

Common Questions for Coffee Shops & Bakeries

General Coffee Shop and Bakery Services

- What types of coffee and beverages do you offer?
- Do you serve freshly baked pastries or cakes?
- Can I customize my coffee order?
- Do you offer vegan, gluten-free, or dairy-free baked goods?
- Do you have a loyalty program for regular customers?

Menu and Specialties

- What is your signature coffee or drink?
- What types of pastries or baked goods do you offer?
- Do you offer seasonal specials or limited-time items?
- Can I order cakes or pastries for special occasions?
- What is your most popular item on the menu?

Dietary Options and Ingredients

- Do you offer gluten-free or dairy-free pastries?
- Can you accommodate food allergies such as nuts or soy?
- Do you use organic or locally sourced ingredients in your baked goods?
- Are your coffees and teas organic or fair-trade?
- Do you offer low-sugar or sugar-free options?

Coffee and Beverage Options

- What types of coffee do you serve?
- Do you offer hot and iced beverages?
- Do you serve espresso drinks, like lattes and cappuccinos?

- Can I get decaffeinated coffee or tea?
- Do you offer any non-coffee beverages, like smoothies or hot chocolate?

Pricing and Payment

- How much do your coffee and baked goods cost?
- Do you offer bundle deals or discounts for multiple items?
- What payment methods do you accept?
- Do you offer gift cards for coffee and bakery items?
- Do you have a student discount or other special offers?

Customer Experience and Atmosphere

- What is the ambiance like at your coffee shop or bakery?
- Do you have seating for customers who want to stay and enjoy their food?
- Can I work or study at your coffee shop?
- Do you offer Wi-Fi and power outlets for customers?
- Do you have indoor and outdoor seating?

Special Occasions and Custom Orders

- Can I order custom cakes, cookies, or pastries for a special occasion?
- Do you offer catering for events, parties, or corporate meetings?
- Can I personalize a cake or baked good with custom designs?
- How much notice do you need for custom cake or pastry orders?
- Do you offer birthday or celebration packages?

Health and Wellness Options

- Do you offer any healthy snack options?
- Do you have low-calorie or high-protein options for breakfast or lunch?
- Can I find sugar-free or gluten-free options at your coffee shop?
- Do you serve smoothies or fresh juices?

- Do you offer vegan, keto, or paleo-friendly baked goods?

Takeout and Delivery

- Do you offer takeout or to-go options for coffee and pastries?
- Can I place an order ahead of time for pick-up?
- Do you offer delivery through services like DoorDash or UberEats?
- What is your delivery radius?
- How do I order online for delivery or pick-up?

Events and Community Engagement

- Do you host events like open mic nights, poetry readings, or live music?
- Can I reserve space in your coffee shop for a meeting or event?
- Do you support local artists, musicians, or community events?
- Can I book your space for a private party or gathering?
- Do you offer event catering or party planning services?

Sustainability and Sourcing

- Do you use sustainable or eco-friendly packaging for your coffee and baked goods?
- How do you ensure that your ingredients are ethically sourced?
- Do you use recyclable or compostable cups, straws, and utensils?
- Do you offer reusable cups or containers for customers?
- Are your coffees fair trade or organic?

Coffee Shop and Bakery Hours

- What are your opening hours?
- Do you have extended hours on weekends or holidays?
- Are you open on public holidays?
- Do you offer late-night coffee or baked goods?
- Do you have a special hours schedule for events or seasons?