

Privacy Policy

CalSpace — CALSPACE PTE. LTD. (UEN: 202620894C)

Effective Date: June 11, 2026

Last Updated: June 11, 2026

1. Introduction

Welcome to CalSpace, operated by CALSPACE PTE. LTD. (UEN: 202620894C) ("we", "us", or "our"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application CalSpace and website calspace.ai (collectively, the "Service"). Please read this policy carefully. By using CalSpace, you agree to the collection and use of information in accordance with this policy.

If you do not agree with the terms of this Privacy Policy, please do not access or use our Service.

2. Information We Collect

We collect the following types of information directly from you:

Account Information: Name, username, and email address when you register for an account.

Profile Information: Age, height, weight, and fitness goals provided during onboarding to personalise your calorie and nutrition targets.

Authentication Credentials: Passwords (stored in encrypted form) or Apple Sign-In tokens used to access your account.

Nutrition and Food Data: Meal logs, food scans, calorie entries, macro and micronutrient data, and custom recipes you create within the app.

Health Data: With your explicit permission, CalSpace may access and write data to Apple Health, including nutrition and calorie information. This data is used solely to provide you with the app's features and is never sold to third parties.

Social Content: Posts, photos, messages, and interactions within Spaces and the community feed.

Device Information: Device token for push notifications (when you opt in), device type, operating system version, and app version.

3. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain the CalSpace Service
- Personalise your calorie goals, nutrition targets, and app experience
- Enable social features including Spaces, friends feeds, and community posts
- Send push notifications related to your activity (if you opt in)
- Improve and develop new features for the Service

- Respond to your support requests and communications
- Comply with applicable laws and regulations

4. Nutritional Information Disclaimer

IMPORTANT: The nutritional information, calorie estimates, macro breakdowns, and dietary data provided by CalSpace are for informational and general wellness purposes only. CalSpace is not a medical device and does not provide medical, dietary, or clinical nutrition advice.

Our AI-powered food scanning feature uses computer vision and machine learning to estimate nutritional content. These estimates may not be fully accurate and should not be relied upon for medical, clinical, or therapeutic purposes. Actual nutritional values may vary based on preparation method, portion size, brand, and other factors.

CalSpace is not a substitute for professional medical advice, diagnosis, or treatment. Users with medical conditions, eating disorders, metabolic conditions, or other health concerns should consult a qualified healthcare provider or registered dietitian before making dietary changes.

By using CalSpace, you acknowledge that you are solely responsible for any decisions you make regarding your diet, nutrition, and health based on information provided by the Service. CALSPACE PTE. LTD. (UEN: 202620894C) expressly disclaims any liability for health outcomes, injury, or harm arising from reliance on nutritional data provided by the app.

5. Limitation of Liability

To the maximum extent permitted by applicable law, CALSPACE PTE. LTD. (UEN: 202620894C) shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to:

- Health outcomes or physical changes resulting from use of the app
- Inaccuracies in AI-generated nutritional estimates
- Loss of data due to technical failures
- Decisions made based on nutritional or caloric information provided by the Service
- User-generated content posted within Spaces or community features

6. User-Generated Content

CalSpace includes social features such as Spaces and community feeds where users can post meals, photos, and messages. We are not responsible for the content posted by users. By posting content on CalSpace, you grant us a non-exclusive, royalty-free licence to display and distribute that content within the Service. You remain responsible for ensuring your content complies with our Terms of Use.

7. Data Sharing and Third Parties

We do not sell your personal data to third parties. We may share data with:

- Amazon Web Services (AWS): Cloud infrastructure and data storage
- Apple Inc.: In-app purchase processing, Apple Sign-In authentication, Apple Health integration, and push notification delivery via APNs. Apple's privacy practices are governed by Apple's own Privacy Policy.

- Legal authorities: Where required by law, court order, or to protect the safety of our users or the public.

8. Subscriptions and Payments

CalSpace offers a free trial followed by a paid subscription. All subscription payments are processed exclusively through Apple's in-app purchase system. We do not collect or store your payment card details. Subscription management, billing, and refunds are subject to Apple's Terms and Conditions. To cancel your subscription, go to iPhone Settings, tap your Apple ID, select Subscriptions, and cancel CalSpace.

9. Data Retention

We retain your personal data for as long as your account is active or as needed to provide you with the Service. You may request deletion of your account and associated data at any time by contacting us at support@calspace.ai. We will process deletion requests within 30 days, subject to any legal obligations to retain certain data.

10. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- Right to access: Request a copy of the data we hold about you
- Right to rectification: Request correction of inaccurate data
- Right to erasure: Request deletion of your personal data
- Right to portability: Request a copy of your data in a portable format
- Right to opt out: Opt out of push notifications at any time in your device settings

To exercise any of these rights, contact us at support@calspace.ai.

11. GDPR Compliance (EU Users)

If you are located in the European Economic Area (EEA), you have rights under the General Data Protection Regulation (GDPR) including the right to access, rectify, erase, restrict, and object to processing of your personal data. Our lawful basis for processing your data is the performance of a contract (providing you with the Service) and your consent (for optional features such as Apple Health integration and push notifications). To exercise your GDPR rights, contact support@calspace.ai.

12. CalOPPA and CCPA Compliance (California Users)

In accordance with the California Online Privacy Protection Act (CalOPPA) and the California Consumer Privacy Act (CCPA), California residents have the right to know what personal information we collect, the right to request deletion of their personal information, and the right to opt out of the sale of personal information. We do not sell personal information. To exercise your rights, contact support@calspace.ai.

13. Children's Privacy

CalSpace is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information.

14. Cookies and Tracking Technologies

Our website calspace.ai may use cookies, local storage, and session technologies to improve your browsing experience. These are standard web technologies used for basic site functionality. We do not use advertising trackers, retargeting pixels, or Facebook Pixel on our website.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by updating the effective date at the top of this page and, where appropriate, notifying you via email or in-app notification. Your continued use of the Service after changes are posted constitutes your acceptance of the updated policy.

16. Singapore PDPA Compliance

CALSPACE PTE. LTD. (UEN: 202620894C) is incorporated in Singapore and complies with the Personal Data Protection Act 2012 (PDPA). Under the PDPA:

- We collect personal data only for lawful purposes that are directly related to our Service
- We obtain your consent before collecting, using, or disclosing your personal data
- You may withdraw consent at any time, subject to legal or contractual restrictions
- We take reasonable steps to ensure the accuracy and security of your personal data
- You have the right to access and correct your personal data held by us

To exercise your rights under the PDPA or to contact our Data Protection Officer, please email support@calspace.ai.

17. Vietnam PDPD Compliance

For users in Vietnam, we comply with Decree No. 13/2023/ND-CP on Personal Data Protection (PDPD), effective September 1, 2023. Under the PDPD:

- We collect and process your personal data only with your explicit consent
- You have the right to know what personal data we collect and how it is used
- You have the right to access, correct, delete, and object to processing of your personal data
- We do not transfer your personal data outside Vietnam without appropriate safeguards in place

To exercise your rights under the PDPD, please contact us at support@calspace.ai.

18. Australia Privacy Act Compliance

For users in Australia, we comply with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). You have the right to access and correct your personal information and to make a complaint if you believe we have breached your privacy. To exercise these rights, contact support@calspace.ai.

19. South Korea PIPA Compliance

For users in South Korea, we comply with the Personal Information Protection Act (PIPA). You have the right to access, correct, delete, and suspend processing of your personal data. We collect only the minimum necessary personal information and retain it only for as long as required. To exercise your rights under PIPA, contact support@calspace.ai.

20. Japan APPI Compliance

For users in Japan, we comply with the Act on the Protection of Personal Information (APPI). We handle your personal information with care, use it only for the purposes stated in this policy, and implement appropriate security measures. You have the right to request disclosure, correction, and deletion of your personal data. Contact support@calspace.ai to exercise these rights.

21. Data Security

We implement industry-standard technical and organisational measures to protect your personal data against unauthorised access, alteration, disclosure, or destruction. These measures include encrypted data storage on AWS, secure HTTPS transmission, and access controls. However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your personal data, we cannot guarantee its absolute security.

22. Data Breach Notification

In the event of a data breach that is likely to result in a risk to your rights and freedoms, we will notify affected users and relevant regulatory authorities as required by applicable law, including within 72 hours where required under GDPR, and within the timeframes specified under the Singapore PDPA and other applicable regulations.

23. International Data Transfers

Your data may be stored and processed on servers located outside your country of residence, including on AWS infrastructure. We ensure that any international transfers of personal data are made with appropriate safeguards in place, in compliance with applicable data protection laws including GDPR, PDPA, and PDPD requirements.

24. Governing Law

This Privacy Policy is governed by the laws of Singapore. Any disputes arising in connection with this Privacy Policy shall be subject to the exclusive jurisdiction of the courts of Singapore, without prejudice to your rights under your local applicable laws.

25. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us:

Company: CALSPACE PTE. LTD. (UEN: 202620894C)

DUNS Number: 659162056

Email: support@calspace.ai

Website: calspace.ai