

Privacy Notice - Nuvemtec

At **Nuvemtec**, the privacy and security of our clients and users are a top priority. This document explains how we collect, use, and protect your personal information.

1. Data Controller

Nuvemtec, based in San José, Costa Rica, is the entity responsible for the processing of your personal data and is committed to ensuring your information is protected in accordance with applicable data protection laws.

2. Information We Collect

Depending on your interaction with us, we may collect the following data:

- **Identification:** Full name, legal ID/Tax ID.
- **Contact Information:** Email address, phone number, physical or billing address.
- **Professional Data:** Company name, job title, or department.
- **Technical Data:** IP address, cookies, and browsing data used to improve your experience on our website.

3. Purpose of Data Processing

We use your information for the following purposes:

1. To provide the contracted technological services and products.
2. To manage billing and collection processes.
3. To provide technical support and customer service.
4. To send updates regarding our services or changes to our policies.
5. To comply with legal obligations before competent authorities.

4. Consent

By providing your data, you grant your free and express consent for Nuvemtec to process your information as described. You may revoke this consent at any time; however, doing so may limit our ability to provide certain services.

5. Data Sharing and Transfer

Nuvemtec **does not sell or rent** your personal information to third parties. We only share data when necessary for:

- Cloud service providers or management tools acting as data processors.

- Compliance with court orders or legal requirements.

6. Security

We implement technical and organizational security measures to prevent unauthorized access, loss, or alteration of your data. However, please remember that no method of transmission over the internet is 100% secure.

7. Your Rights (ARCO Rights)

You have the right to:

- **Access** your personal data in our possession.
- **Rectify** inaccurate or outdated information.
- **Cancel** or request the deletion of your data.
- **Object** to the use of your data for specific purposes.

To exercise these rights, please send a request to: **[Insert contact email, e.g., privacy@nuvemtec.com].**

8. Changes to this Notice

Nuvmtec reserves the right to update this notice at any time. Any modifications will be made available through our official website.

Last Updated: March 12, 2026.