

## **Privacy Policy for ITFS (Information Technology Follow-up System)**

This Privacy Policy describes how Holding Co. For Water & Waste Water collects, uses, and discloses information that we may obtain through our mobile application ITFS.

By using the App, you consent to the practices described in this policy.

### -Information We Collect

#### **\*\*1. Personal Information:\*\***

- We may collect certain personal information such as:

- Name
- Email address
- Phone number
- persona picture
  - How We Use Your Information

We use the information we collect for various purposes, including but not limited to:

- Providing and maintaining the App
- Personalizing your experience
- Analyzing usage patterns and trends
- Sending you updates, newsletters, or promotional materials

### -Data Security

We implement reasonable measures to protect the security of your information. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

### -Third-Party Services

The App may contain links to third-party websites or services. We responsible for the practices or policies of these third-party sites/services

#### -Children's Privacy

The App is not directed towards individuals under the age of 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with personal information, please contact us, and we will promptly delete such information.

#### -Changes to this Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be effective immediately upon posting. Your continued use of the App after the posting of revised Privacy Policy constitutes your acceptance of such changes.

#### - Contact Us

If you have any questions about this Privacy Policy, please contact us at [ahmed.ghazaly@hcww.com.eg](mailto:ahmed.ghazaly@hcww.com.eg).