

Privacy Policy & Terms and Conditions

King City Church

Privacy Policy

Effective Date: July 28, 2026

King City Church respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect through kingcitychurch.com, our forms, online services, event registrations, giving platforms, email and text communications, and other digital ministry tools; how we use that information; and the choices available to you.

By using our website or providing information to us, you acknowledge the practices described in this Privacy Policy. We may update this policy from time to time. Any revisions will be posted on this page with a new effective date.

1. Information We Collect

Depending on how you interact with King City Church, we may collect:

- Contact and identifying information, such as your name, email address, mailing address, phone number, date of birth, and household information.
- Information you submit through connection cards, prayer requests, event registrations, ministry forms, volunteer applications, counseling intake forms, or other church forms.
- Giving and transaction information. Payments are processed by third-party payment providers; King City Church does not store full payment-card information on its own website servers.
- Communication preferences and records, including your email or SMS opt-in status and interactions with our messages.
- Website and device information, such as IP address, browser type, operating system, referring pages, pages visited, and general usage activity.
- Cookies and similar technologies used to operate the website, remember preferences, understand website traffic, and improve our services.
- Information you voluntarily provide in person, by phone, by email, or through a third-party platform used by King City Church.

2. How We Use Information

We may use the information we collect to:

- Respond to questions, prayer requests, requests for care, and other inquiries.
- Process registrations, donations, purchases, and participation in ministries, events, groups, classes, and volunteer opportunities.
- Send church updates, event information, ministry communications, emergency notices, spiritual encouragement, and other messages you have requested or consented to receive.
- Maintain church records, administer our ministries, coordinate volunteers, and provide pastoral follow-up.
- Operate, secure, personalize, analyze, and improve our website and digital services.
- Prevent fraud, protect the safety and security of our church community, and comply with legal obligations.

3. How We Share Information

We do not sell or rent your personal information. We may share information with trusted service providers that help us operate our website and ministries, including providers for church management, registration, online giving, payment processing, email, text messaging, website hosting, analytics, and data storage. These providers may use the information only as needed to provide services to us or as otherwise permitted by law.

We may also disclose information when required by law; to protect the rights, safety, or property of King City Church or others; in connection with a legal proceeding; or with your consent.

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. Information sharing with service providers in support of our text-messaging program, such as platform providers and mobile carriers, is permitted. Text-messaging opt-in data and consent will not be shared with any third party for its own marketing purposes.

4. Email and Text Communications

If you subscribe to email communications, you may unsubscribe at any time by using the “Unsubscribe” or “Manage Preferences” link included in the email. You may still receive necessary transactional messages, such as giving receipts, registration confirmations, or account notices.

If you opt in to receive text messages, message frequency will vary. Message and data rates may apply. Reply STOP to any message to unsubscribe. Reply HELP for help, or contact us using the information below. Consent to receive text messages is not a condition of membership, giving, registration, purchase, or participation.

5. Cookies and Analytics

Our website and service providers may use cookies and similar technologies to keep the website working, understand how visitors use it, and improve performance. You may adjust your browser settings to limit or block cookies; however, some website features may not function properly.

6. Data Security and Retention

We use reasonable administrative, technical, and physical safeguards designed to protect personal information. No method of transmission or storage is completely secure, so we cannot guarantee absolute security. We retain information only as long as reasonably necessary for ministry, administrative, legal, accounting, safety, or recordkeeping purposes.

7. Children’s Privacy

Our website is intended for a general audience and is not directed to children under 13. We do not knowingly collect personal information online directly from children under 13 without the consent or involvement of a parent or legal guardian. Parents or guardians who believe a child has submitted personal information without permission may contact us to request its deletion.

8. Third-Party Websites and Services

Our website may link to services operated by third parties, including registration, giving, social media, video, maps, and other platforms. Their privacy practices are governed by their own policies, and King City Church is not responsible for the privacy practices or content of third-party services.

9. Your Choices and Requests

You may contact us to update or correct your contact information, change communication preferences, or ask questions about the personal information we maintain. We may need to verify your identity before completing certain requests, and some information may be retained when required for legal, financial, safety, or legitimate ministry recordkeeping purposes.

10. Contact Us

Questions about this Privacy Policy may be directed to:

King City Church

1921 Briar Ridge Road

Tupelo, Mississippi 38804

Email: info@kingcitytupelo.com

Phone: 662-432-5342

Website: www.kingcitychurch.com

Terms & Conditions

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Welcome to King City Church. These Terms & Conditions govern your use of kingcitychurch.com and related online services provided by King City Church, including forms, registrations, online giving, email and text communications, livestreams, and other digital ministry resources.

By accessing or using the Services, you agree to these Terms. If you do not agree, please do not use the Services.

1. Website and Digital Content

King City Church provides its digital platforms to share ministry information, support church participation, and make resources available to our community. You agree to use the Services only for lawful purposes and in a manner that does not interfere with their operation or the rights of others.

Unless otherwise stated, sermons, videos, livestreams, graphics, articles, logos, photographs, and other original content are owned by or licensed to King City Church and are protected by applicable intellectual-property laws. You may view and share publicly available content for personal, noncommercial, or small-group ministry use. You may not sell, modify, republish, or commercially exploit that content without prior written permission.

2. Information You Submit

When you submit a prayer request, form, comment, registration, or other content, you agree that the information is accurate and that you have the right to provide it. Do not submit unlawful, defamatory, abusive, infringing, or intentionally harmful content. We may review, moderate, or remove submitted content when appropriate.

3. Online Giving and Payments

Online donations and payments are processed through third-party providers. Their terms and privacy policies may also apply. If you believe a transaction was made in error, contact the church office (info@kingcitytupelo.com) within 14 days so we can review the request. Event fees, camp payments, product purchases, and other non-donation transactions are subject to the refund or cancellation terms shown at the time of registration or purchase.

4. Email Communications

When you subscribe, complete a connection card, register for an event, or otherwise request church communications, you may receive email updates relevant to the selections you make. Frequency varies by ministry and type of communication. You may unsubscribe from informational emails using the link included in each email. Transactional emails, including receipts, confirmations, security notices, and account messages, may still be sent when necessary.

5. SMS/Text Messaging Terms

Consent and program description

By entering your mobile number and affirmatively opting in, you authorize King City Church to send you recurring text messages related to church news, events, ministries, volunteer teams, pastoral communication, and emergency or administrative notices. Consent is voluntary and is not a condition of membership, giving, registration, purchase, or participation.

Message frequency and charges

Message frequency varies based on the ministries and communication lists you select. Message and data rates may apply. Your wireless carrier is not liable for delayed or undelivered messages.

Opting out and getting help

You may cancel text messages at any time by replying STOP to any message. After you send STOP, you may receive one final confirmation message.

Privacy

We do not sell or share mobile information, text-messaging opt-in data, or consent with third parties or affiliates for their own marketing or promotional purposes. Please review our Privacy Policy for more information about how we collect, use, and protect information.

6. Events, Ministries, and Volunteer Participation

Certain events, ministries, volunteer roles, or programs may have additional guidelines, waivers, registration requirements, age requirements, safety procedures, background checks, or payment and cancellation terms. Those additional terms apply when you choose to participate. Volunteering does not create an employment relationship.

7. Photography, Recording, and Livestreaming

Worship services and public church events may be photographed, recorded, or livestreamed. By entering areas where recording is taking place, you understand that your image, likeness, or voice may appear incidentally in church broadcasts or communications. If you have a concern about being photographed or recorded, please speak with a staff member upon arrival so we can assist when reasonably possible.

8. Pastoral and Informational Disclaimer

Sermons, prayer, spiritual encouragement, and pastoral guidance are provided for religious and informational purposes. They are not substitutes for professional medical, mental-health, financial, or legal advice. In an emergency, contact the appropriate emergency service or qualified professional.

9. Third-Party Services and Links

The Services may include links to websites or tools operated by third parties. King City Church does not control and is not responsible for third-party content, availability, security, or practices. Your use of those services may be subject to separate terms and privacy policies.

10. Disclaimer of Warranties and Limitation of Liability

The Services are provided on an “as is” and “as available” basis. To the fullest extent permitted by law, King City Church disclaims warranties regarding uninterrupted availability, accuracy, or freedom from technical errors. To the fullest extent permitted by law, King City Church and its leaders, employees, and representatives will not be liable for indirect, incidental, special, consequential, or punitive damages arising from your use of, or inability to use, the Services.

11. Changes to These Terms

We may revise these Terms as our Services or legal requirements change. Updated Terms will be posted on this page with a revised effective date. Your continued use of the Services after changes are posted constitutes acceptance of the revised Terms.

12. Governing Law

These Terms are governed by the laws of the State of Mississippi, without regard to conflict-of-law principles. Any dispute relating to these Terms or the Services will be handled in a court of competent jurisdiction located in Lee County, Mississippi, unless applicable law requires otherwise.

13. Contact Us

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