2024 Consumer Confidence Report

Water System Name: **Big Basin Water Company (CA4410001)** Report Date: June 10, 2025

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2024 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Cypress Water Services a (831) 920-6796 para asistirlo en español.

Type of water source(s) in use: One groundwater well, one intertie with San Lorenzo Valley Water.

Name & general location of source(s): Well 04 at 16575 Jamison Creek Road, Boulder Creek Road CA 95006. SLVW intertie at Brook Lane.

Drinking Water Source Assessment information: Available by request

Time and place of regularly scheduled board meetings for public participation: N/A

Cypress Water Services, Inc. – (831)920-6796 – Info@CypressWaterServices.com

For more information, contact:

TERMS USED IN THIS REPORT	
Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water. **Maximum Contaminant Level Goal (MCLG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA). **Public Health Goal (PHG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency. **Maximum Residual Disinfectant Level (MRDL)**: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. **Maximum Residual Disinfectant Level Goal (MRDLG)**: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. **Primary Drinking Water Standards (PDWS)**: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.	**Secondary Drinking Water Standards (SDWS)**: MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels. **Treatment Technique (TT)**: A required process intended to reduce the level of a contaminant in drinking water. **Regulatory Action Level (AL)**: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow. **Variances and Exemptions**: Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions. **Level 1 Assessment**: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system. **Level 2 Assessment**: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions. **ND**: not detectable at testing limit **ppm**: parts per million or milligrams per liter (mg/L) **ppb**: parts per billion or micrograms per liter (µg/L) **ppt**: parts per trillion or nanograms per liter (ng/L) **ppq**: parts per quadrillion or picogram per liter (pg/L) **pCi/L**: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants	Highest # Detections	# Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (state Total Coliform Rule)	(In a month) 0	0	1 positive monthly sample	0	Naturally present in the environment
Fecal Coliform or *E. coli* (state Total Coliform Rule)	(In the year) 0	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or *E. coli* positive		Human and animal fecal waste
E. coli (federal Revised Total Coliform Rule)	(In the year) 0	0	(a)	0	Human and animal fecal waste

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper	Sample Date	# Samples Collected	90th Percentile Level Detected	# Sites Exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	09/2022	10	1.1	0	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	09/2022	10	0.429	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Average Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	1/2023	16	N/A	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	1/2023	140	N/A	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Average Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant

Antimony (ppb)	1/30/2023	0.6	N/A	6	1	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic (ppb)	1/30/2023	0.9	N/A	10	0.004	Erosion of natural deposits; runoff from orchards; glass and electronic production wastes
Barium (ppm)	1/30/2023	0.0126	N/A	1	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits
Gross Alpha (pCi/L)	12/2017	0.271±1.400	N/A	15	(0)	Erosion of natural deposits
Haloacetic Acids (ppb)	Quarterly 2024	49	34 - 100	60	NA	Byproduct of drinking water disinfection
Nickel (ppb)	1/30/2023	1.5	N/A	100	12	Erosion of natural deposits; discharge from metal factories
Total Trihalomethanes (ppb)	Quarterly 2024	35	0 - 78	80	NA	Byproduct of drinking water disinfection

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	**Sample Date**	**Average Level Detected**	**Range of Detections**	**SMCL**	**Typical Source of Contaminant**
Chloride (ppm)	1/2023	5	N/A	500	Runoff/leaching from natural deposits; seawater influence
Color (units)	Monthly 2024	4.4	0 - 10	15	Naturally-occurring organic materials
Iron (ppb)	1/2023	20	N/A	300	Leaching from natural deposits; industrial wastes
Manganese (ppb)	Quarterly 2024	7	0 - 28	50	Leaching from natural deposits
Odor (Threshold)	Monthly 2024	<1	N/A	3	Naturally-occurring organic materials
Specific Conductance (µS/cm)	1/2023	342	N/A	1,600	Substances that form ions when in water; seawater influence
Sulfate (ppm)	1/2023	39	N/A	500	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	1/2023	190	N/A	1,000	Runoff/leaching from natural deposits

TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS

Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**Notification Level**	**Health Effects Language**
N/A	N/A	N/A	N/A	N/A	N/A

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Big Basin Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [***OPTIONAL:*** If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at http://www.epa.gov/lead.

Lead Service Line Inventory (LSLI) statement: The water system conducted the required LSLI and submitted to the water board by the October 16th 2024 deadline. Through the inventory, the water system has concluded that your service lines do not contain lead. A copy of the LSLI, which documents the location and material classification of each service line, can be sent to you upon request. Please email service@cypresswaterservices.com for more information.

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT

Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
N/A	N/A	N/A	N/A	N/A

For Water Systems Providing Groundwater as a Source of Drinking Water

TABLE 7 – SAMPLING RESULTS SHOWING FECAL INDICATOR-POSITIVE GROUNDWATER SOURCE SAMPLES					
Microbiological Contaminants (complete if fecal-indicator detected)	**Total No. of Detections**	**Sample Dates**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
E. coli	0	Taken Monthly	0	(0)	Human and animal fecal waste
Enterococci	0	Taken Monthly	TT	N/A	Human and animal fecal waste
Coliphage	0	-	TT	N/A	Human and animal fecal waste

Summary Information for Fecal Indicator-Positive Groundwater Source Samples, Uncorrected Significant Deficiencies, or Groundwater TT

SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUNDWATER SOURCE SAMPLE
SPECIAL NOTICE FOR UNCORRECTED SIGNIFICANT DEFICIENCIES
VIOLATION OF GROUNDWATER TT

TT Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
None	None	N/A	None	N/A

Summary Information for Federal Revised Total Coliform Rule

Level 1 and Level 2 Assessment Requirements

Level 1 or Level 2 Assessment Requirement not Due to an *E. coli* MCL Violation

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system.

During the past year we were required to conduct 0 Level 1 assessment(s).

During the past year 0 Level 2 assessments were required to be completed for our water system.

Level 2 Assessment Requirement Due to an *E. coli* MCL Violation

E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely-compromised immune systems.

We were NOT required to complete a Level 2 assessment because we DID NOT find *E. coli* in our water system. In addition, we were NOT required to take any corrective actions.