

APPLICATION FOR RETURN OF GOODS

Based on Art. 9 of the Law of Ukraine "On Consumers' Rights Protection"

(specify the full name of the applicant)

(an identity document)

(contact phone number)

APPLICATION

I purchased in the cooshwear.com online store on (date) "__" _____ 20__:

(specify the name, article number, size, model of the product) at the price of _____
hryvnias, which is confirmed by the order number _____.

The product I purchased is not suitable for me,
because _____
(specify the reason)

Guided by Art. 9 of the Law of Ukraine "On Consumers' Rights Protection", please (select the necessary option):

- Exchange the goods;
- Give an opportunity to purchase any others goods from the available range with the respective enumeration value (if there is no similar product at the time of exchange);
- Return paid funds to my settlement account (details only of the buyer's account from which goods were paid for are specified):

First name, second name, patronymic

Tax ID

account number in IBAN UA format _____

The term provided by legislation is 14 days, not counting the day of purchase of the goods has not yet expired. The product was not used by me, its marketable condition, consumer properties, tags, integrity, full packaging and, as well as a settlement document are preserved.

Date "__" "__" _____ 20__ Signature _____

Rules for returning/exchanging goods:

1. You may return/exchange the Product within 14 (fourteen) calendar days from the date of order receipt (not including the day of receipt of the Goods).
2. The return/exchange of goods is performed by "Nova Poshta " (NP) postal delivery service.
3. All the costs incurred with the return/exchange of the Goods shall be borne by the Buyer (delivery costs in particular).
4. Together with the goods, the buyer has to send:
 - A settlement document (an invoice or a slip) – you get the invoice together with the goods at the NP branch, at the NP branch if the goods were purchased on post-payment delivery terms (a settlement document copy made from the control ribbon and/or bank statement and/or payment receipt terminal)
 - Self-completed Application for Return (on the reverse side of this document).
 - The product to be returned with preserved marketable condition and unused (with all the tags, labels etc. attached).

When paying for orders through the Fondy system, funds will be transferred to the same card that you used to pay for your purchase. An exception is an order with payment upon delivery and an order paid for as per details provided, the return of funds which is carried out by bank transfer, for which it is necessary to provide the following details in the Application for Return : full name, Tax ID, account in IBAN format.

ATTENTION!

If, when sending the product that you returned to the warehouse, you did not enclose all the documents required for return (self-filled in and signed Application for Return, invoices and a receipt, if necessary) funds return term shall be extended by the time required to receive the said documents .

0. Exchange is possible only if a new order amount is the same as the price of the product returned.
0. If within 14 (fourteen) calendar days from the moment of receipt of the Goods (not including the day of order receipt), a substantive defect of the product was discovered (a hidden defect or a factory defect), the product is accepted by the Seller for repair or exchange, provided funds return is impossible _ In the case of a substantive product defect discovered, please contact us at: +38 068 219 85 46. In this case, the return of the Goods is carried out by Nova Poshta postal delivery service, and all costs associated with the delivery of inadequate quality Product shall be borne by the Seller.
0. Such goods as bodysuits and socks are not eligible for exchange/return.
0. Return and exchange of goods is made throughout the territory of Ukraine except for the Crimea and Joint Forces Operation territory.
0. The Seller has the right to refuse the Buyer to return proper quality goods, which, according to Art. 9 of the Law of Ukraine "On Consumers' Rights Protection " and the Cabinet of Ministers of Ukraine Resolution "On Implementation of Some of the Provisions of the Law of Ukraine "On Consumers' Rights Protection " No. 172 of March 19 , 1992 was recognized as not subject to return.