

**Name:** Sofia Victoria Saez

**DOB:** 06/10/2003

**Home Address:** 37 Alpers Ridge, Leamington, Cambridge, 3442

**Phone No:** 022 648 8734

**University Address:** Helen Lowry Hall, 19 Blakey Avenue, Karori, Wellington 6012

**Bank Account No:** 02-0464-0058999-000

**Approximate amount in my account on the morning of 22/03/2023:**  
\$8400

### **Details of Fraud against Sofia Victoria Saez on Wednesday, 22 March, 2023**

I received a phone call in the afternoon at 4:34 pm. The person said they were calling from BNZ as there had been suspicious transaction/s on my account. I was told that \$2000 had been withdrawn from my account and that the money was going into an Australian bank.

I was told I need to change my password to the account immediately to stop this from happening. I was very concerned and upset so followed this advice.

I changed the password over the phone.

I also received email/s telling me the same information.

I hung up the phone but felt very concerned so tried to phone back the person - the number they had rung from was unknown number.

I rang my mum very upset. She advised me to take check my BNZ bank card and look for a phone number and phone the bank immediately.

I did this at approximately 5:30.

I was told my account had been frozen and that I should go in person to the bank in the morning.

After I got two calls one from a unknown number at 6:22pm who didn't say anything but my friend Grace picked up and said this is Grace but didn't get any response. The other phone call was from Micheal from BNZ which I believe to be the same person as the person who scammed me as he was also named Micheal. My friend Grace picked up as I was to upset this was at 6:23pm. She said her name was Grace and they talked for a bit until she hung up.

I went to the bank my brother.

At the bank the lady who was helping me said that BNZ did try to call at 6ish and got on the phone with someone called Grace.

I am in my first year of university and am living away from home for the first time. All the money I had in the account was from my summer job and was for my first year at university. This has really upset me.

I have not shared my bank account number with anyone or my password. I do not have my password written down. I have ordered items online using my bank card.