



Habits of Highly Effective Echo Schools

The School Works to Ensure the Staff Understands “Why Echo?”

- One of the few LMSs with an architecture and feature set aligned to Project Based Learning and other deeper learning practices
- Organized around the assessment and reporting of student outcomes (skills) rather than assignments
- Built to support adult learning in support of school transformation and ongoing improvement through coaching and collaboration
- Supports a community of educators from across the country that can share, borrow and collaborate

The School Adequately Trains Staff and Students

- Schools download a derivative copy of the Echo 101 course and ensure all teachers complete the course prior to NTAC or school starting.
- Schools download a derivative copy of the Echo 201 course and develop a plan to implement it during the teacher’s first semester using Echo.
- Schools have a plan for training students and parents to access Echo.

The School Creates an Echo Support Team

An Echo Support Team is more than one IT person. Schools typically create a team of 2 to 4 teachers who are confident with Echo & are technology early adopters. The team typically:

- Has [Echo Help Center](#) log-ins (they put in help tickets for their colleagues)
- Passes on the Echo info related to them from NTN via newsletters/emails
- Holds “office hours” after school or early in the morning once or twice per week for their colleagues to stop by and get Echo advice and support
- Hold PD for the staff several times per year to answer need to knows, demonstrate features beyond the basics, introduce new features.
- Enroll new staff in Echo 101 and monitor this course to be sure staff complete it.
- Create a google doc/spreadsheet where teachers post questions and their colleagues collaborate for solutions

The School Makes Effective Use of Echo Support

- They have built a habit of going to the [Echo Help Center](#) first to find solutions.
- The staff is aware of who is a member of their Echo Support Team.
- The staff seek answers for questions and concerns, asking their local Echo Support Team to submit help desk
- Staff utilize [The Community Tool](#) to seek out projects, activities, resources and people
- Staff has created a profile and is sharing their courses.

The School Leaders are using Echo

- School Leaders are using Echo and the [School Browser Tool](#)
- School leaders are using Echo for Staff Communication
- School leaders are using Echo for Professional Development
- School Leaders are familiar with the [Echo System Requirements](#)