



## PRODUCT / ORDER DISPUTE FORM

Use this form to report an issue with your order and formally initiate a dispute.

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### Seller Details

- Store Name: \_\_\_\_\_
  - Store ID: \_\_\_\_\_
- 



### Buyer & Order Information:

- Full Name: \_\_\_\_\_
  - Email Address: \_\_\_\_\_
  - Phone Number: \_\_\_\_\_
  - Order Number: \_\_\_\_\_
  - Order Date: \_\_\_\_\_
  - Date Received: \_\_\_\_\_
- 



### Reason for Dispute (check one):

- ☐ Item not received
  - ☐ Wrong item received
  - ☐ Item damaged/defective
  - ☐ Refund not processed
  - ☐ Return denied
  - ☐ Other (please explain): \_\_\_\_\_
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**Description of the Problem:**

(Please provide clear details of the issue, what you expected, and what resolution you're seeking)

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**Attach Supporting Evidence (if applicable):**

- ☐ Photos of the item/package
- ☐ Screenshot of order confirmation
- ☐ Correspondence with seller
- ☐ Other: \_\_\_\_\_

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**Preferred Resolution:**

- ☐ Full refund
- ☐ Item Replacement
- ☐ Partial refund/store credit
- ☐ Exchange
- ☐ Other: \_\_\_\_\_

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