

# Cancellation & Refund Policy GRND Camp

(Governing Law: Germany)

Effective Date: 17. July 2025

## 1. Payment Terms

- Clients may choose one of the following payment options:
  - Option 1: Full payment (100%) at the time of booking.
  - Option 2: Three (3) equal installments according to the agreed payment schedule, with the last payment at least 30 days prior to the event start date.
- All payments must be completed before the start of the booked service/program/event.
- The booking is considered confirmed upon receipt of the first payment.

## 2. Client Cancellations

- All payments made are strictly non-refundable under any circumstances, including but not limited to:
  - Change of personal schedule or priorities
  - Illness, injury, or personal emergencies
  - Travel disruptions, visa issues, or transport cancellations
  - Any other unforeseen personal situation
- By booking and making a payment, the client confirms understanding and acceptance of this non-refundable policy.

## 3. Organizer Cancellations

- In the unlikely event that the organizer must cancel the program/service/event due to unforeseen circumstances (including but not limited to natural disasters, legal restrictions, health emergencies, or personal emergencies), clients will receive a full refund of all amounts paid to the organizer.

- Refunds will be processed within a maximum of 120 days (4 months) from the date of the cancellation notice.
- Important: The organizer is not responsible for any additional expenses incurred by the client, such as flights, accommodation, travel insurance, or other related costs.

#### **4. Force Majeure**

- The organizer shall not be held liable or responsible for failure or delay in performing obligations when such failure or delay results from causes beyond reasonable control, including but not limited to:
  - Acts of God
  - Government actions, restrictions, or regulations
  - Natural disasters, pandemics, or epidemics
  - Strikes or labor disputes
  - Travel bans or transportation disruptions
- In such cases, the refund policy under Section 3 still applies.

#### **5. Non-Transferable Bookings**

- All bookings are personal and non-transferable without prior written consent from the organizer.
- Any unauthorized attempt to transfer or resell a booking will render it invalid without refund.

#### **6. Payment Default**

- For clients paying in installments:
  - Failure to make a scheduled payment on time may result in suspension or cancellation of the booking.
  - All amounts already paid remain non-refundable, and access to the service/event will only be restored upon full payment.

#### **7. Jurisdiction & Governing Law**

- This policy, and any dispute arising out of or in connection with it, shall be governed by and construed in accordance with the laws of Germany.
- The courts of [Amtsgericht Bad Segeberg, Germany] shall have exclusive jurisdiction over any legal proceedings.

## **8. Acceptance of Terms**

- By making a payment (whether full or partial), the client acknowledges and agrees to this Cancellation & Refund Policy in its entirety.