

## CRM Pro Privacy Policy

### CRM Pro Privacy Policy

#### Introduction

Welcome to CRM Pro! Your privacy is paramount to us. This Privacy Policy describes how CRM Pro ("we," "our," or "us") collects, uses, shares, and safeguards your information when you use our Customer Relationship Management (CRM) solution ("Platform"). You agree to the practices described in this Privacy Policy by accessing or using CRM Pro. If you do not agree with this policy, please refrain from using our Platform.

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#### 1. Information We Collect

##### 1.1 Personal Information

We collect personal information that you provide, such as your name, email address, phone number, and company information, when you sign up for and use CRM Pro.

##### 1.2 Usage Data

We collect data on your interactions with CRM Pro, including but not limited to the features used, preferences, and time spent in different sections of the Platform.

##### 1.3 Device Information

We may gather details about the device you use to access CRM Pro, such as device model, operating system, unique device identifiers, and network information.

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#### 2. How We Use Your Information

##### 2.1 To Provide and Improve the Platform

Your information is used to provide requested features and services, enhance Platform functionality, and improve user experience.

##### 2.2 To Customize Your Experience

We use your information to deliver content, recommendations and offers that align with your interests and preferences.

##### 2.3 To Communicate with You

Your information allows us to send notifications, updates, and communications about your use of CRM Pro, including responses from support, promotional offers, and policy updates.

##### 2.5 For Security and Compliance

Your information helps us maintain the security of CRM Pro, detect and prevent fraud, and fulfill legal obligations.

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### 3. Sharing Your Information

#### 3.1 With Other Users

Depending on your privacy settings, some profile information and shared content on CRM Pro may be visible to other users.

#### 3.2 With Third-Party Service Providers

We may share your information with third-party service providers assisting in Platform operations, including payment processing, analytics, and customer support.

#### 3.3 For Legal Reasons

We may disclose information if required by law or to protect our rights, ensure user safety, or comply with legal obligations.

#### 3.4 Business Transfers

If CRM Pro undergoes a merger, acquisition, or asset sale, your information may be transferred as part of the transaction.

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### 4. Your Privacy Choices

#### 4.1 Accessing and Updating Your Information

You can access and update your personal information through account settings.

#### 4.2 Managing Your Content

You control the content shared on CRM Pro and can adjust your privacy settings.

#### 4.3 Location Services

Location settings can be managed in your device's settings. Disabling location services may affect some Platform features.

#### 4.4 Opting Out of Communications

To stop receiving promotional communications, follow the opt-out instructions within the communication or adjust your account settings.

### 5. Data Security

We implement reasonable measures to safeguard your information from unauthorized access, loss, misuse, or alteration. However, internet-based platforms cannot guarantee absolute security.

## 6. Children's Privacy

CRM Pro is not intended for users under 13 years of age, and we do not knowingly collect information from children under 13. If we become aware of data collected from a child under 13, we will take steps to delete it.

## 7. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with a revised "Last Updated" date. Your continued use of CRM Pro following any changes implies your acceptance of the updated policy.

## 8. Contact Us

For questions or concerns about this Privacy Policy, please reach out to us at:

- Email: [info@crmproapp.com](mailto:info@crmproapp.com)
- Address: United Arab Emirates