

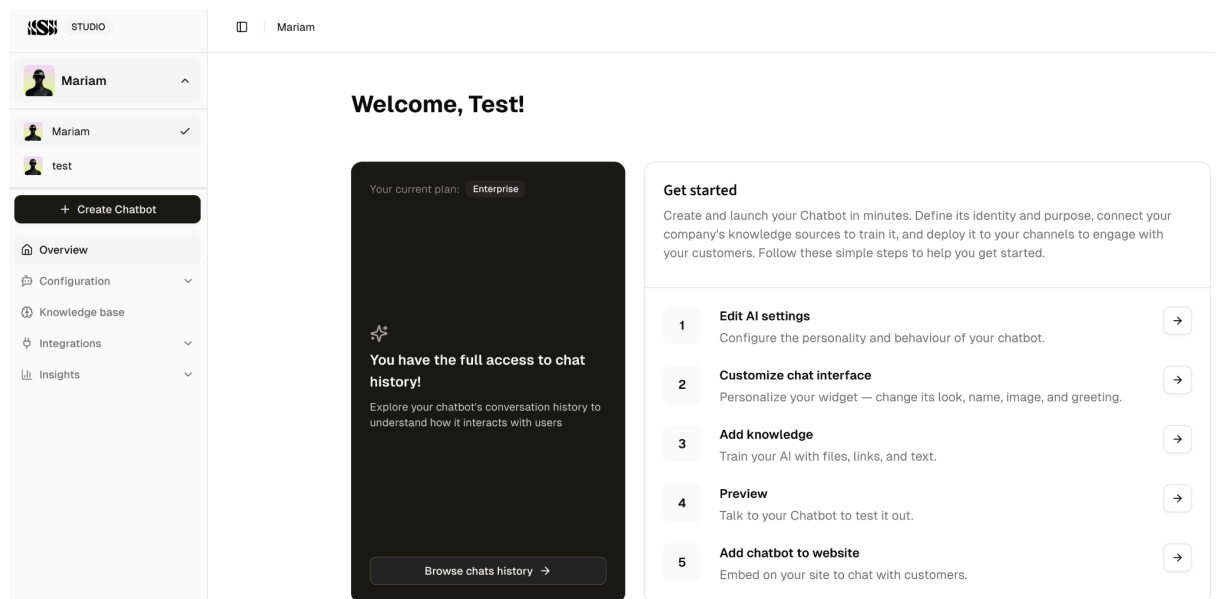


Sensay Studio — New UX: User Guide

Welcome to the revamped Sensay Studio! This guide will help you get started with the new interface, showing you how to manage and personalize your AI chatbot, upload training materials, configure voice and video features, integrate platforms, and access insights for ongoing improvement.

Getting Started

- **Accessing Sensay Studio**
 1. Log in to your Sensay account.
 2. In the left sidebar, you'll see a list of your AI chatbots. Select any existing to begin management or select *Create New Chatbot* for a fresh setup.



Welcome Dashboard

Upon entering, you'll see a welcome message and a **Get Started** panel, outlining key steps:

1. **Edit AI settings:** Configure your Chat's personality and behaviour.
2. **Customize chat interface:** Personalize your widget (look, name, image and greeting).
3. **Add knowledge:** Add videos, files, links and texts for additional training material.

4. **Preview:** Chat with your agent to test its responses.
5. **Add chatbot to website:** Connect your agent to your website or other supported platforms.

Use the arrow buttons next to each step for direct access to configuration pages.

1. Configurations

Go to the **Configuration** tab in the sidebar.

1. **AI Settings:** you can change and select your preferred AI settings.

2. **Chat Interface:** you can change your chats Content and Style.

Voice:

- Upload/record your own voice
- Connect to ElevenLabs using your API key
- Or *disable voice* if text-only is preferred

3. **Video avatar,** you can enable live video chat for your agent using HeyGen.

- Enter your HeyGen API Key and Interactive Avatar ID.

4. **Advanced:**

- You can copy and share your **UUID**.
 - You can delete your Chat History.
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2. Knowledge / Integrations / Analytics (User Guides)

- Knowledge Base
 - [Knowledge Base](#)
 - Integrations:
 - [How to Embed Your Sensay Replica Chat on Your Website](#) and [Your Chat Widget Customization Guide](#)
 - [Discord Integration](#)
 - [Telegram Integration](#)
 - Insights
 - [Chat History](#)
 - [Analytics](#)
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3. Account Management

You can access all account-related options by clicking your profile icon in the top-right corner of Sensay Studio. This opens a dropdown menu with several essential features:

- **Account Settings**
 - **Billing**
 - **Earn**
 - **Cookie consent**
 - **Invite Friends**
 - **Report Issue**
 - **Request feature**
 - **Sign Out**
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- **Go to sensay.io**

