

Design a Machine Learning system to check if @someone at Twitter should be allowed or not.

- 1. Text - nlp**
- 2. Action: tweet block people from seeing this tweet (abuse and spam content); Labels tag(abuse) scratch; report do not have old solution**
- 3. Social network**
- 4. Scope binary data abuse not abuse**
- 5. Quick solution first iteration complex limited resources: 1-2 annotators**

Objective: machine learning system to detect abuse tweet to prevent people from seeing it. Customer retention

- Data collection

Reports: 10k reports regarding abuse @ negative class

- 1. Reports + annotators (true negative class 10k + 50% 10k positive class) => 20k => traditional ml such logistic regression/ svm/ tree-based model (simple scalable interpreting; probabilities) => 6 months => 600 k**
- 2. Reports + crowdsourcing + annotators => true positive class true negative class**

- Feature Selection:

User profile based features: has this account been reported in the past? Number of followers; number of followings; number of favorites; account age at Twitter; previous retweet to tweet ratio; number of comments

Tweet content based features: (text) the number of words, number of digits; number of special characters/illegal characters; the content of Tweet(normalization: lowercase; remove special characters; digit => word => word embedding)

Cross tweet- user features: tweet the user has retweeted

Feature Selection on non-text features tree models to generate feature importance; stepwise to select important features

1000 most common word in tweet "This is a good movie" [9,34,55,199,40] [0,0,0,1,0] 500 oov buckets

- Algorithm: logistic regression

Cross entropy loss function

Macro F1 Score top 20 models

Precision of the negative class to select the best model

Training and testing 70% 30%

category

- 600k data points labeled
CNN/ RNN/ TRANSFORMER
CNN: kernel size of 2 140 280
RNN: cannot be run in parallel sequence; long dependency: LSTM/ GRU
Transformer: no sequential; positional embedding + attention long dependency
Load a pretraining BERT + cls pad tokens => tokens from the bert model => concatenation layer to add non-text features => Relu layers => sigmoid function output layer

Model Evaluation:

- Offline Metrics: Macro F1 score; Precision of negative class
- Online Metrics: Customer retention rate; report rate; average session time
- ...

Model Deployment:

Model: optimization (quantization); parallel on GPU; Multi-stage models

Batching/Online learning: find “global” solution/ better solution;

Streaming update our model complex

Test: data test to detect data drift; A/B online metrics

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Feedback notes:

1. 总分总答法; 先说最好的model if we have time/interested, dive deep
2. Session中间问下direction dive deep into 哪个部分?
3. Data collection + algorithm + feature selection

1. High level diagram
2. Online process(e.g. Feature store) offline process
3. Loop process
4. Single Failure Point in Machine Learning feature leaky
5. Backup Plan
6. Privacy
7. Centric/ devices