

Job Description

Registered Nurse

Emergency Department

Position Title:	Registered Nurse
Organisation Unit:	Emergency Department
Location:	Whangarei Hospital, Te Whatu Ora Te Tai Tokerau
Responsible to:	Clinical Nurse Manager, Emergency Department, Te Whatu Ora Te Tai Tokerau
Primary Functions of the Position:	- Utilises professional knowledge and skill to provide a holistic approach to nursing care that is safe, of the highest quality possible and in accordance with: - Te Whatu Ora Te Tai Tokerau policies - Registered Nurse Scope of Practice - Nursing Practice Standards - Nursing Council of NZ Registered Nurse competencies - Nursing Council code of conduct - Provision of nursing care is in consultation and partnership with the patient/client/family/whānau, where the rights and needs of all people are acknowledged within the context of the Treaty of Waitangi. - To maintain and enhance the professional standards of nursing and contribute to further development of nursing within the service. - To participate as an effective member of the wider organisation.

Functional Relationships

The Registered Nurse will develop and maintain excellent relationships with:

Internal	External
- Clinical Nurse Manager and Associate Clinical Nurse Manager within the Emergency Department. - General Manager and Service Manager of Medical Renal and ED - Consultants and other medical staff - Ward staff and other members of the multidisciplinary team - Nurse/Midwifery Educator, Clinical Nurse Specialists, Clinical Nurse Coordinators & Nurse Practitioners within Emergency Department. - Other nursing staff of Te Whatu Ora e.g. Nurse Specialists, Duty Nurse Managers, ward staff of other areas. - Chaplains, Maori Liaison Officer and Clinical support staff.	- Practice Nurses and General Practitioners - Public Health - Community Services - Peripheral hospital staff - Aged Residential Care Services - Members of the Public

Patients and their families/whānau	
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Key Responsibilities and Expected Outcomes

Te Whatu Ora Te Tai Tokerau has established a set of values by which the organisation will respond, in part, to achieving its goals and objectives through their workforce. The following Values and supporting statements are expected behaviours of each individual employed with Te Whatu Ora Te Tai Tokerau:

Values	Supporting Statement
Tāngata i te tuatahi People First	He whakapapa, he mokopuna, he tamariki, he mātua, he tūpuna. He aha te mea nui. He tāngata, he tāngata, he tāngata Our people are central to all we do
Whakaute (tuku mana) Respect	He whakaaro nui ki ētahi atu We treat others as they would like to be treated
Manaaki Caring	Ko te manaaki – he whāngai, he kākahu, he ropiropi. Akona e te whānau whānui We nurture those around us, and treat all with dignity and compassion
Whakawhitiwhiti Kōrero Communication	Whakawhitiwhiti kōrero i runga te tika, te pono me te We communicate openly, safely and with respect to promote clear understanding and aroha
Te Hiranga Excellence	Kia kaha, kia māia, kia manawa nui Our attitude of excellence inspires confidence and innovation

The position of Registered Nurse encompasses the following major functions or key result areas:

- Te Tiriti o Waitangi
- Patient Care
- Patients' Rights
- Clinical Skills
- Personal Development
- Communication and Teamwork
- Quality Assurance
- Health and Safety
- Privacy & Confidentiality

The outcome requirements of the above key responsibility areas are outlined below:

Key Responsibility Area	Expected Outcomes
Te Tiriti o Waitangi	• Contribute to the promotion of the articles and principles of Te Tiriti o Waitangi and the involvement of Māori within the decision-making process for their health and independence, within Te Whatu Ora – Health NZ management processes and procedures. • Include the articles and principles of Te Tiriti o Waitangi within all aspects of the role and its outcomes. • Ensure that consultation and engagement processes include appropriate mechanisms to meet the need of Māori in a culturally appropriate and safe manner. • Attend Te Whatu Ora Te Tai Tokerau Te Tiriti o Waitangi Training.
Patient Care	In conjunction with the multi-disciplinary team utilise the nursing process to deliver individualised nursing care in accordance with professional standards: • Participate in unit activities such as patient allocation, admissions, transfers and discharges. • A comprehensive, multidisciplinary treatment plan is developed and updated which includes assessment, standards of care, risk management, patient and family/whanau expectations, learning needs, medical management requirements and discharge planning. • Assist the patient with the activities of daily living, ensuring basic needs of comfort, nutrition and hygiene are met. • The client and family/whānau are involved in care activities as appropriate, and that care is flexible and individualised. Growth, health and autonomy will be encouraged. • Through observation and assessment, utilising professional initiative, mobilise members of the multi-disciplinary team to meet identified patient needs. • Utilises evidence based theory and practice in providing quality care. • comprehensive recording and reporting on results of nursing processes, interview, observation and other sources of data are documented utilising Te Whatu Ora Te Tai Tokerau approved framework e.g. SOAP. Provide skilled nursing care through application of clinical knowledge and theory to nursing practice • Interacts with patient / client / family / whanau in a way that is non-threatening and establishes a collaborative working relationship. • Demonstrates sensitivity and concern and an ability to work without imposing personal values and beliefs. • Demonstrates effective verbal and non-verbal communication skills when interacting with practitioners / clients.

Key Responsibility Area	Expected Outcomes
	• Recognises barriers that may inhibit communication. • Acts as an advocate for patient / client / family / whānau. Discharge Planning • Utilises critical thinking to understand patient data / information and its implications for practice. • Findings are documented and reported recognising the need for immediate and ongoing intervention and incorporated in the treatment / discharge plan when appropriate. • Includes patient / client / family / whānau in goal setting / planning care and supports their informed decision-making. • Seeks feedback from patient / client to validate the nurse's understanding of their needs. • Plans discharge / transfer utilising appropriate resources. Provide Health Promotion as an Integral Part of Practice • Incorporates principles and concepts of health promotion into care planning. • Demonstrates the ability to incorporate principles of the Treaty of Waitangi in health promotion / education of patients / client / families / whānau. • Clarifies health promotion / education aims / goals for patient / client / family / whānau and plans immediate and ongoing care to meet their needs. • Demonstrates knowledge of hospital and community resources and develops a network of support people / resources to meet patient / client learning needs.
Patients' Rights	Ensure the patients legal, privacy and confidentiality rights are known and understood by the client: • Ensure that all concerns, complaints and issues are brought to the attention of the Team Leader/Nurse Manager in a timely and effective manner in accordance with Service policies and procedures. • Ensure the needs and views of the patient and their families are fully represented at the multi-disciplinary team meetings. • Involve the client and whānau/family in the formation of treatment plan and gain consent for treatments as appropriate.

Key Responsibility Area	Expected Outcomes
Clinical Skills	Be accountable for the delivery of clinical skills, in a safe and appropriate manner, to the highest quality possible: • Appropriately initiate, maintain and terminate therapeutic relationships/partnerships. • Medication is correctly administered as prescribed and response is evaluated, communicated and documented promptly. • Procedural requirements are met in accordance with service policies and protocols. • Accidents, incidents, errors/omissions are acknowledged, reported and documented promptly. • Initiates action to reduce / correct / prevent actual or potential risks to patients and colleagues. • Effective time management, priority setting, co-ordination and communication skills are practiced. • Complies with Nursing Council New Zealand / organisational policies when making decisions regarding delegation and providing direction to HCA's. • Makes appropriate decisions when assigning care and providing direction to HCA's, ensuring delegation to HCA's does not compromise individual scopes of practice as applicable. • Demonstrates accountability for directing, monitoring and evaluating nursing care that is provided by HCA's. • Incorporate the cultural needs of Tangata Whenua and other appropriate groups when delivering nursing care, seeking out appropriate advice on cultural matters. • Identifies and interprets changes in the patient / client's condition and responds appropriately. • Competently performs clinical skills specific to area of practice. • Anticipates and manages changing workloads. • Records and evaluates information such as observations, judgments and key facts, which are significant in facilitating patient / client care. • Practice in a clinically and professionally safe manner. • Applies knowledge of legislative requirements to practice. • Engages in ethical reflection and decision-making using practice based experience. • Identifies the components of an ethical dilemma and seeks guidance to achieve resolution. • Effectively accesses and uses relevant physical resources (e.g. equipment). • Identifies areas where resources may be used more effectively or efficiently.

Key Responsibility Area	Expected Outcomes
Personal Development	In consultation with the Nurse Manager, knowledge and skills development is ongoing and up-to-date with current trends: • Develop and maintain personal professional practice in accordance with professional standards, best practice, legislative requirements, policies and guidelines. • Ensure competencies are up-to-date and reviewed as required by protocols and policies of Te Whatu Ora Te Tai Tokerau. • Adopt a collaborative and inclusive approach with junior colleagues and other members of the multidisciplinary team. • Seeks additional knowledge/assistance when presented with unfamiliar situations/patient conditions. • Provide education, guidance and support to junior nurses to practice in the most autonomous and accountable manner given their level of skill and experience. • Participates in the performance appraisal process, which will involve the formulation of a personal work development plan, which will be revised annually. • Incorporates the nursing philosophy of the service within own practice. • Participates in education sessions / courses relevant to area of clinical practice.
Communication & Teamwork	• Participates in courses relevant to professional development and actively shares new knowledge gained with nursing colleagues. • Provides feedback in a constructive manner. Seeks feedback from colleagues on own practice. • Participates in the development and delivery of culturally / ethically acceptable services. • Participates in the multidisciplinary team by actively fostering harmonious relationships and ensuring the maintenance of effective channels of communication with all relevant persons or groups. • Ensures that student nurses and new staff members are appropriately supported at all times, including participation in a buddy/preceptor system within the unit. • Attend and contribute to team meetings i.e. clinical, de-briefing sessions, in-service education, quality improvement, occupational health and safety, etc. • Demonstrates an ability to work effectively with the multi-disciplinary team and other health care providers. • Provides constructive support to members of the multi-disciplinary team.
Quality Assurance	• Participates in the quality assurance process, which leads to the adoption of improved policies / protocols for the Service. • Adhere to the standards that govern nursing practice and Te Whatu Ora Te Tai Tokerau policies and protocols.

Key Responsibility Area	Expected Outcomes
Health & Safety	• Observe and promote safe work practices, rules and instructions relating to work, and be pro-active in hazard management. • Willingly co-operate in the achievement of all health and safety goals and initiatives by: • Practicing and observing safe work methods; • The use of safety equipment; • Reporting unsafe conditions or equipment; and • Reporting and documenting all accidents or incidents • Health and Safety at Work Act 2015 • Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations (1996) • New Zealand Council of Healthcare Standards
Privacy and Confidentiality	• Undertake all duties and responsibilities in accordance with the Privacy Act 2020, Health Information Privacy Code 2020, and Privacy Policies and Procedures of Te Whatu Ora Te Tai Tokerau. • Complete mandatory induction training on Privacy responsibilities.

Variation of Duties

Duties and responsibilities described above should not be construed as a complete and exhaustive list as it is not the intention to limit in any way the scope or functions of the position. Duties and responsibilities may be amended from time to time, in consultation with the employee, to meet any changing conditions and service requirements.

Person Specification

Education and Qualifications

Essential	Desirable
• Registered Nurse • Current APC • Current PDRP	• Post Graduate Certificate

Experience

Essential	Desirable
• Recent (within 12 months) clinical experience	• Emergency Nursing Experience

Awareness and Understanding of

Essential	Desirable
• Te Tiriti o Waitangi and its application to the health setting • Privacy Act (2020) and Health Information Privacy Code (2020) • Health and Safety at Work Act 2015	• Te Tiriti o Waitangi and its application to the health setting • Privacy Act (2020) and Health Information Privacy Code (2020) • Health and Safety at Work Act 2015 • Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations (1996) • New Zealand Council of Healthcare Standards

Skills & Personal Attributes

Skills
• To have an awareness of current trends in nursing • To have people orientated interests • Demonstrate leadership skills • Computer operation skills

Personal Attributes
• Ability to work within a multidisciplinary team • Good communication skills • Adaptability, flexibility to work in an unpredictable busy environment • Demonstrated ability to practice in a culturally safe manner

Performance Development Review

An initial review of performance will be conducted after three months, with an annual review thereafter.

An individual Development Plan will be developed to reflect the contribution this position is expected to make towards achieving the team's objectives and measures. Key result areas will be developed and agreed at this time.

Authorised by: _____

Signature: _____

Date: _____

Acceptance

Acceptance of the position implies acceptance of this position description.

Position Title: Registered Nurse – Emergency
Department

Signature of
employee: _____

Date: _____