



HERTFORD HORNETS JUNIOR NETBALL CLUB

Parent / Carer / Spectator Code of Conduct

As a parent, carer and supporter of **Hertford Hornets Junior Netball Club**, we ask that you support the work of our coaches and other volunteers by respecting the guidelines below:

- Ensure that your child arrives and is collected on time
- Inform the coach of any change in your child's medical condition
- Ensure that your child is appropriately dressed for the weather conditions
- Recognise the importance and value of coaches and umpires who are all volunteers. They give children their time and resources to provide netball for your child.
- Respect your coach's decisions. Do not question or abuse them in front of your child, or any other child or parent. Please arrange a suitable time to discuss any issues you may have
- Think about the way you act and react. This affects other children as well as your child
- Lead by example when it comes to positive behaviour on the sidelines; or let other parents take their cues from you, as well as from us
- Do not coach your child during games and matches but offer encouragement such as 'well done'
- Do not force an unwilling child to participate in netball - listen to your child when they say they do not want to do something
- Remember children are involved in netball for their enjoyment not yours.
- Encourage your children to play to the rules and not to argue with the umpires or other officials
- Teach your child that honest effort is more important than victory so that the result of each game is accepted without undue disappointment.
- Turn losing into winning by helping your child work towards skill improvement and good sportsmanship.
- Never ridicule or yell at a child for making a mistake or losing a game.
- Remember that children learn best by example. Applaud good play by your team and by members of the opposition.
- Encourage your child to celebrate difference within the Club
- Do not question the umpire's decisions or honesty. Remember she/he is human with the same feelings as you, and like you, can sometimes make an honest error.
- Do not be rude to players, other parents or officials
- Read the rules of netball to understand better what you are watching and commenting on.
- Talk to us if you have any concerns regarding your child's involvement in our Club
- use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person
- ensure that your child understands their code of conduct
- Promote this code of conduct to other parents, carers and supporters.

As a parent, we understand you have the right to:

- be assured that your child is safeguarded during their time with us see any of our policies and procedures at any time Child Protection in Sport Unit NSPCC
- know who the welfare officer responsible for your child is and have their contact details be involved and contribute towards decisions within the club or activity know what training and qualifications our staff have
- be informed of problems or concerns relating to your child know what happens if there's an accident or injury, be informed if your child is injured and see records of any accidents have your consent sought for anything outside of our initial consent form, such as permission to go on trips or photography have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to attend games if their attendance is considered a risk to the welfare and enjoyment of young participants. Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do .