

Activity: Green Map Website Walkthrough

Notes

With a partner and a laptop, we will walk through the green map project on the other side of this sheet, using the user tasks below and any additional tasks you identify.

Take turns recording and 'driving' on the site.

Think like a designer! You will be prototyping and making your own green map shortly so think about how you would design an alternative.

Document as you go! We will come back as a group and share our findings of each site.

User Tasks

- Please take a look at this site and explore it for a few minutes. As you familiarize yourself with it, say everything that comes to your mind, particularly:
 - What can you do on this site?
 - Who is this site intended for?
 - Have you ever used a site or service like this?
- Find a feature indicated on the map that is closest to where you live
- Search for all the features on the map with a local name (e.g. "Parkdale," "Dufferin Grove," "Malvern")
- Show only certain types of features on the map

Potential Areas to Evaluate

- **Navigation and Search**
How much of the site is accessible from the home page?
How easy is it to find what you are looking for?
Is it clear where you are on the site (all of the time)?
- **Control**
How in control do you feel using the site?
Can you cancel or revert any changes?
- **Feedback**
Is it always clear what is happening on the site?
Are you able to provide feedback?
Is support available if you are unclear?
- **Clarity**
Is the language appropriate and consistently used?
Does the website conform to standards or look to familiar to other sites?
- **Error Prevention and Recovery**
Are you able to understand error messages?
Is there a clear way to exit or recover from an error?
Are ways to gain assistance clearly available?

Remember!

- This activity is about walking through and testing the site, not your abilities
- Try to **"think aloud"** with your partner: it is helpful to talk through what you are doing and thinking as you go