

TERMS AND CONDITIONS

www.paulinedanko.com

Effective date: 7th February 2025

1. Introduction

Welcome to www.paulinedanko.com (“Site” or “Website”).

This website is owned and operated by Danchenko Polina Olehivna from Ukraine and the United Kingdom. Throughout the Site, the terms “we”, “us”, “platform”, “Pauline Danko” and “our” refer to Danchenko Polina Olehivna. We offer this website, including all information, tools, and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies, and notices stated here.

By visiting our site and/or when purchasing something from us, you (“User” or “Customer”) engage in our “Service” and agree to be bound by the following terms and conditions (“Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms and Conditions apply to all users of the site, including without limitation users who are browsers, users, customers and/ or contributors of content.

PLEASE READ THE FOLLOWING TERMS AND DISCLAIMERS CAREFULLY BEFORE USING THE SERVICES. IF YOU DO NOT AGREE WITH THESE TERMS, OUR PRIVACY POLICY, OR ANY OTHER OF OUR POLICIES, YOU SHOULD NOT USE THE SERVICES.

2. Pauline Danko – General Information

About. Pauline Danko provides informational materials, paid courses, and webinars on various subjects mainly in the education sector. To find out more information about what we do, please refer to our website.

No Guarantee. We expect you to confirm that the services you are purchasing will meet your needs. We do not make any guarantee to you that you will obtain a particular result, professional qualification, or employment opportunity from your purchase and completion of any of the Services.

Sole discretion. We reserve the right to add/discontinue any product or service anytime at our sole discretion.

3. Eligibility

Pauline Danko is strictly limited to parties who can lawfully enter into and form contracts on the Internet. If you are under age 18, you may only use the Services with the consent of your parent or legal guardian. Please be sure your parent or legal guardian has reviewed and discussed these Terms with you.

4. Payment

Our Site accepts all major payment methods which include:

- Visa (credit and debit cards)
- MasterCard (credit and debit cards)
- American Express
- Any other payment method displayed on our Site.

We reserve the right to add or change our payment methods at sole discretion anytime.

5. Pricing Policy

Prices shown on the Site are in your local currency. Sometimes we need to make changes to the price of some of our products. When this happens, we'll update the prices on our website. If you had placed your order for a product before the price change, the price will be as stated on our website at the time when you had placed your order.

6. Requirements

Broadband internet access is required to ensure the quality of the sound and the video for any webinars or classes. In case of a slow internet connection (poor audio/video quality) we may ask you to switch off the camera to achieve better audio quality. Customers are responsible to check their scheduled classes/webinars.

7. Permitted use

You agree to use the Site and the Services only for purposes that are permitted by these Terms and in compliance with all applicable laws, regulations, and generally accepted practices or guidelines in the relevant jurisdictions. You may only use the Site and Services for your non-commercial, non-exclusive, non-assignable, non-transferable, and limited personal use, and no other purposes.

You will not (and will not attempt to):

1. Access any of the Services by any means other than through the interface that is provided by Pauline Danko;
2. Gain unauthorised access to Pauline Danko's computer system or engage in any activity that interferes with the performance of, or impairs the functionality or security of the Site, the Services, Pauline Danko's networks, and computer systems;

3. Access any of the Site or the Services through any automated means or with any automated features or devices (including use of scripts or web crawlers);
4. Access or collect any personally identifiable information, including any names, email addresses or other such information for any purpose, including, without limitation, commercial purposes;
5. Reproduce, duplicate, copy, sell, trade, or resell any aspect of the Site or the Services for any purpose; and
6. Reproduce, duplicate, copy, sell, trade or resell any products or services bearing any trademark, service mark, trade name, logo or service mark owned by Pauline Danko in a way that is likely or intended to confuse the owner or authorized user of such marks, names or logos.

8. Delivery, Refunds, and Cancellations

This policy outlines the terms and conditions governing the delivery, refunds, and cancellations related to the services/products provided by Pauline Danko.

8.1 Customer Initiated Delivery Process:

Upon customer request, the delivery process commences by sending an email to polinedankoesp@gmail.com to receive the specified service/products. The delivery of our service/products is considered complete upon successful transmission to the customer's designated email address. This action marks the fulfillment of the agreement between the customer and Pauline Danko.

Mentorship Process Overview

8.2 Comprehensive Mentorship Program Workflow

- a) Our mentorship program encompasses several key steps to ensure a holistic learning experience. It commences with the client's integration into our exclusive Telegram channel, facilitating seamless communication and updates. On the agreed-upon start date, we initiate live group sessions conducted via Zoom at predetermined times. Additionally, I offer personalized feedback on the client's content, providing both written and audio evaluations within the stipulated timeline established during the application process. This structured approach aims to foster a supportive and enriching mentorship journey for our participants.
- b) I provide personalized responses to clients within the private group Telegram chat on a designated day of the week.

Failed Service Provision

8.3 Service Delivery Guarantee:

In the event we fail to provide the agreed-upon service, and the designated link does not appear in the specified Telegram channel within 3 months from the payment date, a full refund of the paid amount for the service will be issued within 30 calendar days from the date of notification.

8.4 Refunds, Returns, and Exchanges Policy

- a) We maintain a strict policy regarding refunds, returns, or exchanges for all products and/or services offered on this platform. All transactions are considered final, and as such, no refunds, returns, or exchanges will be entertained under standard circumstances. It is incumbent upon the customer to thoroughly review the products or services before making a purchase to ensure the accuracy and relevance to their needs.
- b) Pauline Danko firmly believes in offering valuable tools and information at competitive and reasonable prices. Non-utilization or non-engagement with the purchased product or service does not warrant the refusal of associated charges.
- c) I, Pauline Danko reserve the right to record live sessions and meetings with clients for future reference and training purposes. Clients may request access to a recording of a session, provided it was recorded during our engagement.

9. Payment Structure and Service Boundaries

a) Payment Plans (promotional)

9.1 Clients Paying in Full (PIF) – €2900 for 6 months

The *Radically Different* Mastermind is a 6-month group program designed for language teachers ready to refine their marketing, master sales, and build a sustainable business. The program begins in **March 2025** and includes:

- **Biweekly 60-minute group calls on Zoom** (held every two weeks) for strategy, feedback, and accountability.
- **Weekly Q&A in a private Telegram group**, where each participant can ask one question per week.
- **Access to bonus trainings on content, launches, and sales**, though these are provided at Pauline Danko's discretion and are *not* guaranteed as part of the program.

Pricing:

- **Pre-Sale Price: €1900** (*valid until 22 February 2025*)
- **Full Price: €2900** (*from 23 February 2025*)

Payment Plans:

- Pre-Sale Payment Plan: **€350 x 6 months** (*To lock in the pre-sale price, payment plans must be subscribed to by 22 February 2025. After that, the full price applies, and payment plans will be adjusted accordingly.*)
- Standard Payment Plan (after 23rd February 2025): **€483 x 6 months (each calendar month)**

The delivery process begins as soon as payment is made.

Payment Commitment

By enrolling in the *Radically Different* Mastermind, you acknowledge that **all payments are final, and there are no cancellations or refunds**. If you choose the **payment plan (listed as Subscription on the Circle website)**, you are **legally responsible** for completing all **six payments** – this is **not** a "try before you buy"

offer. Failure to complete payments will result in your account being sent to **Collections**.

b) Service Boundaries

This Mastermind does **not** include **1:1 access** or private mentorship. Pauline Danko is only available during:

- **Biweekly 60-minute group calls on Zoom**
- **The weekly Q&A thread in the private Telegram group**, where each participant can ask one question per week

Outside of these scheduled interactions, support is not provided. Additionally, Pauline Danko does *not* rewrite or edit client copy, content, posts, Stories, or messaging. Pauline Danko's role is to guide you in developing your own skills, and all content creation remains your responsibility.

10. No Express or Implied Guarantees / Unfulfilled Performance Outcomes

- a) You, as the Customer, acknowledge and agree that Pauline Danko provides no express or implied guarantees for the content presented within our services/products. It is explicitly understood that no particular results are promised or assured to you through our offerings.
- b) Pauline Danko strives to offer comprehensive and valuable content, yet you explicitly acknowledge that individual outcomes may vary based on personal circumstances, dedication, and external factors beyond our control.
- c) Our commitment is to deliver high-quality information and resources to aid your progress and learning. However, any results or achievements derived from our services/products are not explicitly guaranteed or assured by Pauline Danko.
- d) By engaging with our services/products, you acknowledge that any decisions or actions taken based on the information provided are solely your responsibility. We encourage thorough consideration and independent verification before making any significant decisions.

e) This disclaimer serves to clarify that Pauline Danko does not make any warranties, guarantees, or promises regarding specific outcomes or results resulting from the utilization of our services/products.

11. Limited License and Site Access; Acceptable Use

You may not: (a) resell or make any commercial use of this Site or any of the contents of this Site; (b) modify, adapt, translate, reverse engineer, decompile, disassemble or convert any of the contents of this Site not intended to be so read; (c) copy, imitate, mirror, reproduce, distribute, publish, download, display, perform, post or transmit any of the contents of this Site in any form or by any means; or (d) use any data mining, bots, spiders, automated tools or similar data gathering and extraction methods on the contents of the Site or to collect any information from the Site or any other user of the Site.

You use this Site at your own risk. You agree that you will be personally responsible for your use of this Site and all of your communication and activity on this Site. If we determine, in our sole discretion, that you engaged in prohibited activities, were not respectful of other users, or otherwise violated the Terms and Conditions, we may deny you access to this Site on a temporary or permanent basis and any decision to do so is final.

12. Accounts, Registrations, and Passwords

If you use this Site and such use requires setting up an account and/or password(s), you are solely responsible for maintaining the confidentiality of your account and password(s) and for restricting access to your computer. If you open an account, register, or otherwise provide us with any information, you agree to provide us with current, complete, and accurate information as requested by any forms. Pauline Danko is not responsible for any errors or delays in responding to any inquiry or request caused by any outdated or incorrect information provided by you or any technical problems beyond the control of Pauline Danko. You acknowledge and agree that any login, identifier, or password issued in connection with this Site (each a "Password") is confidential information and must be kept secure. You may not disclose such a Password to another person or entity or permit another entity to

access the Site using such a Password. You must notify Pauline Danko immediately of any breach of security or unauthorized use of your account. Pauline Danko cannot be responsible and disclaims all liability in connection with, the use of any information that you post or display on this Site.

13. Intellectual Property Rights

Your use of the Site and its contents grants no rights to you concerning any copyright, designs, and trademarks and all other intellectual property and material rights mentioned, displayed, or relating to the Content (defined below) on the Site. All Content, including third party trademarks, designs, and related intellectual property rights mentioned or displayed on this Site, are protected by national intellectual property and other laws. Any unauthorized reproduction, redistribution or other use of the Content is prohibited and may result in civil and criminal penalties. You may use the Content only with our prior written and express authorization. To inquire about obtaining authorization to use the Content, please contact us at polinedankoesp@gmail.com

In addition to the intellectual property rights mentioned above, "Content" is defined as any graphics, photographs, including all image rights, sounds, music, video, audio, or text on the Site.

14. Monitoring Activity

Pauline Danko has no obligation to monitor this Site or any portion thereof. However, we reserve the right to review any posted content and remove, delete, redact or otherwise modify such content, in our sole discretion, at any time and from time to time, without notice or further obligation to you. Pauline Danko has no obligation to display or post any content. Pauline Danko, subject to the Privacy Policy reserves the right to disclose, at any time and from time to time, any information or posted the content that it deems necessary or appropriate, including without limitation to satisfy any applicable, law, regulation, contractual obligation, legal, dispute process, or governmental request.

15. Disclaimer

TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, PAULINE DANKO EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING ANY (A) WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE AS TO THE SITE AND ITS CONTENT, INCLUDING THE INFORMATION, DATA, SOFTWARE, OR PRODUCTS CONTAINED THEREIN, OR THE RESULTS OBTAINED BY THEIR USE OR AS TO THE PERFORMANCE THEREOF, (B) WARRANTIES OR CONDITIONS ARISING THROUGH COURSE OF DEALING, AND (C) WARRANTIES OR CONDITIONS OF UNINTERRUPTED OR ERROR-FREE ACCESS OR USE. THE SITE AND ALL CONTENTS THEREIN AND COMPONENTS THEREOF ARE PROVIDED ON AN "AS IS" BASIS AND YOUR USE OF THE SITE IS AT YOUR OWN RISK.

16. Limitation of Liability

You agree that in no event shall Pauline Danko be liable to you, or any third party, for any lost profits, incidental, consequential, punitive, special, or indirect damages arising out of or in connection with the Site or the Terms and Conditions, even if advised as to the possibility of such damages, regardless of whether the claim for such damages is based in contract, tort, strict liability or otherwise. This limitation on liability includes, but is not limited to, any (i) errors, mistakes, or inaccuracies in any Content or for any loss or damage of any kind incurred by you as a result of your use of or reliance on the Content; (ii) the transmission of any bugs, viruses, Trojan horses or the like which may infect your equipment, failure of mechanical or electronic equipment; (iii) unauthorized access to or use of the Site or Pauline Danko' secure servers and/or any personal information and/or financial information stored therein; or (iv) theft, operator errors, strikes or other labor problems or any force majeure.

17. Indemnification

You agree to indemnify and hold Pauline Danko and its subsidiaries, affiliates, officers, directors, agents, and employees, harmless from and against any suit, action, claim, demand, penalty or loss, including reasonable attorneys' fees, made by or resulting from any third party due to or arising out of your use of the Site,

breach of the Terms and Conditions or the materials it incorporates by reference, or your violation of any law, regulation, order or other legal mandates, or the rights of a third party.

18. Dispute Resolution & Governing Laws

In the event of a dispute arising out of or in connection with these terms or any contract between you and us, then you agree to attempt to settle the dispute by engaging in good faith with us in a process of mediation before commencing arbitration or litigation.

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales and you hereby submit to the exclusive jurisdiction of the same courts where Pauline Danko is based in.

19. Children

If you use or engage with the website and are under 18 years of age, you must have your parent's or legal guardian's permission to do so. By using or engaging with the website, you also acknowledge and agree that you are permitted by your jurisdiction's applicable law to use and/or engage with the website.

20. Privacy & Cookies

For more information on how we collect your information and cookies, please refer to our Privacy Policy.

21. Changes

We reserve the right to update and revise these Terms and Conditions at any time. You will know if these Terms and Conditions have been revised since your last visit to the website by referring to the "Effective Date of Current Policy" date at the top of this page. Your use of our Site constitutes your acceptance of these Terms and Conditions as amended or revised by us from time to time, and you should, therefore, review these Terms and Conditions regularly.

22. Electronic Communications

When you visit the Site or send us e-mails, you are communicating with us electronically. In so doing, you consent to receive communications from us electronically. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communication is in writing.

23. Severability

If any of these Terms and Conditions shall be deemed invalid, void, or for any reason unenforceable, that term shall be deemed severable and shall not affect the validity and enforceability of any remaining terms or conditions.

24. Assignment

We shall be permitted to assign, transfer, or subcontract our rights and obligations under these terms without your consent or any notice to you. You shall not be permitted to assign, transfer, or subcontract any of your rights and obligations under this agreement.

25. Force Majeure

Pauline Danko is not liable for any delays caused by circumstances beyond Pauline Danko's control, e.g. general labor dispute, extreme weather, acts of war, fire, lightning, terrorist attacks, changed governmental orders, technical problems, defects in power- /tele-/computer communications or other communication and defects or delays in the service by sub-suppliers due to circumstances set forth above.

26. Entire Agreement

These Terms and Conditions set forth the entire understanding and agreement between you and Pauline Danko concerning the subject matter herein and supersede all prior or contemporaneous communications and proposals, whether electronic, oral or written concerning the Site. A printed version of these Terms and Conditions and any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to these Terms and Conditions to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. Any rights not expressly granted herein are reserved. You may not assign the Terms and Conditions, or assign, transfer or sublicense your rights therein. A failure to act concerning a breach by you or others does not waive Pauline Danko's right to act concerning subsequent or similar breaches.

27. Term and Termination

This agreement becomes effective the date that you first access the Site and remains effective until it is terminated consistent with its terms. Violations of this agreement may result in the immediate termination of this agreement and denials or terminations of your access to the Site. Such restrictions may be temporary or permanent. Upon termination, your right to use this Site shall be revoked. All disclaimers, limitations of liability, indemnities, and rights of ownership and licenses to Pauline Danko shall survive any termination.

28. Contact Us

For any questions, complaints, and queries or to report any violations, kindly send an email on polinedankoesp@gmail.com