## **Refund & Return Policy - Large Attachments**

Effective Date: June 24, 2025

Due to the size and nature of the equipment we distribute, our return and refund policy for large attachments is outlined below.

### 1. Return Eligibility

- Unused, undamaged products may be returned within 14 days of delivery.
- Must be in original condition and packaging (if applicable).
- Returns must be authorized by Lakes Attachments and approved by the manufacturer.

#### 2. Non-Returnable Items

- Custom or made-to-order equipment
- Products showing wear or use
- Items not returned in original condition

#### 3. Restocking & Shipping Fees

- Restocking fee: 15–25% depending on supplier policy
- Customer is responsible for all return shipping and handling costs

#### 4. Refund Process

- Refunds will be issued after inspection and approval
- Funds returned to the original payment method within 10 business days
- Shipping charges are non-refundable

# 5. Damage or Incorrect Orders

- Report any issues within 5 business days of delivery
- We'll work with you and the manufacturer to resolve replacements or claims

## 6. Return Contact Info

Email: adam@lakesattachments.com

**Phone:** 218-203-9397