

Smartie School Spring 2022
Virtual via Zoom

Day/Date	Time	Topic/Module	Speakers
Monday, May 2	4 pm ET/1 pm PT	Welcome/Intro Getting Set Up	Amy/Erina/Kayla
Tuesday, May 3	11 am ET//8 am PT	Rising Star Panel	Amy/Michelle London/Albert Valera/Lucy Williams
Tuesday, May 3	4 pm ET/1 pm PT	Itinerary Management Builder (1)	Umapped Sophia
Wednesday, May 4	11 am ET//8 am PT	Best Practices Accounting	Jen Terzian, Accountant (open to all)
Wednesday, May 4	4 pm ET/1 pm PT	Lucia Itinerary Management builder (2)	Lucia (open to all) Grace McBride
Thursday, May 5	11 am ET//8 am	Knowing Your Clients Executing a Booking	Elena Borrero/Lesley Cohen
Thursday, May 5	4 pm ET/1 pm PT	Virtuoso Hotel Booking Tool	Amy/Christine Gilbert
Friday, May 6	11 am ET//8 am PT	Office Hour	Dial in for specific questions
Monday, May 9	11 am ET//8 am PT	Elevate program	Barrett
Monday, May 9	4 pm ET/1 pm PT	Selling Cruises 101	
Tuesday, May 10	11 am ET//8 am PT	Working with a DMC	Experience Morocco Queen of Clubs, Giltedge
Tuesday, May 10	4 pm ET/1 pm PT	Working with Hotels	Rosewood, Turtle Bay Resort, Lush Experiences, SLH. Boutique brand)
Wednesday, May 11	11 am ET//8 am PT	Insurance 101	Lynn Barty, Arch
Wednesday, May 11	4 pm ET/1 pm PT	SmartFlyer Air	Lianna/Kyle M.

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Thursday, May 12	11 am ET//8 am PT	Getting Organized	Erina, Amanda
Thursday, May 12	4 pm ET/1 pm PT	Group Bookings 101	Addie Bell, Meredith Bord
Friday, May 13	11 am ET//8 am PT	Final Project	Amy