

Website Terms and Conditions of Use

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1. Terms

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2. Use License

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This will let Koachr AB to terminate upon violations of any of these restrictions. Upon termination, your viewing right will also be terminated and you should destroy any downloaded materials in your possession whether it is in printed or electronic format.

If you are provided a password to access courses and memberships provided by this Website, also those hosted by external service providers, then that password is for your personal use only, unless otherwise specified. You agree to be responsible for the security of your password.

3. Payment, Order Fulfillment and Return Policies

- A. Payment for any product or service is due in advance. In case a payment plan option is available, you are responsible for keeping a current credit card on file with us until your payment obligations have been met. Also, if your card on file ever declines and you therefore default on any payment obligation to us, you agree that upon providing us with a new credit card, we have permission to charge your updated card for all past due payments.
- B. Order Fulfillment. For any digital products, you will receive an email with login details to access the membership, course or download page. For coaching services, you will receive an email with appointment details and links to add the appointment to your digital calendar and to join the digital meeting room at the appointed time.
- C. Refund Policy.

- a. As digital products, including courses, are considered consumed upon access, they are non-refundable. Exceptions are stated on a product-by-product basis, when applicable. If you are not completely satisfied, and you have not yet accessed the digital product, please alert us within 14 days of the date of purchase in order for us to address your concerns.
 - b. For coaching services, no refunds will be issued for sessions that have already taken place, or for any session(s) for which you did not show up at the agreed-upon time, or which you canceled or rescheduled within 24 hours of the scheduled session. Such sessions will be considered rendered (i.e., no rescheduling or refund for that session).
- D. One-off coaching sessions are to be scheduled within one month of purchase. Packages are to be scheduled within 3 months of purchase. Other arrangements by written agreement.
- E. If a coaching client does not make contact with the coach within 30 days after payment, booking and/or the latest appointment, the service is considered rendered and no refunds for any unused part of the package are issued after that date.

4. Disclaimer

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Where applicable, the membership or course content is meant for informational purposes only. It is not intended as specific medical, legal, commercial, financial, tax or other professional advice. Use of the information on the membership site and this Website are at your own risk.

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We reserve the right to discontinue or modify, without notice or liability, any portion of this Website and the products and services offered by Koachr AB. In the event that we decide to discontinue a particular online product or service you have paid for, we will either fulfill the services for the duration of the specific term that you paid for, or in our sole discretion, offer you a refund for the services that were not yet rendered. If no specific duration was specified for how long a particular online product or service will be available, such product or service will be made available to you for a minimum of 6 months, or for however long we continue to support that version of the program, whichever is later.

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7. Links

Koachr AB has not reviewed all of the sites linked to its Website and is not responsible for the contents of any such linked site. The presence of any link does not imply endorsement by Koachr AB of the site. The use of any linked website is at the user's own risk.

8. Site Terms of Use Modifications

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9. Your Privacy

Please read our [Privacy Policy](#) to understand how Koachr AB and this Website collect, use and disclose personally identifiable information.

10. Governing Law

Any claim related to Koachr AB's Website shall be governed by the laws of Sweden without regards to its conflict of law provisions.

11. Contact Information

If you need to contact us, send an email to info@koachr.global.