

Eats by Kai.

Privacy Policy Statement.

Last Revised: 22nd November 2025.

1. Introduction.

As a company dedicated to fulfilling your needs, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data while you use the app.

2. Data Collection.

Eats by Kai collects the following data:

2.1 Personal information: Including name, email, phone, and profile picture.

2.2 Location information: Including delivery addresses.

2.3 Payment information: Including M-Pesa number.

3. Data Usage.

Data collected may be used to achieve the following purposes:

3.1 Identification.

3.2 Location information helps to fulfil orders and deliveries and to populate nearby stores.

3.3 Payment information is used to process and complete payments for placed orders.

3.4 Collected data is also used to send notifications on order updates and received/sent invitations.

4. Data Sharing.

Your collected data may be shared with:

4.1 Payment processors to oversee payment processing and confirm completion.

4.2 Delivery couriers to facilitate smooth delivery to your location

5. **User Rights.**

Users can:

5.1 Access and update their data at any time.

5.2 Revoke access to location permissions at any time. This may consequently limit the app's functionalities on curating, offers, discounts and promotions, and setting of delivery address.

5.3 Delete their personal data history completely from the app. This action is permanent and completely irreversible. Contact us to have your data deleted through our email eatsbykaikenya@gmail.com

6. **Security and Policy Updates.**

6.1 Security: Data security measures have been put in place to ensure sensitive user data, including identification details, payment information, and passwords, are safely secured and stored.

6.2 Policy updates: This policy may be revised and updated over time. Users will promptly be notified of any updates.

Eats by Kai

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