing the prospect of homelessness. GBV refers to harm or threats of harm directed at an individual or group based on their actual or perceived gender, sex, sexual orientation, and/or gender identity or expression. Gender-based violence encompasses many forms of violence. GBV survivors who are actively fleeing, have fled and are experiencing homelessness, or who are seeking to flee violence and are at high-risk of falling into homelessness can now access Coordinated Entry services at dedicated Access Points operated by victim service providers.

Housing Resource Center	Phone	Address	Hours	Population Served
Family Violence Law Center (FVLC)	(510) 208-0220	470 27th Street, Oakland	M-F 9am -5pm	Gender Based Violence Survivors
Building Futures	(510) 982-2032	1840 Fairway Dr. San Leandro	M-F 9am-5pm	Gender Based Violence Survivors
Safe Alternatives to Violent Environments (SAVE)	(510) 794-6055	3155 Kearney Street, Suite 220, Fremont	M-F 9am -5pm	Gender Based Violence Survivors

Clients who are survivors of gender-based violence can be served through a GBV-specific HRC provider or a geographic-based HRC.

Note: Operating times/days are subject to change. If you have access to a phone, please call to confirm in advance.

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HOUSING RESOURCES CENTERS

Transitional Age Youth (TAY) ages 18-24

Housing Resource Center	Phone	Address	Hours	Population Served
Covenant House	510-379-1010	200 Harrison Street, Oakland	M-Th 12:30-4pm	Transitional Age Youth
Covenant House	510-295-4030	27211 Tyrrell Ave., Hayward, CA 94544	M, Th, F 12:30-4pm	Transitional Age Youth

Seniors and Adults with Medical Complexities

East Bay Innovations is serving senior citizens and adults with medical complexities who have greater service needs to address their healthcare. Clients may contact EBI directly or be referred by an HRC. Clients will be accepted based on need and staff capacity.

Housing Resource Center	Phone	Address	Hours	Population Served
East Bay Innovations	(510) 618-1580 ext. 91	EBI staff are available by phone and through outreach teams that can make appointments to meet clients in person.	M-F 8 - 4:30pm Evenings and Weekends by Appointment	Adults with medical complexities

Note: Operating times/days are subject to change. If you have access to a phone, please call to confirm in advance.