

Documentation

Confirmation popup

Module-Factory

created with

Shop version 6.7.3.0 and

Pluginversion 6.7.0

(Deviations are possible if your shop or plugin version does not match this one)



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<https://module-factory.com>

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Generally.....	2
About Us.....	2
Our expertise.....	2
Support.....	3
Tests.....	3
How the plugin works.....	4
First steps.....	4
Create layout in the experience worlds:.....	4
Configure plugin:.....	5
Orders.....	6

Generally

About Us

Bul Hinsche GmbH, a pioneer in e-commerce since 2006, distinguishes itself as a reliable partner with almost two decades of success. Our dedicated team, driven by expertise and creativity, consistently delivers exceptional solutions. With a customer- and solution-focused approach, we exceed expectations and provide outstanding service. Would you like to discover the transformative experience of working with a team truly committed to your success?

Our expertise

In the dynamic digital landscape, we are leaders in improving online shops. Our comprehensive consulting services cover various aspects of your Shopware-based web shop. With over 18 years of experience,

Bul Hinsche GmbH is a trusted agency specializing in Shopware solutions since 2011. As a certified agency, we offer customized support and develop individual plugins for your needs.

Numerous projects and certifications underscore our success as e-commerce experts. Whether you're a startup or a large enterprise, our commitment to your satisfaction is unwavering. Our goal is not only to meet but exceed your expectations, providing you with a seamless and scalable e-commerce solution.

Partner with Bul Hinsche GmbH and benefit from a comprehensive e-commerce experience where your success is our priority.

Support

Our plugins are not 100% error-free—we're open about that. That's why we offer agile support that always strives to provide timely, efficient, and customer-focused assistance.

If a support issue arises, we require at least information about the plugin and shop versions. Please note that we can only provide free support if both are up to date and no custom changes have been made. If you encounter an issue, you should also check whether the problem is in the default Shopware theme, as custom graphical adjustments can lead to incompatibilities. These cannot be tested before release and are therefore not included in the free support plan.

We'll investigate your issue as a gesture of goodwill, provided your plugin or shop version isn't too old. The decision is entirely up to us if we're acting as a gesture of goodwill.

For us, support means more than just troubleshooting; it also means providing support. If anything is unclear or incomprehensible, don't hesitate to contact us.

Tests

You can test our plugins for free and comprehensively for 30 days. This trial period includes no restrictions and gives you the opportunity to thoroughly explore and evaluate the features. We encourage you to use the trial period to ensure the plugin seamlessly meets your needs before deciding to purchase or subscribe. Rest assured, our support is available throughout the trial period under the stated terms and conditions. We offer support to ensure a smooth and satisfying experience with our plugins.

How the plugin works

The plugin allows you to display a pop-up notice during the checkout process. This is especially useful when special delivery conditions apply, such as for frozen goods that require the recipient's presence.

As a shop operator, you have control over the customer's interaction options with the popup:

- **Accept button:**The customer can only confirm the notice.
- **Accept & decline button:**The customer can either accept or reject the notice.
- **Accept & reject/delete button:**If you reject the notice, the corresponding item will be automatically removed from your shopping cart.

Each customer interaction with the popup is documented for each order in the order details with the date and time.

Configuring the plugin

After installing the plugin, it will be activated automatically. To get the most out of it, follow these steps:

Create layout in the experience worlds:

1. Navigate in the Shopware backend to "Content" > "Experience Worlds".
2. Creating a new layout to serve as the content for your confirmation popup.

For more information, see:

- <https://docs.shopware.com/de/shopware-6-de/Inhalte/Erlebnisswelten>
- <https://docs.shopware.com/en/shopware-6-en/content/ShoppingExperiences>

Configure plugin:

- Select "Extensions" > "My Extensions" and "Configure" for the "Confirmation Popup" plugin.
- **General configuration:**
 - First configure the plugin for all sales channels
 - Activate the plugin
 - Select the previously created layout for the confirmation popup.
 - Define which delivery countries do not require a pop-up confirmation (this is optional)
 - Specify which buttons should be displayed and what actions are associated with them:
 - **Accept button:**The customer can only confirm the notice.
 - **Accept & decline button:**The customer can either accept or reject the notice.
 - **Accept & reject/delete button:**If you reject the notice, the corresponding item will be automatically removed from your shopping cart.

- **Configuration per product:**

- In the backend, under "Additional Fields" in the product specifications, you will find the "Confirmation Popup" option.
- Here you can activate the confirmation popup per product

Only now, after the fact, make the adjustments in the sales channels that deviate from the standard.

Orders

Acknowledgement of the pop-up is documented for each order under the order details with the date and time.