Community Outreach and Engagement Consultant

Reports to: Executive Director, ACT

Classification: General Fund Contract
Part-Time Consultant - 20 hours/week at $34/hour
May 2024 - January 2025
Location: Remote position with occasional travel to New York

The Abortion Coalition for Telemedicine (ACT) is a nationwide non-profit advocacy organization working to advance telemedicine abortion in all 50 states. We provide clinicians with the direct legal and technical support needed to operate an interstate telemedicine practice. We are hiring a consultant to guide the next stage of our work: engaging more directly with community stakeholders to build patient-centered partnerships with activists, health care providers, full-spectrum doulas, and other navigators located in states with severe abortion restrictions or bans.

The individual hired for this position will engage in direct conversations with stakeholders in the telemedicine abortion space and develop and implement an outreach strategy to increase awareness and use of telemedicine abortion by licensed providers in states where abortion is restricted. This position will also manage data collection and analysis of patient experience with accessing telemedicine abortion or alternative care. The position will be remote and the ideal candidate will be located in or nearby a state with severe abortion restrictions or bans.

Program Overview and Background

This project will expand and improve access to safe, legal telemedicine abortion services and/or information for people in states where abortion is banned or restricted and with a focus on addressing racial and economic inequities in access to abortion. Focus will be on building relationships with community activists and trusted reproductive health care messengers and developing outreach strategies for raising awareness.

Because this is a pilot project, ACT will adopt a proactive and flexible approach to testing different methods of outreach and engagement with community groups. The goal will be to determine how to best provide information and resources concerning telemedicine abortion as an option for pregnant people in restrictive states and under-resourced communities where there is the greatest need.

Primary Responsibilities

- Build strategic partnerships with trusted community messengers, abortion funds, community networks, primary care clinics, and others in the abortion and telemedicine landscape;

- Develop different vehicles for safely and reliably sharing information to those referring for and seeking abortion services via telemedicine;

- Consider patient experiences where feasible in order to identify gaps and needs for improving telemedicine experiences;

- Test outreach strategies to engage trusted messengers working in marginalized communities to provide feedback to ACT on community needs and individuals' telemedicine abortion experience including:
    - how to increase awareness and use of telemedicine access without financial barriers
    - use of multilingual and comprehensible instructions
    - combat misinformation about the safety and efficacy of telemedicine abortion by licensed providers

- Survey the landscape of community activists and patient experience with telemedicine abortion and document the needs of those living in abortion hostile states;

- Conduct outreach and foster relationships with allies to create a nationwide, sustained approach to telemedicine abortion funding and meet the growing demand from under-resourced communities.

- Work in collaboration with the Executive Director and External Affairs Director as needed to participate in fundraising or donor calls and external events to share insights and information about the project.

Desired Skills and Qualifications

Required background in reproductive justice, health equity, and community engagement.

Experience working outside traditional healthcare settings; advocating for patients' autonomy in their healthcare decision-making.

Motivated self-starter, with solid communication skills, strong interpersonal skills, and ability to prioritize tasks and perform independently.

Located and/or with ties to the southern part of the US a plus.

Application Instructions:

To apply for the position, submit a CV or resume, and cover letter to info@theactgroup.org.

We will accept applications until Monday, April 22, 2024. Only complete applications will be reviewed. Please, no phone, email, or fax inquiries.

The Abortion Coalition for Telemedicine (ACT) is an Equal Opportunity Employer and does not discriminate against any individual based on any non-merit factor and is committed to an equitable workplace where everyone is treated as a respected and valued member of the team. ACT actively seeks to build and maintain a diverse staff with regard to race, sex, gender identity, age, ability, religion, national origin or sexual orientation.