

MyGeotab User Guide: Video Coaching for GO Focus Plus/Pro

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Introduction

With the introduction of the GO Focus Plus video telematics camera, Geotab has also developed a suite of tools in MyGeotab designed to help fleet managers analyse video events, identify high-risk behaviours, and streamline the driver coaching process.

This document is intended for fleet managers, and covers the tools in MyGeotab that support the GO Focus Plus camera, along with their associated workflows.

Document Disclaimer

This document's content, including specifications, procedures, and screenshots, is subject to review and revision. We may make changes, updates, or modifications to product features, specifications, procedures, or the MyGeotab visual presentation without prior notice. Users should consult the current guide version for the most accurate information.

Prerequisites

! IMPORTANT: To use the features described in this document, you **MUST** have all of the following:

- **Driver Identification & Assignment**
 - For coaching to work, the system must know *who* was driving when an event occurred. Vehicles must be assigned to drivers at the time of the trip. This can be achieved through:
 - **Smart Driver ID:** The GO Focus Plus uses facial recognition to automatically identify the driver behind the wheel, eliminating the need for manual updates or physical keys. It operates in two modes: Suggestion Mode (suggests drivers based on biometrics) or Assignment Mode (automatically assigns drivers to events).
 - **Manual Assignment:** Administrators verify and assign drivers to trips within MyGeotab.
 - **NFC Driver ID Keys:** Drivers tap in when entering the vehicle.
- **Company Group Configuration**
 - Your database must have Company Groups set up to organise both your Assets (vehicles) and Drivers.
 - **Viewing Events:** To view event videos, the user must have access to the Company Group where the Asset belongs.

- **Coaching Drivers:** To *coach* an event (mark it as coachable), the user must have access to the Company Group where the Driver belongs.
 - *Note: If a Supervisor cannot see the Driver's Group, they will not be able to coach that driver, even if they can see the video.*
- **Security Clearance: View Recorded Video**
 - The "View Recorded Video" security clearance must be enabled for any user accessing video features, including Administrators, Supervisors, and Drivers. Without this specific clearance, the Video, Coaching, and Events pages will not be accessible..
- For more information about security clearances, see this section of the [MyGeotab Product Guide](#)

GO Focus Plus and GO Focus Pro camera options

GO Focus Plus

The GO Focus Plus is a dual-camera that monitors both the road and the driver simultaneously. This camera supports auto-pairing and self-calibration to simplify the setup process. A panic button is built-in to the camera and can be easily accessed.

- **Detection type:** The GO Focus Plus utilises ADAS and DMS detection types to monitor events and offer live streaming capabilities. This model includes an integrated microphone.
- **Automated driver coaching:** GO Focus Plus uses real-time monitoring to provide immediate audio feedback to reduce risky behaviours. The driver-facing camera monitors the interior to identify distractions, while the road-facing camera tracks external conditions to identify dangerous driving.
- **Auxiliary camera compatibility:** GO Focus Plus is compatible with an optional auxiliary rear camera for additional coverage.
- **Driver assignment:** Driver assignment can be managed manually through an NFC/RFID reader or the Drive App.
- **Smart Driver ID:** The camera supports Smart Driver ID 1.0, which requires manual approval, as well as Smart Driver ID 2.0, which utilises automatic facial recognition.

GO Focus Plus Road-Only

The GO Focus Plus Road-Only is designed specifically for privacy-sensitive environments. This camera retains the core features of the GO Focus Plus but removes the in-cabin camera entirely.

- **Detection type:** The GO Focus Plus Road-Only utilises Road DMS and includes an integrated microphone.
- **Road-only driver coaching:** GO Focus Plus uses real-time monitoring to provide immediate audio feedback to reduce risky behaviours. The road-facing camera tracks external conditions to identify dangerous driving.
- **Smart Driver ID:** No Smart Driver ID available.

GO Focus Pro

The GO Focus Pro includes all the features found in the GO Focus Plus with additional functionality. This model utilises high-performance AI models to enable advanced safety features such as traffic light recognition, pre-collision warnings, and number plate capture. The GO Focus Pro also functions as a zero-latency backup monitor to provide drivers with visibility when reversing.

- **Full 360-degree visibility:** The system can achieve full 360-degree via the installation of 5 additional auxiliary cameras.
- **Auxiliary camera compatibility:** The GO Focus Pro supports a maximum of four 360 auxiliary cameras and one additional auxiliary camera.
 - Each added auxiliary camera provides an additional frame in the recording and livestreams.
- **Trailer support:** The GO Focus Pro Trailer Coupling allows auxiliary cameras to be attached to trailers.
- **Discreet panic button:** An additional discreet panic button can be added, which allows drivers to capture incident footage without alerting others.

coming soon

GO Focus Pro with 360 Aux Cams



●

GO Focus Plus key features in MyGeotab

The GO Focus Plus camera interacts with the following pages in MyGeotab, all of which are covered in this guide:

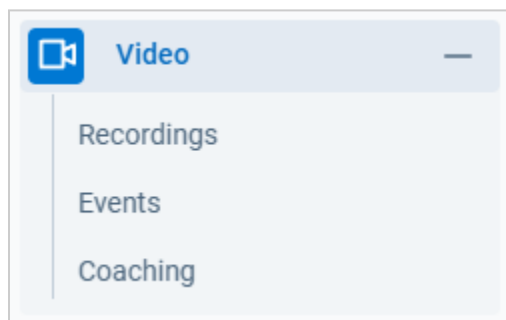
[Recordings](#) - A filterable list of all video recordings triggered by any video rule.

[Coaching](#) - An AI-powered tool that provides a [comprehensive overview](#) of your fleet's safety performance, helping you spot trends and potential risks. On this page, you can review AI-powered fleetwide overviews of safety trends captured by GO Focus Plus cameras. In addition to the fleetwide overview, this page also contains more focused [coaching recommendations](#) for individual drivers based on captured high-risk events.

[Events](#) - A tool that helps you filter and analyse safety events to identify the ones that matter most. Also on the Events page is the [Custom Combination](#) feature. This feature allows you to combine two different driver behaviours to get to more complex, high-risk incidents.

[Video Rules](#) - Enable, disable, or customise video-related MyGeotab rules that trigger automatic uploading of event recordings.

The **Recordings**, **Events**, and **Coaching** pages are under the **Video** main menu category:



Video Rules can be accessed at the top right of either the **Assets > Cameras** page or the **Video > Recordings** page.

Recordings page

On the **Video > Recordings** page in MyGeotab, you can see a filterable list of all video recordings of events triggered by your configured rules.

At the top right of the page, you can click **Video rules** to configure the automatic recording triggers, or click **Cameras** to go to the **Assets > Cameras** page which lists all vehicles in your fleet with an installed camera.

Groups

▼

All groups selected

Video Recordings

Assets

▼

Drivers

▼

Rules

▼

Event status

▼



0:10

Harsh Braking (New)

 Unknown driver

October 29 at 5:50 PM



Speeding (New)

 Unknown driver

October 29 at 5:27 PM



Harsh Braking (New)

 Unknown driver



October 29 at 5:27 PM

Coaching page

On the **Video > Coaching** page in MyGeotab, you can see an AI-powered overview of video events and trends captured by your fleet's GO Focus Plus cameras.

The cards at the top of the page show relevant metrics such as total kilometres driven, average number of events per 1,000 km, and an interactive card that shows several notable trends, both positive and negative.

The **Coaching** page is organised into two tabs: [Overview](#) and [Coaching](#).

*** NOTE:** To use all the features on the Coaching page, ensure you have all the [prerequisites](#): Driver ID is enabled, your database has company groups set up, and you have the **View Recorded Video** security clearance.

Enabling Video Coaching

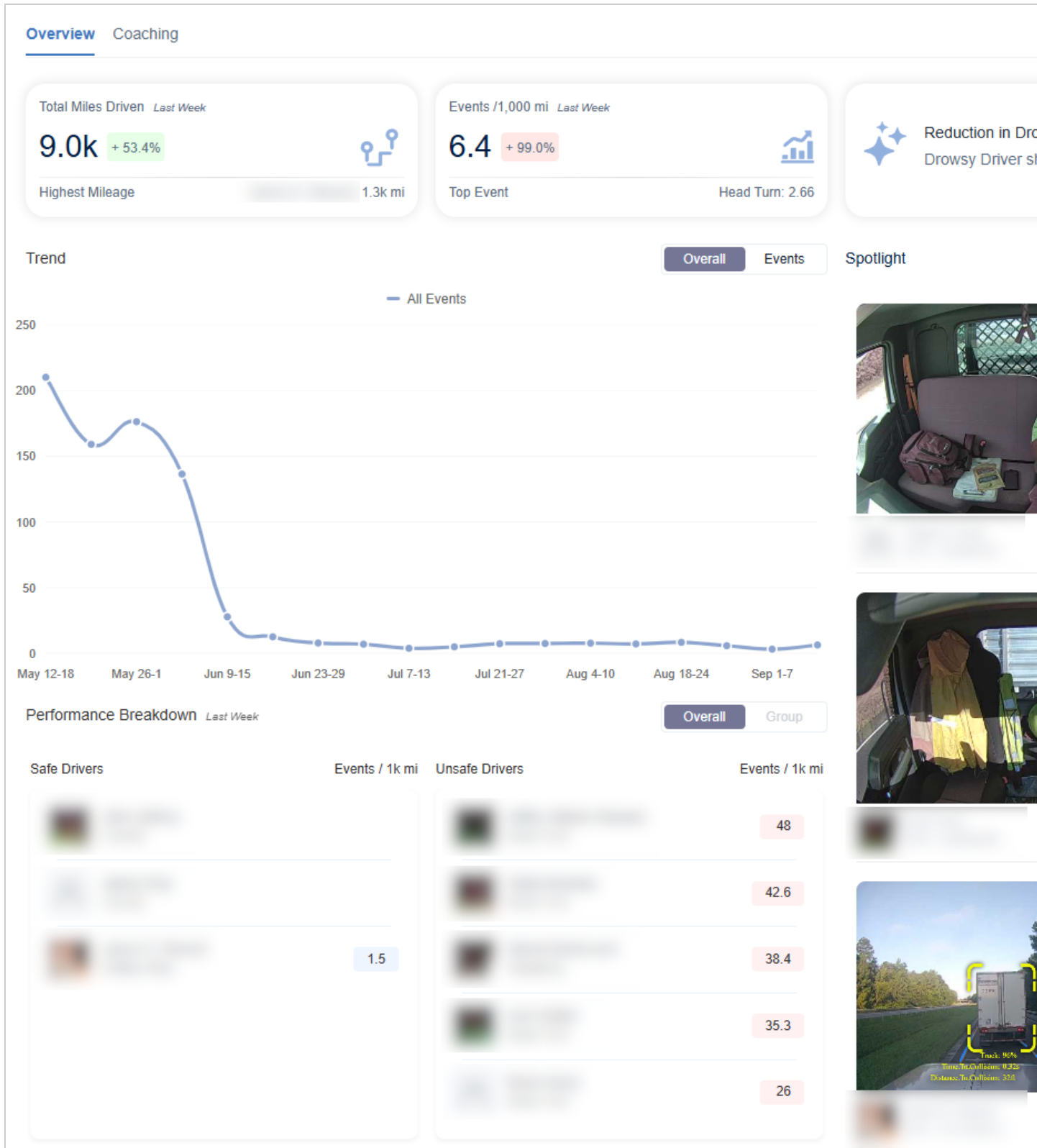
Video Coaching is supported for all AI-based cameras, including Marketplace Partners:

- GO Focus Plus
- GO Focus Pro
-
- Surfsight AI12
- Surfsight AI14

Video coaching is enabled by default for the GO Focus Plus.

For Marketplace Partner cameras, you'll need to install the associated Add-In.

Overview tab



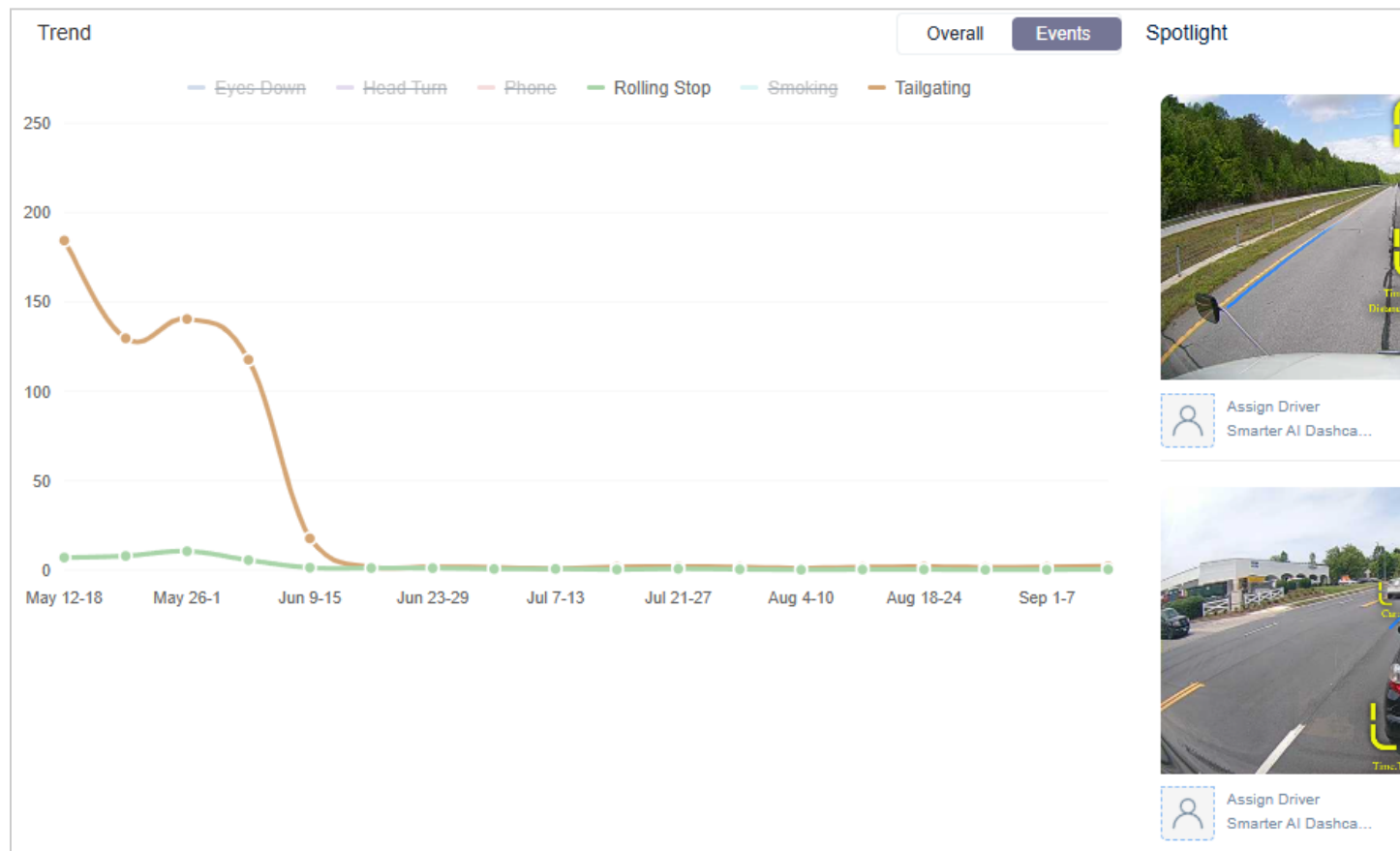
The **Overview** tab has several elements to help you visualise safety trends and events at a high level - the [Trend graph](#), the [Spotlight](#), and a [Performance Breakdown](#).

Using the Trend graph

You can mouse over the **Trend** graph, and the **Spotlight** section will dynamically update to show events only from the time period you moused over (for example, if you mouse over Sep 1-7, the **Spotlight** will only show events captured during that week).

You can switch the **Trend** graph from **Overall** to **Events** using the toggle to filter by specific event types. While in the **Events** view, click any event type to toggle showing/hiding it on the graph.

In the sample screenshot below, we've hidden everything except **Rolling Stop** and **Tailgating** to only see those events. Notice how the **Spotlight** now only shows related events as well.



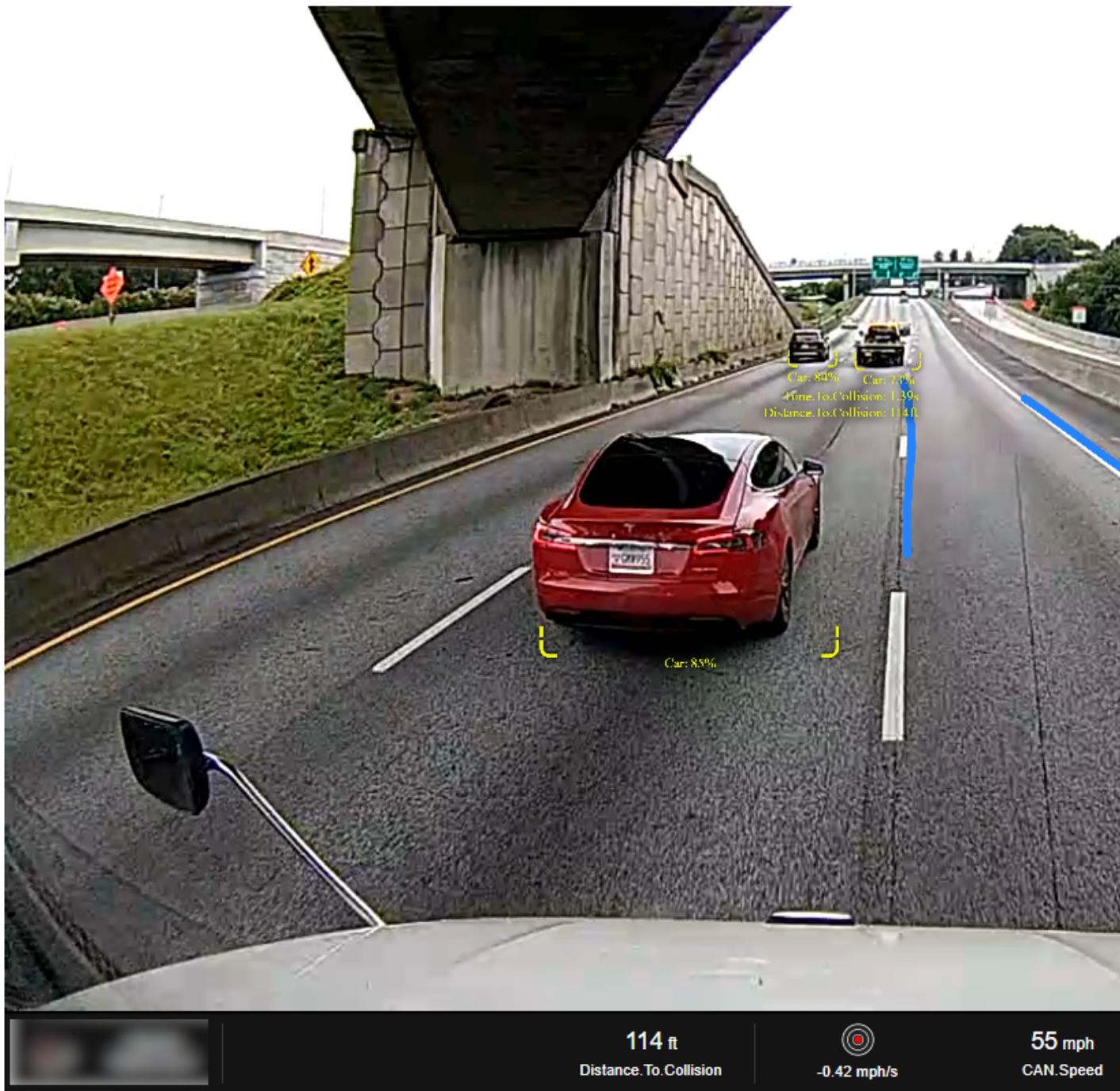
Using the Spotlight

The **Spotlight** section shows Events from the selected time period, either the chosen period of **Week/Month/Max** (all time), or the time period that you moused over on the **Trend** graph.

In the **Spotlight**, you can click any video to load the video player, which shows:

- The video recording
- Associated telematics and sensor data
- Labeled inferences

You can also click **Add +** at the bottom right to manually add or remove labels to help you categorise events.



Aug 05, 25 08:04:42 AM

Aug 05, 25 09:19:27 AM

Distance
76.76 km

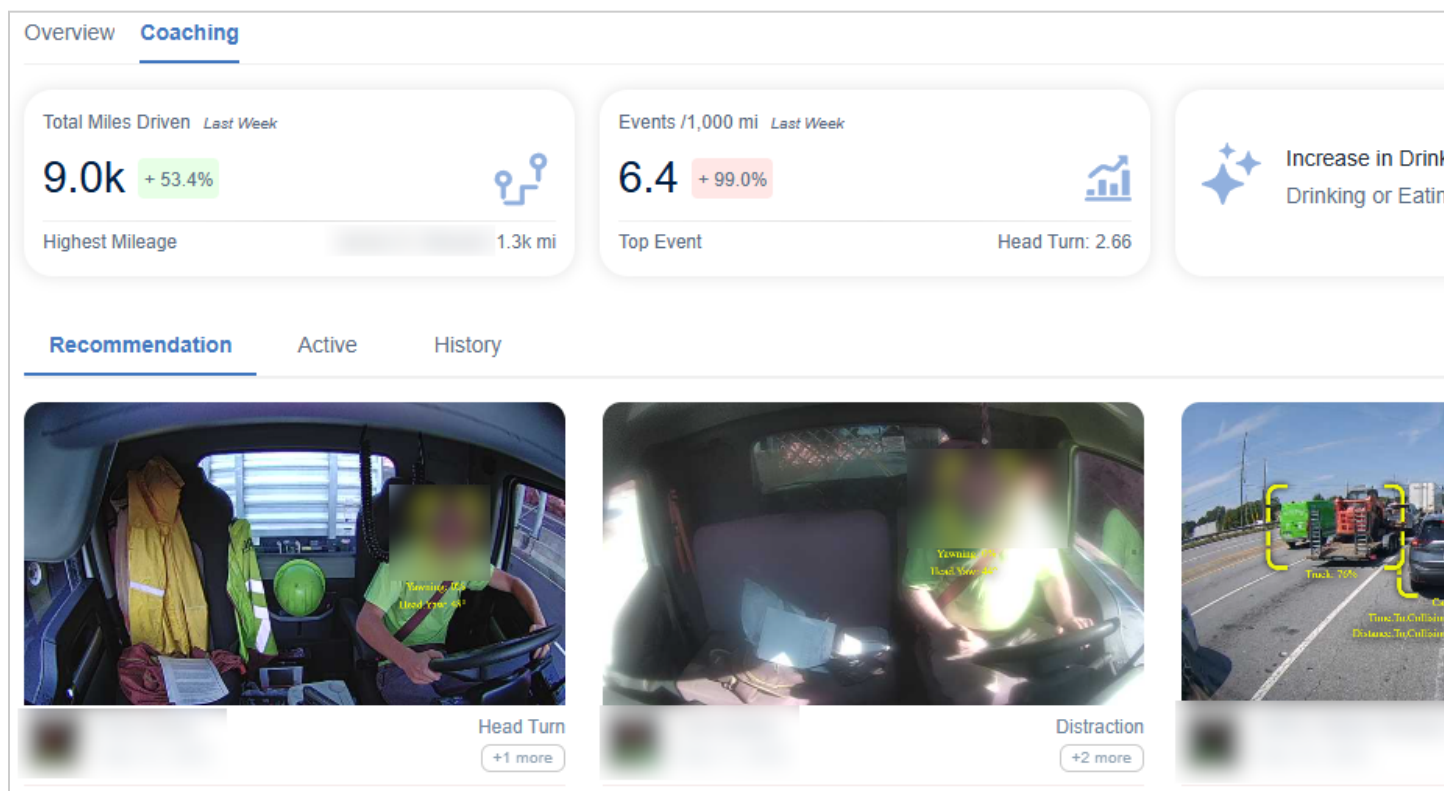
Duration
1h 14m

Using the Performance Breakdown

The performance breakdown lists your fleet's safest and least safe drivers or driver groups, sorted by events per 1,000 km. Switch between drivers and groups by clicking the **Overall** or **Group** toggles.

You can click on any driver profile, and the rest of the **Overview** page will automatically update to only show data for that driver on the **Trend** graph and the **Spotlight**. Click the driver profile again to deselect them and return to the fleetwide overview.

Coaching tab



*** NOTE:** Coaching requires **Driver ID** to be enabled to associate events to drivers.

While the **Overview tab** is for measuring and managing safety at a high level, the **Coaching tab** provides a much more focused view to help you coach individual drivers based on their recorded behaviour.

This AI-powered tool identifies which events to review with each driver, with no manual flagging needed. It generates personalised coaching recommendations based on your fleet's activity.

Reviewing the AI-powered recommendations

- **Recommendation:** Click on a recommendation to open its details. At the top, you'll see a behaviour carousel, where you can see grouped events for each behaviour.
- **Active:** Once you've reviewed a recommendation, you can approve it, which will move it into the **Active** tab.
- **History:** After you've completed a coaching session, the event will be moved to the **History** tab, where you'll always have a record for tracking progress and demonstrating compliance.

Events page

On the **Video > Events** page in MyGeotab, you can look through all recorded camera-related data using the tabs at the top:

- The [Events tab](#) shows all detected events.
- The [Cameras tab](#) shows all installed cameras and their status.
- The [Trips tab](#) shows all recorded trips for camera-installed vehicles.

On all three tabs, you can use the filters at the top of the page to narrow down your results.

Events tab

The screenshot displays the 'Events' page in MyGeotab. At the top, there are tabs for 'Events', 'Cameras', and 'Trips'. Below the tabs, a filter bar includes dropdown menus for 'Asset or Serial', 'Driver', and 'Rules', along with a date range selector set to 'Last 30 days' and a checkbox for 'High Magnitude'. A row of event category buttons includes 'All', 'Near Collision', 'Tailgating', 'Rolling Stop', 'Distraction', 'Eyes Down', 'Head Turn', 'Phone', and 'Seatbelt'. The main section shows '18083 Events' and a grid of event thumbnails. Each thumbnail is a camera view from a vehicle with yellow AI analysis overlays. The first thumbnail shows a 'Speed Sign Detected' overlay with 'Speed Limit: 55'. The second and third thumbnails also show 'Speed Sign Detected' overlays with 'Speed Limit: 55'. Below each thumbnail is an 'Assign Driver' button.

The **Events** tab shows all events identified by GO Focus Plus cameras in the company groups that you have permission to view. You can use the various filter options to focus on events you want to review, or use the powerful [Custom Combination](#) tool to visualise particularly high-risk event patterns.

The **Events** tab has the following filters at the top of the page:

- **Asset or Serial:** If you have a specific vehicle in mind, you can select it here by specifying the asset name or device serial number.
- **Driver:** If you have a specific driver in mind, you can select them here.
- **Rules:** If you want to look for events triggered by a specific rule, you can select that here. This can be filtered further by drilling down by rules, see [Filter by Threshold](#)
- **Date:** Use the date picker to select a time range, if desired.
- **High Magnitude Only:** This option filters for events that have been marked as serious based on our internal proprietary scoring algorithm. It considers factors such as time to collision, time of day, driver head position, and eye movement to assess the overall seriousness of the event.
- **Repeat Offenders:** Select this option to specifically show repeat offenders.
 - Compliant drivers have only one recorded event
 - Safe drivers have few events
 - Repeat offenders repeat the same events
- **Sorting:** You can sort events by **Date/Time** or **Magnitude**.

Below the filters, you can click a specific driver behaviour to show all events of that type for the selected dates and filter options (or for the entire fleet if no filter options are specified).

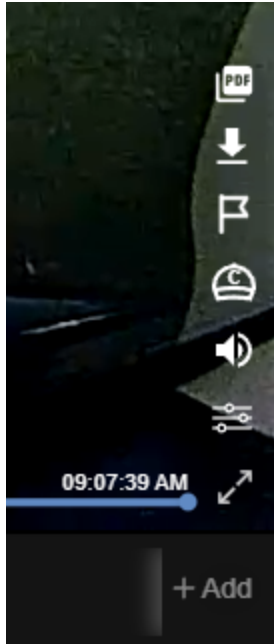
Viewing event previews

Hover over any event to auto-play the most egregious part of that event. You are also shown quick insights for the event, such as the time to collision, maximum speed, duration, and distance to collision, right from the main page.

Opening the video player and using the video tools

You can click on any event to open the video player and watch the entire recording.

In the video player, hover over the video to bring up various options at the bottom right:



From top to bottom, the buttons do the following:

- Download a PDF summary of the incident
- Download a ZIP file containing the video, sensor, and telematics data - a dialog appears inside the video player where you can select what data you want to include in the download
- Provide feedback about the video if something is wrong, or if you think the video is a false positive
- Mark the event as coachable, making it appear on the [Coaching](#) page
- Mute/unmute audio, if available
- Adjust general video options such as volume and playback speed

Filtering rules by custom threshold

Some rules allow for custom filtering by a specified threshold. For rules that support this, select the rule from the **Search** field and then specify a magnitude to filter by. Filtering by threshold is supported by all rules in the **Critical**, **ADAS**, and **DMS** categories.

For example, you can filter by the **Tailgating** rule to only show events where the driver tailgated for more than a specified number of seconds:

Tailgating Magnitude

Filter by Threshold

Duration

Total

Greater Than Or Equal

0

s

Reset

Cancel

Apply

Using the Custom Combination feature

This feature allows you to combine two different video rules to narrow down more complex, higher-risk incidents. To do this, go to the **Rules** filter and select **Custom Combination**:

Search ▲ Last 30 d

- ☒ Critical
 - ☒ Collision
 - ☒ Near Collision
- ☒ ADAS
 - ☒ Defensive Driving
 - ☒ Double Solid Line Violation
 - ☒ Lane Straddling
 - ☒ Rolling Stop
 - ☒ Tailgating

[+ Custom Combination](#)

Reset Cancel Apply

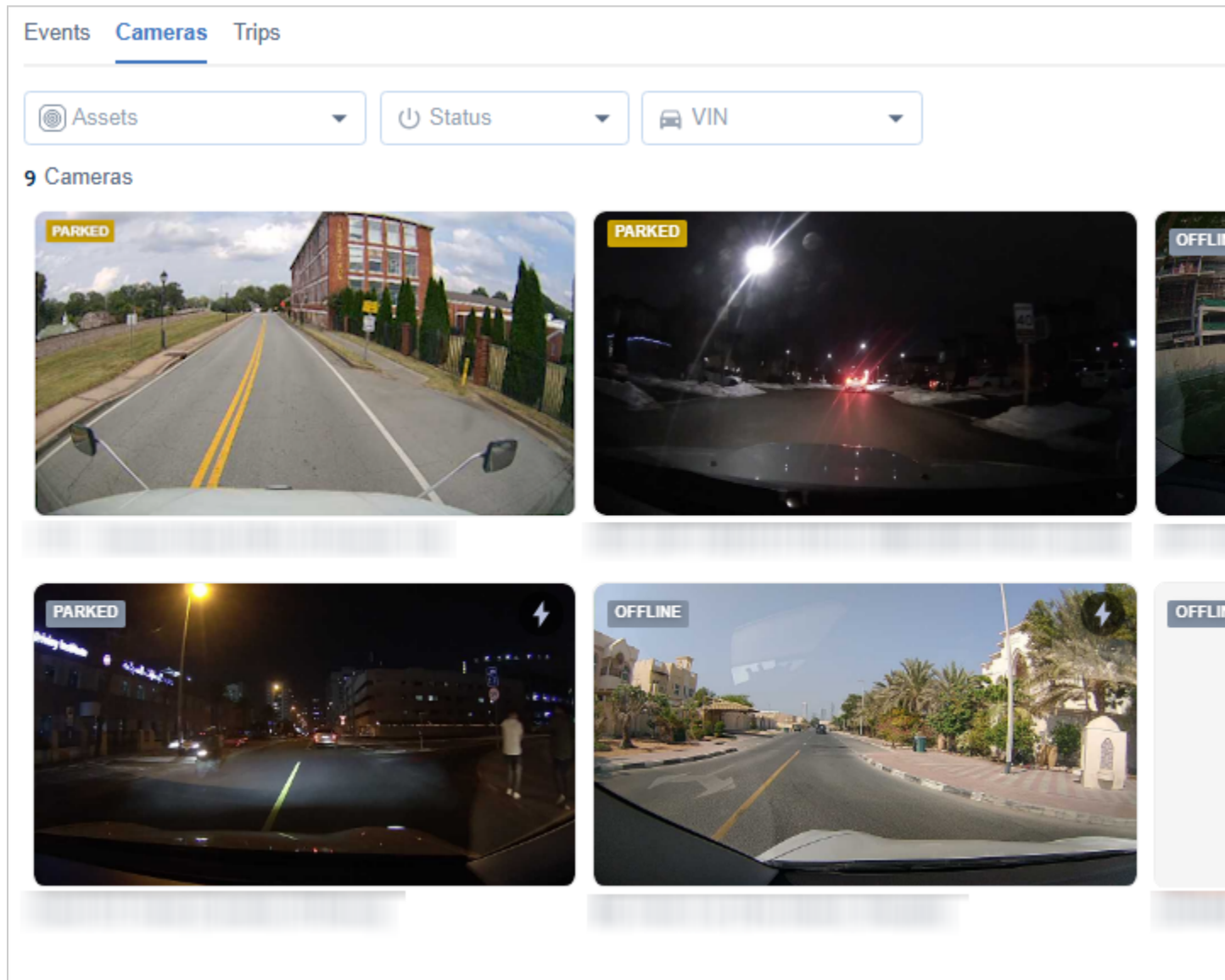
Next, you can combine two video rules to see related events. Specify any combination of 2 video rules and specify if the first rule triggered before (choose **Before**) or during (choose **While**) the second rule. Use this powerful tool to look for particularly risky combinations of behaviour and coach your drivers as needed.

For example, if you want to see all events where a driver had their eyes down shortly before a near collision, make the following selections and then click **Publish**:

The image shows a 'Custom Combination' dialog box with a 'Parameters' section. It contains two dropdown menus: the first is set to 'Eyes Down' and the second is set to 'Near Collision'. Between these dropdowns is a row of two buttons: 'Before' (with a right-pointing arrow icon) and 'While' (with a plus icon). At the bottom right of the dialog are 'Cancel' and 'Publish' buttons.

Some examples of common compound risks are **Phone While Tailgating** and **Distraction Before Near Collision**.

Cameras tab



On the **Events > Cameras** tab, you can see a list of all GO Focus Plus camera feeds in the company groups you have permission to view, along with their current status (online, parked, or offline).

You can click on any camera to see its Recent Events, Recent Trips, device serial number, VIN, and so on.

The **Cameras** tab has the following filters at the top of the page:

- **Asset or Serial:** If you have a specific vehicle in mind, you can select it here by specifying the asset name or device serial number.

- **Status:** Use this dropdown to filter cameras by their current status: **Online**, **Parked**, or **Offline**.
- **VIN:** If you have a specific vehicle in mind, you can specify its VIN here. Note that cameras are always paired with a telematics device (GO device) and a vehicle.

Trips tab

Events

Events Cameras **Trips**

Asset or Serial Driver Last 30 days

1312 Trips

Distance	Idle Time	Duration
21.24 mi	6m	45m
6.34 mi	29m	52m
12.94 mi	4m	44m

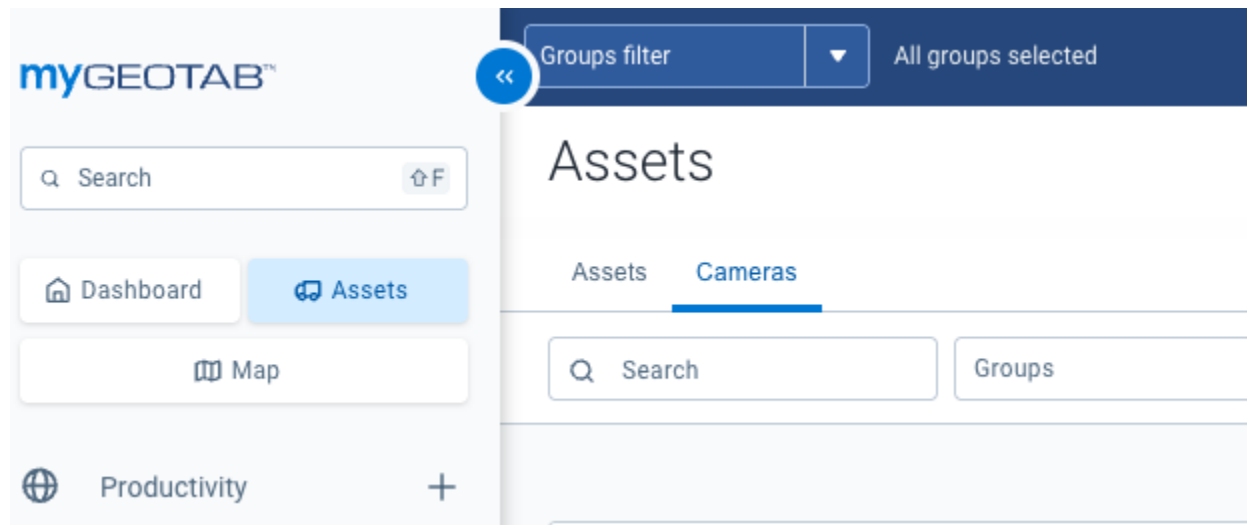
On the **Events** > **Trips** tab, you can see any trip recorded by a GO Focus Plus-equipped vehicle on the map.

The **Trips** tab has the following filters at the top of the page:

- **Asset or Serial:** If you have a specific vehicle in mind, you can select it here by specifying the asset name or device serial number.
- **Driver:** If you have a specific driver in mind, you can select them here.
- **Date:** Use the date picker to select a time range, if desired.

Click any trip in the list to show it on the map.

Camera Settings



The **Assets > Cameras** page shows a list of all assets in your fleet with a camera installed. You can click any device name in the list to adjust its [camera settings](#) such as enabling or disabling audio recording or voice alerts.

Also on this page, you can click Video rules at the top right to configure the sensitivity thresholds for the rules that trigger the automatic uploading of events. While many of the rules are based on proprietary AI algorithms and cannot be edited, other rules (including built-in rules) can have their thresholds edited. For more information, refer to the [Cameras section](#) of the Video Management in MyGeotab document.

For example, if your cameras are generating too many tailgating events, you can increase the thresholds for that rule - either a longer distance (measure in time to collision) or a longer duration before an event is flagged.

For more general information about enabling, disabling, and editing rules, see the [Rules section of the MyGeotab Product Guide](#).

Devices & Settings

When you click a device name on the **Assets > Cameras** page, you are taken to the

Devices & Settings tab. Here, you can view and adjust each individual camera's device settings, and also view the current **Live stream** (if the camera is currently streaming) and any past event **Recordings** by clicking the buttons at the top right of the **Camera** card under the **OTHER DEVICES** column.

! IMPORTANT: If you make any changes on this page, remember to click **Save** at the top right.

Enabling or disabling the driver-facing camera

For privacy purposes, you can disable the driver-facing camera of any dual-facing (road and driver) camera devices.

To do this:

1. Navigate to the **Assets > Cameras** page.
2. Click the **Devices & Settings** tab.
3. Under the **Video** subsection of the **Other Devices** card, enable or disable the **Driver-facing camera** toggle as needed.
4. Click **Save** at the top right of the page.

PRIMARY DEVICE

Version 9

Active

Swap

Remove

Current Status

Last communicated

10/07/25 12:08:04

Serial number

Rate plan

ProPlus + Wifi [Learn more](#)

Faults

[Faults: 2](#) in the last 7 days

Audio feedback

Restore to defaults

Data sharing

Active shares: 1 [Share Data](#)

Show advanced settings

IOX & AUXILIARIES

[Visit Marketplace](#)

Enable USB data transfer

IOX-NFCREADER

Reset

Driver ID relay

OnOff

OTHER DEVICES

Camera - GO Fo

Last communicate

Serial number

Status

Mode

Audio

Record audio

Chime

Voice alert

In-cab Coach Se

Language

Gender

Video

Driver-facing cam

Power Management

Winter Mode manages power consumption for GO Focus Plus (GFP) dashcams by transitioning between two parking stages based on vehicle inactivity.

1. Light Nap (Initial Parking)

This is the first stage of power management that occurs shortly after a trip ends.

- **Trigger:** Activated 5 minutes after the vehicle parks.
- **Power Consumption:** 70 mA.
- **Remote Access:** The dashcam remains network-connected and is available for remote wake-up.
- **Automatic Wakeup:** Occurs immediately when the vehicle is driven.
- **Duration:** This mode is limited to a maximum of 24 hours.

2. Deep Sleep (Extended Parking)

The camera enters this mode during periods of prolonged inactivity to further conserve vehicle battery life.

- **Trigger:** Activated after 24 continuous hours in Light Nap.
- **Power Consumption:** Reduced to 7 mA.
- **Remote Access:** The network connection is disabled, and immediate remote access is not available. The dashcam will wake up to "call home" once every 24 hours.
- **Automatic Wakeup:** Occurs immediately when the vehicle is driven.
- **Duration:** Indefinite until the vehicle moves.

Video Rules

Please see the Video Rules section of this document for further configurations: [Video Management in MyGeotab](#)