



A HOME FOR EVERYONE IN DEKALB

A COLLABORATIVE INITIATIVE ON HOMELESSNESS

Resource Sheet: Utility Assistance

**PLEASE CALL EACH PLACE TO MAKE SURE IT IS STILL OPERATING BEFORE YOU GO.
WE CANNOT ENDORSE ANY OF THESE RESOURCES.**

Call DeKalb coordinated entry - 404-687-3500 9-5 pm. They can refer.

Also check this website from DeKalb County <https://resourcesindekalb.com/>

LIHEAP is a federal program that helps low-income households with their home energy bills. 1-866-674-6327
Gas/Electric Payment Plan Information: GPSC 404-656-4501. You will need following information: Have you ever had a utility payment plan before? Do you have a Shut-Off notice? When can you make a payment? How much can you pay?

Georgia Power 888-660-5890

Ben Hill United Methodist Church 2099 Fairburn Rd. SW Atl. 404-344-0618. Call on first Tues. of the month between 8:30 and 10:30 am. Leave message. Qualifying zip codes: 30213, 30268, 30291, 30310, 30311, 30314, 30315, 30331, 30336, 30337, 30344, 30349, 30354.

Buckhead Christian Ministry 2847 Piedmont Rd. NE. Atl. (The Murray Bldg) 404-239-0038. Need proof of employment or disability. Qualifying zip codes: 30305, 30309, 30311, 30318, 30319, 30324, 30326 Go to website to find more zip codes and application to complete on line.. Appointments are done virtually. Also offers rent and mortgage assistance. Reviewed 11-23-24

Caring for Others 3437 Brown Mills Rd. Atl. 404-761-0133 Fill out their forms on-line and check for qualifying zip codes. Also help with rent, mortgage, food and finance. Reviewed 08-17-25

DEAM (Decatur Emergency Assistance Ministry) At Holy Trinity Episcopal Church 545 E. Ponce de Leon Ave., Decatur. Utility assistance 404-373- 2300. Food and Rx call 404-373-9283. Helps prevent cut-off of water, gas and electricity services once a year. Previous amount due or disconnect notice required. Call 8:30-11:30 am. Mon-Fri except Wed. Qualifying zip codes: 30002, 30030, 30079, 30032, 30033, 30307, 30317 Reviewed 03-03-26

DeKalb Water Assist Water Rate Assistance Program (WRAP), a new initiative aimed at helping income-eligible households manage their water and sewer bills. Reviewed 09-05-25

Emmaus House 1017 Hank Aaron Dr. SW, Atl. 404-523-2856. Mon-Fri. 9-3 pm except August, it's Mon-Thurs. 9-3pm. Some utility help mostly for Peoplestown residents, but also social security help, food pantry, homeless letters, id vouchers, temporary mail services and referrals to furniture bank. Reviewed 08-18-25.

First Presbyterian Church 1328 Peachtree St NE, Atl 404-228-7724; 404-892-8461.

Also, rental assistance, birth certificates, food pantry, footcare, clothing, Sunday breakfast, counseling, showers. Must call for appointment for rent assistance. Closed daily between 12 and 12:45 pm. Reviewed 08-17-25

Fulton Atlanta Community Action Authority Resource Center 1690 Chantilly Dr. Atl. 404-320-0166. Assistance for utilities, emergency services and homeless prevention. Reviewed 06-10-26

Georgia Power 888-660-5890 Income qualified discount.

Hope Atlanta 458 Ponce de Leon Ave. NE Atl. 404-817-7070 North Ave Marta, Bus 2 or 102. Go directly. Also, at Gateway Center. Other services include case management and rental assistance. Reviewed 08-17-25

Hosea Helps 404-755-3353. 8 E Lake Dr NE Atl. Must visit day center to apply; bring photo ID. First 25 clients are seen. Also helps with rapid rehousing, transportation, food and employment assistance. Reviewed 06-17-26

Living Room ATL 404-600-8081. Must be living with HIV/AIDS. Help with housing, health and hope. Reviewed 08-18-25

Midtown Assistance Center 30 Porter Place, NE Atl 404-681-5777 Utility and water assistance. Call Tues-Thurs 10-12pm or fill in application on line. (Also, rent, Marta, food, jobs etc). Zips 30303, 30308, 30309, 30310, 30312, 30313, 30314, 30315, 30318, 30363. Reviewed 06/18/26

NETworks Community Ministry 2380 4th St. Tucker 770-939-6454 Wed/Fri/Sat 10-1pm. Other services too. Must live in service area. Call to verify. Reviewed 08-18-25

New Life Community Alliance 3592 Flat Shoals Rd. Decatur 404-381-6731 Marta bus route 15 from Decatur.. Tues to Fri 10-12; 2nd, 4th and 5th Sat 9-12 Also, substance abuse, employment, GED, hair salon, food, clothes. ID needed. Phone ahead.

Partnership for Community Action 3597 Covington Hwy Decatur (also Conyers and Norcross) 404-929-2502. Also help with LIHEAP Low-Income Home Energy Assistance Program and diapers and family support. Reviewed 06-18-26

Project Take Charge/Decatur Cooperative Ministry 404-284-4411. Must be a DeKalb County resident and have a regular and verifiable source of income that can help you meet monthly expenses after receiving assistance. Also, have a dispossession warrant, although sometimes a late notice is sufficient. Best to call first thing Monday morning. Reviewed 08-18-25

SafeHouse Outreach 89 Ellis St. NE. Atl. 404-523-2221. Help with finding and securing housing, rental/utility assistance. Reviewed 01-17-2026

Salvation Army 3500 Sherrydale Lane, Decatur 404-486-2714; 404-299-0703. For utilities, complete questionnaire on line. Assistance with food, clothing, rent/mortgage, utilities, school supplies and furniture. The Salvation Army's [Project Hope](#) also assists in verifiable catastrophic event. (For Fulton: 404-486-2700. For Gwinnett: 770-724-1660) Reviewed 08-18-25

Society of St. Vincent de Paul 2050-C Chamblee Tucker Rd. Atl. Client Assistance Line: 678-892-6163. Leave zip code or say homeless. Mortgage, rent, utilities, referral to food pantry Chamblee. Qualifying zip codes 30030, 30031, 30033, 30307, 30001. Reviewed 06-18-26

Suthers Center at St. Martin's Episcopal Church 3110 Ashford Dunwoody Rd NE Atl. 770-455-3358 Sat. 8-10 Must be in zip code 30319 or 30341 for utilities. Also food pantry/emergency assistance. Reviewed 01-18-26.

Urban League of Greater Atlanta Assistance for water bills through the DeKalb Water Rate Assistance Program (WRAP). The WRAP initiative helps eligible low-income families pay their water and sewer bills.

TRY THIS APP FOR MORE RESOURCES: <https://findhelppga.org/>
<https://resourcesindekalb.com/>