



Dear USD 243 Families and Educators,

We are writing to provide an update regarding a cybersecurity incident involving PowerSchool, the cloud-based software used by USD 243 Lebo-Waverly for managing student information. Recently, PowerSchool experienced unauthorized access to certain information within its Student Information System (SIS).

Below is the latest information and next steps provided directly by PowerSchool:

- **Identity Protection and Credit Monitoring Services:**
PowerSchool has partnered with Experian, a trusted credit reporting agency, to offer two years of complimentary identity protection services to all students and educators whose information was involved in this incident. Additionally, adult students and educators will receive two years of free credit monitoring services.
- **Notification to Affected Individuals:**
In the coming weeks, PowerSchool, in collaboration with Experian, will send notifications to impacted students (or their parents/guardians for those under 18) and educators. These notices will include information about the identity protection and credit monitoring services being offered, along with a dedicated phone number for any questions about the incident.
- **Response and Investigation:**
Upon discovering the incident, PowerSchool activated its cybersecurity response protocols, involving senior leadership and third-party cybersecurity experts to conduct a thorough forensic investigation and monitor for potential misuse of information. At this time, PowerSchool has reported no evidence of identity theft related to this incident.

For the latest updates on this situation, we encourage you to visit
<https://www.powerschool.com/security/sis-incident/>.

Please know that the well-being of our USD 243 families is our top priority, and we remain committed to supporting you through this process. Thank you for your understanding and your continued dedication to our students and community.

Sincerely,
Duane Ford
Superintendent
USD 243 Lebo-Waverly

Haley Pierce
Technology Director
USD 243 Lebo-Waverly