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AP Research (English)

Field-testing Your Google Survey (updated 10-2020)

Information literacy topics:

- Creating/Writing a research-based product
- Using technology tools

Objective: To reflect on the user response and "usability" of a sample survey in order to consider how feedback can be used to make improvements to students' own surveys.

## Learning Expectations:

Academic-Writing: "Students will produce and distribute a variety of writing designed to entertain, inform, or argue, as well build and present knowledge derived from research."

Academic-Problem-solving: "Students will use appropriate tools strategically to solve problems."

#### 1. Discussion:

What are the first steps in confirming the validity and reliability of your survey? Remember:

The **reliability** and the **validity** of an instrument are closely related

- **Validity** determines the degree to which the instrument measures the things it is supposed to measure.
- **Reliability** refers to the degree to which an instrument gives results that are consistent:

Reliability depends on three factors:

- Test-retest: The results are similar when the instrument is used at different times
- Equivalent form: Different forms of the instrument produce similar results
- Internal consistency: Items designed to measure the same thing give similar results.

A fourth factor, "scoring agreement", can also be taken into consideration.

**Important Note:** There are a number of statistical formulae that are typically performed on pilot results to test for reliability and validity, which we are not prepared to discuss here, and would be covered in a more advanced research methods course. You can learn about them at **Dr. Siegel's research website** at the Neag school at UConn.

- 2. First steps to finalizing your survey form.
  - Field Test: Administer survey to respondents through individual interviews, or focus-type groups.
  - **-Feedback:** Elicit feedback from potential respondents through active QUESTIONING, not telling. Do not attempt to justify to respondents.
  - **-Collect data:** Note areas of uncertainty and analyze results.

**-Consider and make changes:** Make changes based on your best judgment (e.g. frequency of uncertainty seen). Do NOT take every request or suggestion for change.

#### 3. Discussion:

Go to the Library Program Assessment survey.

Let's practice ways of questioning and eliciting feedback for first two items as a group.

## 4. Independent work:

Continue to take the **Library Program Assessment survey**.

Work through the survey on your own.

- Please read all the questions and answer choices carefully.
- Please note down anything that is not clear in the question or choices.

## 5: Analyzing data

Let's look at the **spreadsheet** that is created.

- Compare internal reliability items.

### 6. Debriefing

Discuss additional issues.

## 7: Discussion (if time)

Consider some of the challenges that surveys present.

The information below is taken from Dr. Del Siegle's website, <u>Educational Research</u> <u>Basics</u>, at the University of Connecticut's Neag School of Education.

# Survey Pitfalls

Pitfalls to AVOID when developing a Survey

- 1. Beware of jargon terms that a limited number of people may know (Do you favor inclusion?).
- 2. Watch out for "fuzzy" words that have ambiguous meaning (Which class is best?).
- 3. Do not ask more than one question at a time (Do you favor tax increases and year-around school?).
- 4. Avoid loaded or leading questions (Is it important to treat people fairly?).
- 5. Make sure that fixed-response questions have a place for every possible answer (Are you a democrat or republican?).
- 6. Use filter questions to guide subjects if all of the questions do not need to be answers (i.e., If you answered no to question 1, skip to question).
- 7. Minimize the amount of writing the respondents must do.

- 8. Put the questions in a logical order. Place sensitive or difficult questions at the end of the survey.
- 9. Field test the survey.