

Terms and Conditions – Step Center LTD

Last Updated: October 28, 2025

Please read these Terms and Conditions carefully before using our website or services.

1. Introduction

These Terms and Conditions (“Agreement”) set out the general rules for using the **Step Center LTD** website (“the Website”) and any psychological or training services offered by the company (“the Services”).

By accessing or using our Website or Services, you acknowledge that you have read, understood, and agreed to be bound by these Terms.

If you do not agree to any part of these Terms, you must stop using the Website and Services immediately.

2. Company Information

- **Company Name:** Step Center LTD
 - **Head Office:** 20, Wenlock Road, London, N1 7GU, United Kingdom.
 - **Email:** Stepcenter83@gmail.com
 - **Phone:** +962 7953 88005
 - **Website:** www.stepcenter.com
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3. Services Provided

Step Center LTD is a psychological consulting company specializing in:

- Self-awareness development
- Relationship and couple counseling
- Healing from toxic relationships and emotional detachment

- Hypnotherapy sessions

All sessions are conducted online by certified professionals and aim to develop emotional awareness and improve personal relationships.

The services provided are **not a substitute for medical or clinical psychological treatment**.

4. Terms of Use

- Users must be **18 years or older** to book or use our services.
 - The Website and Services must not be used for any illegal, abusive, or fraudulent purposes.
 - Step Center LTD reserves the right to suspend or refuse service to anyone who violates these Terms.
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5. Booking and Payment

- All bookings and payments are processed online through **Stripe** or another approved payment gateway.
 - Booking is confirmed only after payment has been successfully received and verified by email confirmation.
 - All prices are listed in **USD (United States Dollars)** and include service fees.
 - Step Center LTD reserves the right to adjust prices or add new services at any time without prior notice.
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6. Cancellation and Refund Policy

- A client may cancel or reschedule a session **at least 24 hours** before the scheduled time.
- Payments are **non-refundable** in the event of late cancellation or failure to attend.

- Once a session has started, the service is considered rendered and cannot be refunded.
 - If a session is canceled by the company, the client is entitled to a **full refund within 14 business days**.
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7. Privacy and Data Protection

- Step Center LTD is committed to maintaining the **confidentiality of all client data** and will not share personal information with third parties except with the client's consent or when required by law.
 - All data is securely stored and used only to improve service quality and client communication.
 - Clients may request to update or delete their personal data at any time by contacting us through our official email.
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8. Accounts and Communication

- When creating an account or filling out a booking form, clients must provide **accurate and up-to-date information**.
 - Clients are responsible for keeping their account information confidential and for all actions taken under their account.
 - Step Center LTD may send emails, reminders, or promotional messages related to its services. Clients can unsubscribe at any time.
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9. Intellectual Property Rights

- All intellectual property rights, including text, images, designs, trademarks, and videos published on the Step Center LTD website, are **the exclusive property of Step Center LTD**.
- Copying, reproducing, or redistributing any content from this Website without prior written consent from the company is strictly prohibited.

10. Limitation of Liability

- Step Center LTD is not liable for the results of sessions or for how clients apply the insights and recommendations provided.
- All sessions are intended for **guidance and self-development**, not for diagnosis or medical treatment.
- The company is not responsible for any technical issues, interruptions, or damages arising from misuse of the Website or service.

11. Modifications to Terms

Step Center LTD reserves the right to modify these Terms and Conditions at any time. Updates become effective immediately upon publication on the Website. Continued use of the Website or Services after such changes constitutes acceptance of the updated Terms.

12. Governing Law and Dispute Resolution

These Terms and Conditions are governed by and interpreted in accordance with the **laws of the Hashemite Kingdom of Jordan**.

In the event of any dispute, the matter shall be referred to the **competent courts in Amman, Jordan**.

13. Contact Information

For inquiries or complaints related to these Terms and Conditions, please contact us at:

 **Email:** Stepcenter83@gmail.com

 **Phone:** +962 7953 88005

User Acknowledgment

By using this Website or any of our Services, you confirm that you have read, understood, and agreed to these Terms and Conditions in full.