

Owner of Document:

Mabel Turay

Version:

Apr 29, 2024

Social Income: Recipient Policy

1. Introduction

This policy outlines the guidelines and procedures for the selection, continuation, and cessation of benefits under programs implemented and administered by Social Income. The purpose of this policy is to ensure fairness, transparency, and adherence to the principles of Social Income while maintaining a minimal level of interference from partner organizations.

2. Selection of Recipients

Recipients are selected through a randomized process from a pool of potential recipients submitted by local partner organizations, which helps minimize bias and promotes equity. Once a recipient is onboarded, they are entitled to receive Social Income for a predetermined period of three years or 36 months respectively, subject to the exceptions listed below.

3. Non-interference by Local Organizations

Local organizations are crucial in identifying potential recipients but must not interfere with the selection process after submission of the initial list. By removing their ability to alter the selection post-submission, potential tensions between the organization and both recipients and non-selected individuals are minimized. This approach ensures that all parties can trust in the fairness of the process, as organizations can demonstrate that they have not influenced the selection to favor certain individuals.

4. Cessation of Benefits without Replacement

In the following cases, benefits will cease and there will be no replacement of any kind for the existing recipient. The organization cannot nominate someone else to take their place. This policy upholds the integrity of the initial selection process and maintains the fairness and transparency of the program:

- A. **Voluntary Exit:** A recipient may choose to exit the program voluntarily.
- B. **Fraud:** If a recipient is found to be engaging in any form of fraudulent activity directly related to the receipt or use of Social Income benefits, their participation in the program will be terminated immediately. This includes misrepresentation of personal information, falsifying eligibility criteria, or diverting funds for prohibited purposes. Immediate termination preserves the integrity and resources of programs run by Social Income.
- C. **Relocation Abroad:** If a recipient relocates to a foreign country, their participation in the program will be terminated. This policy is necessary because Social Income programs rely on payment systems and mobile money services in the recipient's home country. .
- D. **Severe Misuse of Funds:** In cases of severe misuse of funds, such as financing illegal activities, the program reserves the right to cease payments. Decisions will be based on evidence and the severity of the misuse.

5. Special Cases: Conditions for Replacement

Replacement of a recipient may be considered under specific circumstances, but only if the original recipient has proactively named a successor or caregiver. Social Income reserves the right to decide whether to continue monthly payments until the end of the designated program period or to make a lump sum payment of the outstanding amount:

- A. **Death of Recipient:** Upon the death of a recipient, payments will cease immediately. However, if a successor has been pre-designated by the recipient, benefits may continue to support the successor as specified, for a duration of up to four months. The total amount will be adjusted to reflect

the remaining months of the program if less than four months are left.

Payments can be made in a lump sum or on a monthly basis, as appropriate.

- B. **Health Issues:** For recipients facing severe health issues, continuation of payments to a designated caregiver may be considered, ensuring that the benefits are used as intended to support the recipient's well-being.

5. Direct Handling by Social Income

If a local organization chooses to disassociate from a recipient for reasons not involving fraud or non-compliance, the program may opt to take over direct administration of the recipient's benefits. This decision should respect the non-interference principle and not be influenced by any disputes between the recipient and the organization.

6. Replacement Policy

Replacement of a recipient is generally not allowed except in the case of death and only if the deceased recipient has previously nominated a successor. This ensures that a transfer of benefits complies with the recipient's explicitly stated wishes, particularly if there are dependents who rely on the monthly payments.

7. Partner Organization Relationship

The program recognizes the value of partnerships with local organizations. While prioritizing the welfare of recipients, it is also crucial to respect the insights and operational policies of these organizations, provided they align with the overall goals and ethical guidelines of Social Income.

8. Case-by-Case Flexibility

While this policy outlines standard procedures, it acknowledges the complexity of individual circumstances. Therefore, exceptional cases will be considered based on their merits, allowing for flexibility in decision-making and to ensure they are handled fairly and compassionately.