

Helen Daniel | [helenmadaniel@gmail.com](mailto:helenmadaniel@gmail.com) | 914-989-0011 | El Paso, TX | [LinkedIn](#)

## Availability & Summary

Available for Internship and entry level opportunities | Preferred Start Date: As soon as needed. | Open to remote or in person roles in Texas | Open to relocate.

Ever learning AWS Cloud Partitioner certified professional with 2 years of independent hands on experience in cloud infrastructure, cybersecurity concepts, and IT project support. I also have 5+ years professional experience in banking operations, mortgage processing, and public administration. Praised for organizational abilities/ planning ahead, attention to detail, and a drive to learn. Seeking to bring problem-solving skills and cross-functional insight.

## Education

Bachelor of Science in Cybersecurity | William Woods University, Fulton, MO | GPA: 4.0 (Dean's List) December 2026

Master of Public Administration | University of West Georgia, Carrollton, GA May 2019

Bachelor of Social Science in Mass Communication | University of Buea, Cameroon December 2014

## Relevant Experience

### Reverse Mortgage Foreclosure Specialist (Contractor – HUD Program)

Compu-Link Corporation (Celink) | September 2024 – Present

- Process and manage HUD-insured reverse mortgage loans, ensuring data accuracy and regulatory compliance
- Work across internal systems to verify financial and borrower data, contributing to secure, compliant and timely servicing.

### AWS Cloud Practitioner – Training Projects

A Cloud Guru, Pluralsight, Independent Study | December 2022 – Present

- Built and hosted static websites using AWS S3, Route 53, and CloudFront
- Automated infrastructure deployments using CloudFormation and applied IAM policies for access control

### Mortgage Loan Processor/Closer (Remote)

Bank of Jackson Hole | June 2021 – December 2022

- Managed 40+ loans monthly, ensuring full compliance with TRID and internal banking regulations
- Communicated with internal and external stakeholders to gather, verify, and document financial data

## Technical Skills

AWS Cloud: EC2, S3, IAM, CloudFormation, Lambda, CloudFront

Microsoft Office Suite: Outlook, Excel, Word, PowerPoint

Programming: Python, HTML/CSS, Java

Security Tools: Wireshark, IDS/IPS, Splunk

Languages: English (Native), French (Native), Pidgin (Native), Kenyang (Native)

## Certifications and Training

IBM Introduction to Cyber tools & Cyber-attacks – February 2025

A Cloud Guru Course Completion [Link](#)

AWS Certified Cloud Practitioner – 2023 [Link](#)

In Progress: CompTIA Security+

W3Schools Web Development (HTML, CSS, Java)

**Professional Affiliations:** Member – Women Who Code | Member – Data Science Society

**Volunteer** – American Red Cross, United Nations