

# Privacy Policy – Rideer

**Effective Date: 30/09/2025**

## 1. Introduction

Rideer (“we”, “our”, “us”) respects your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you use the Rideer app. By using Rideer, you agree to this Privacy Policy.

## 2. Information We Collect

- Location Information: To simulate pickup/drop-off points and show nearby drivers in demo mode.
- Account Information: Name, phone number, email, and gender (if provided during signup).
- Usage Information: Ride requests, booking history, and app interactions.

## 3. How We Use Your Information

- To simulate connecting riders with drivers.
- To display routes, ride details, and fare estimates (demo mode only).
- To show updates or announcements when users open the app.
- To improve app performance and fix issues.

## 4. Permissions Explained

- Location (Fine/Coarse): Required to show pickup/drop-off points and simulate rides.
- Internet/Network: Required to connect to Firebase servers and display ride info.

## 5. Payments

- Rideer does not currently support in-app payments.
- Future versions may integrate trusted third-party payment gateways. Rideer will not store sensitive financial information directly.

## 6. Data Sharing

We do not sell user data. We may share information:

- With drivers (simulated in demo mode, limited info like pickup/drop-off).
- With service providers for analytics and technical support.
- With legal authorities if required by law.

## 7. Account Deletion

Users can request deletion of their Rideer account and associated data via the following Google Form:

[Submit Account Deletion Request](#)

Requests will be processed within 7 business days. Some anonymized data may be retained for internal analytics purposes.

## 8. Security

User data is stored securely in Firebase using standard security practices. While we take precautions, no method of data transmission or storage is 100% secure.

**9. Demo Mode Disclaimer**

Rideer is currently in demo/testing mode. Users can book rides in-app, but no real drivers exist in the physical world. All features are for testing and demonstration purposes only.

**10. Changes to Policy**

We may update this Privacy Policy as features are added. Users will be notified of significant changes within the app.

**11. Contact Us**

For questions or concerns regarding your privacy, contact: [anandsagar0006@gmail.com](mailto:anandsagar0006@gmail.com)