Terms and Conditions for Precious Plastic Slovakia

Last Updated: [15.02.2023]

Welcome to Precious Plastic Slovakia! These Terms and Conditions govern your use of our services and the sale of our products. By placing an order with us through the Precious Plastic Bazar, you agree to these terms. Please read them carefully before making a purchase.

1. General Information

Precious Plastic Slovakia is a seller on the Precious Plastic Bazar platform, offering sustainable and eco-friendly plastic products made from recycled materials. All transactions are conducted through the Precious Plastic Bazar, and these Terms and Conditions apply to all purchases made via the platform.

2. Payment Terms

All payments must be made through the Precious Plastic Bazar's payment system. We do not accept alternative payment methods unless specifically agreed upon and authorized by the Precious Plastic Bazar team. Payment must be received in full before shipping the products.

3. Shipping and Delivery

- We ship products to the address provided during the checkout process. Please ensure that the shipping details are accurate and complete.
- Shipping costs and estimated delivery times will be provided at the time of purchase.
- Precious Plastic Slovakia is not responsible for any delays or additional charges due to customs processes, where applicable.

4. Product Quality and Description

We strive to accurately describe and represent all our products. However, due to the handmade nature and recycled materials used in our products, slight variations in color, texture, or appearance may occur. These variations are not considered defects but are part of the product's uniqueness.

5. Refund and Return Policy

5.1 No Refunds for Shipping Damages

- **Precious Plastic Slovakia is not responsible for products that are damaged during shipping**. Once the products are handed over to the shipping provider, they become the responsibility of the carrier, and any claims for damage must be filed directly with them. We strongly advise buyers to inspect packages upon receipt and report any damage to the carrier immediately.

5.2 No Refunds or Returns on Custom or Made-to-Order Products

- Custom or made-to-order items are non-refundable and non-returnable, as they are created specifically based on your requirements. Please make sure to review your order carefully before finalizing the purchase.

5.3 Faulty or Defective Products

- If you receive a product that is defective due to manufacturing, you must contact us within 7 days of receiving the product. We will evaluate the issue, and if a defect is confirmed, we will offer a replacement or repair, based on availability.
- Precious Plastic Slovakia reserves the right to deny refund or replacement claims if the product was damaged due to misuse or improper handling by the customer.

6. Order Cancellations

- Orders can only be canceled if the cancellation request is made before the product has been shipped. Once the order has been shipped, it is considered final, and no refunds or cancellations will be accepted.

7. Responsibility for Import Duties and Taxes

- For international buyers, any import duties, taxes, or additional fees imposed by customs are the sole responsibility of the buyer. These charges are not included in the price of the product or shipping.

8. Limitation of Liability

- Precious Plastic Slovakia is not liable for any loss, damage, or delay resulting from circumstances beyond our control, including, but not limited to, natural disasters, pandemics, transportation delays, or customs regulations.
- Under no circumstances will Precious Plastic Slovakia be responsible for any indirect, incidental, or consequential damages arising from the use of our products.

9. Customer Support and Communication

- All communication regarding orders must be conducted through the Precious Plastic Bazar's messaging system. Please refrain from sharing personal contact information without prior approval from the Bazar team, as per platform rules.
- For any inquiries or support, please contact us through the messaging system, and we will respond within 48 hours.

10. Intellectual Property

- All content, including images, descriptions, and product designs, displayed by Precious Plastic Slovakia on the Bazar are protected by intellectual property laws. You may not copy, modify, or distribute any of this content without our explicit consent.

11. Dispute Resolution

- In the event of a dispute, Precious Plastic Slovakia and the buyer agree to first attempt to resolve the issue amicably. If no agreement can be reached, the dispute will be subject to the jurisdiction of the courts of Slovakia.

12. Changes to These Terms

- Precious Plastic Slovakia reserves the right to update or modify these Terms and Conditions at any time. Any changes will be posted on our Precious Plastic Bazar profile and will apply to future transactions.

13. Governing Law

These Terms and Conditions are governed by the laws of Slovakia By placing an order with Precious Plastic Slovakia, you agree to submit to the jurisdiction of the courts in Slovakia