

Privacy Policy – سياسة الخصوصية لتطبيق "SmarStock++"

Last Updated: 11 Feb 2026

Welcome to **SmarStock++ App** ("we", "our", or "the App").

Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you use our application.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

- Name
- Phone number
- Email address
- National ID (if provided)
- Address (optional)

1.2 Financial/Transaction Information

- Installment records
- Payment history
- Purchase information related to your installment plans

1.3 Device Information

- Device type
- Operating system
- App version
- Log data for crash reports and performance

1.4 Optional Media Access

If the app allows uploading documents (e.g., ID photo), we will request permission to access:

- Camera
- Photo gallery

We never access any photos without your explicit permission.

2. How We Use Your Information

We use collected data to:

- Create and manage user accounts

- Track and manage installment plans
 - Send reminders for due payments
 - Improve app performance and user experience
 - Provide customer support
 - Comply with legal and financial requirements
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3. Sharing Your Information

We **do NOT sell or share** your personal data with third parties except in the following cases:

- **Legal requests** (government, law enforcement)
 - **Service providers** (analytics, cloud storage) — with strict confidentiality
 - **If you give explicit consent**
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4. Data Security

We take strong security measures to protect your data, including:

- Encrypted storage
- Secure communication (HTTPS)
- Limited access by authorized personnel only

However, no digital system is 100% secure; you use the app at your own risk.

5. Permissions

The app may request access to:

- Camera (for document scanning)
- Storage (for uploading documents)
- Internet (for syncing data)

We only request permissions necessary for the app's core functions.

6. Data Retention

We keep your data only as long as your account is active or as required by law. You may request deletion of your data at any time.

7. Children's Privacy

Our app is **not intended for children under 13**.
We do not knowingly collect data from children.

8. Your Rights

You have the right to:

- Access your information
- Request data correction
- Request data deletion
- Request a copy of your data

Contact us using the details below.

9. Contact Us

If you have questions about this Privacy Policy, contact us at:

 engabobakr89@gmail.com