

# Eight Metal Strings Lesson Policy

Updated March 2026

## Registration and Booking

- If you are interested in online lessons, please email me at [admin@eightmetalstrings.com](mailto:admin@eightmetalstrings.com)
- Alternatively, sign up for a free 20-minute consult to see if lessons with me would be right for you at <https://www.eightmetalstrings.com/store/p/lesson-consultation>
- Lesson booking will be done through Google Calendar. Online lessons will occur on Google Meet or Zoom. If booked through email, I will create and send a meeting link prior to the lesson.

## Rates

Rates are in Canadian Dollars (CAD)\*

- 1-hour Lesson: \$88 (\$88/h)
- 2-hour Package: \$172 (\$86/h)
- 3-hour Package: \$252 (\$84/h)
- 4-hour Package: \$328 (\$82/h)
- 5-hour Package: \$400 (\$80/h)

\*A transfer fee will be added if using PayPal Goods and Services (\$6 for 2 & 3-hour packages or \$12 for 4 & 5-hour packages).

## Payment Options

- An invoice will be sent for the charged amount through Wise or PayPal (PayPal will include an additional fee to cover transfer fees unless you would like to send a "Friends & Family" transfer). E-transfer is also available for Canadian residents.
- All lessons must be prepaid. No lesson will be provided before payment has been received.

## Attendance and Cancellations

- Cancellations must be made 24 hours in advance in order to have the lesson rescheduled.
- Missed lessons or lessons that are not canceled outside of this period will not be reimbursed or rescheduled unless there were extenuating circumstances (judged on a case-by-case basis).

## Sickness Policy

- If you are sick and cannot attend lessons in person, or are not well enough to participate online, please try and inform me as soon as possible.
- One missed lesson due sickness will be allowed, per six-month period, to be rescheduled with no additional costs. Further missed lessons will be rescheduled only if a doctor's note is presented.

## Lesson Expiration

- Purchased lesson time will be valid for a number of months equal to the number of hours purchased, after which point, they will expire.
  - For example, if you buy 4-hours worth of lessons, they will expire after four months.
- Lessons purchased before March of 2025 are not subject to this expiration.

## Client List Limit and Removal (\*\*NEW)

- Once a year has passed since our last session, unless we have discussed otherwise, I will assume that you are no longer an "active" student and you will be removed from my active student list.
- If you choose to return after a year, you'll be taken on as if you were a new student.
- If, when you return, I am at teaching capacity, you will be added to my student waitlist.