

Participant 2 Interview Transcription

Interviewer: **An Hongzheng**

Original Transcription

中文采访记录:

基础问题:

AN HONGZHENG: 你好张老师, 耽误你一点时间。

参与者 2: 你好。挺忙吧最近。

AN HONGZHENG: 我是不忙, 那我们就开始, 问你几个问题, 你可以选择回答答不出来也没关系, 本次的谈话会用于我们的研究, 您是否同意?

参与者 2: 同意。

AN HONGZHENG: 下午好张老师, 您先介绍一下自己可以吗?

参与者 2: 我叫张彦君, 今年72岁在北京同仁堂工作。

AN HONGZHENG: 现在是住在家还是住在公寓, 还是其他的住宿方式?

参与者 2: 住在家里, 和自己的家人住在一块。

AN HONGZHENG: 生活上和家人住在一起感觉怎么样?

参与者 2: 有点挤但是很热闹。

AN HONGZHENG: 虽然很挤但是感觉您心情还是不错的。

参与者 2: 是的很不错就是陪伴家人的时间比较少。

AN HONGZHENG: 那您现在还是在上班？

参与者 2: 是的每天在同仁堂上班。

AN HONGZHENG: 您主要的同事工作能介绍下吗？

参与者 2: 同事都是中医, 配药师。

AN HONGZHENG: 每天工作多长时间？

参与者 2: 每天八个小时。加上路上来回通勤八个半小时。

AN HONGZHENG: 明白了, 正常就是每天吃完饭去上班, 上完班回家, 每天就如此反复。

参与者 2: 对。

AN HONGZHENG: 平时空闲时间喜欢干什么？

参与者 2: 空闲时间喜欢种花, 喜欢去公园溜达。

AN HONGZHENG: 我记得您之前说喜欢练书法？

参与者 2: 是的之前练过, 但是最近手部神经出现了一些问题, 笔拿不稳。

AN HONGZHENG: 平时和家人朋友联系吗, 用什么方式联系？

参与者 2: 基本上没什么联系, 就是偶尔有事情去串门, 见面联系。

专业问题:

AN HONGZHENG: 平时会感觉到孤独吗, 如果感觉孤独了您是如何面对的？

参与者 2:目前还没有感到孤独。还在工作比较充实,感受不到孤独。

AN HONGZHENG:平时有用什么电子产品吗?

参与者 2:手机,电视,电子秤。

AN HONGZHENG:平时会了解机器人或者人工智能吗?

参与者 2:从电视新闻上看到听到过,没有接触过。

AN HONGZHENG:很多机器人用来陪伴老人,和小狗小猫一样,您有什么看法吗?

参与者 2:有空闲时间当然很好,但是现在基本不靠这个,不会影响到人的地位,而且这类机器人也是比较贵的,比较担心价格。

AN HONGZHENG:对这类人工智能,您怎么理解他们,对人类有什么意义?

参与者 2:我认为人工智能,解决了人类很多问题,这个人工智能的发展对人类有很大的帮助。但是不管他们怎么发展,必须由人类来控制,不能让他们失控。

AN HONGZHENG:平时用过人工智能吗,手机上的。

参与者 2:没有用过。

AN HONGZHENG:如果有款机器人能辅助你平时的日常生活,吃药,提醒你打胰岛素,您觉得怎么样?

参与者 2:我觉得很好。

AN HONGZHENG:如果是专门针对老年人,设计一个机器人,人工智能什么样的设计最实用?

参与者 2:日常的生活,起居,吃药提醒,包括健康方面有些帮助。

AN HONGZHENG:什么样的外观,您比较容易接受?

参与者 2:模仿人类的模样,会比较好。

AN HONGZHENG: 具体一点, 更喜欢毛绒玩具还是洋娃娃还是小动物的样式? 或者具体到某个部位。

参与者 2: 我喜欢手部是橡胶的, 不会有污染, 比较实用。

AN HONGZHENG: 最后一个问题, 人工智能也可以自定义他的性格, 您觉得什么样的性格, 什么样的语气会让你比较亲切。

参与者 2: 这个问题比较睿智, 设计知识面比较广, 我更倾向于热情大方。

Translated Transcription

Basic Questions:

AN HONGZHENG: Hello, Teacher. I'm sorry to take up a little of your time.

Participant 2: Hello. You must be very busy these days.

AN HONGZHENG: I'm not busy. So let's start. I'll ask you a few questions. You can choose to answer. It's okay if you can't answer. This conversation will be used for our research. Do you agree?

Participant 2: I agree.

AN HONGZHENG: Good afternoon, Mr. Could you please introduce yourself first?

Participant 2: My name is ***. I'm 72 years old and I work at Beijing Tongren Tang (*a traditional Chinese pharmacy*).

AN HONGZHENG: Are you living at home, in an apartment, or in some other accommodation now?

Participant 2: I'm living at home with my family.

AN HONGZHENG: How does it feel to live with your family?

Participant 2: It's a bit crowded but very lively.

AN HONGZHENG: Although it's very crowded, it seems that you are still in a good mood.

Participant 2: Yes, it's great. It's just that I have less time to spend with my family.

AN HONGZHENG: So are you still working now?

Participant 2: Yes, I work at Tong Ren Tang (*a traditional Chinese pharmacy*) every day.

AN HONGZHENG: Could you introduce your main colleagues and their jobs?

Participant 2: My colleagues are all traditional Chinese medicine practitioners and pharmacists.

AN HONGZHENG: How many hours do you work every day?

Participant 2: Eight hours a day. Plus eight and a half hours for commuting to and from work.

AN HONGZHENG: Got it. Normal means going to work after having breakfast every day, and then coming home after work. It's just like this every day.

Participant 2: Right.

AN HONGZHENG: What do you like to do in your spare time?

Participant 2: I like growing flowers and strolling in the park in my spare time.

AN HONGZHENG: I remember you said you liked practicing calligraphy before?

Participant 2: Yes, I did practice before, but recently I've had some issues with the nerves in my hand, and I can't hold the pen steadily.

AN HONGZHENG: Do you usually keep in touch with your family and friends? How do you do it?

Participant 2: Not really. I just drop by when there's something up and meet them in person.

Professional Question:

AN HONGZHENG: Do you ever feel lonely? If you do, how do you deal with it?

Participant 2: I haven't felt lonely so far. I'm still working and it keeps me quite busy, so I don't feel lonely.

AN HONGZHENG: Do you use any electronic products in your daily life?

Participant 2: Mobile phone, TV, and electronic scale.

AN HONGZHENG: Do you usually learn about robots or artificial intelligence?

Participant 2: I've seen and heard about it on TV news, but I haven't had any hands-on experience.

AN HONGZHENG: Many robots are used to keep company with the elderly, just like little dogs and cats. What's your opinion on this?

Participant 2: It's great to have spare time, but currently, we don't rely on this much. It won't affect people's status. Besides, such robots are relatively expensive, and I'm quite concerned about the price.

AN HONGZHENG: How do you understand this kind of artificial intelligence and what significance does it have for humanity?

Participant 2: I think artificial intelligence has solved many problems for humanity. The development of artificial intelligence is of great help to humanity. However, no matter how they develop, they must be controlled by humans and not be allowed to get out of control.

AN HONGZHENG: Have you ever used artificial intelligence on your phone before?

Participant 2: No, I haven't.

AN HONGZHENG: What do you think if there is a robot that can assist you in your daily life, help you take medicine, and remind you to take insulin?

Participant 2: I think it's great.

AN HONGZHENG: If a robot is designed specifically for the elderly, what kind of artificial intelligence design would be the most practical?

Participant 2: Daily life, living care, medication reminders, and some assistance in terms of health.

AN HONGZHENG: What kind of appearance would you find more acceptable?

Participant 2: It would be better to imitate the human form.

AN HONGZHENG: Be more specific. Do you prefer stuffed toys, dolls, or animal-shaped ones? Or a specific part?

Participant 2: I like the ones with rubber hands. They won't get contaminated and are more practical.

AN HONGZHENG: The last question. Can artificial intelligence also customize its personality? What kind of personality and tone do you think would make you feel more at ease?

Participant 2: This question is quite insightful and requires a broad knowledge of design. I prefer a personality that is warm and generous.