

#### **Key Responsibilities**

The Assistant Director will serve as a central member of Ramah Boston's leadership team, supporting all aspects of camper recruitment, program planning, communication, and community engagement. This position is ideal for a highly organized, relationship-oriented professional who enjoys working collaboratively to make camp magic happen year-round.

In specific, the Assistant Director will take the lead on the following responsibilities:

#### **Camper Recruitment & Family Engagement**

- Serve as a welcoming and knowledgeable first point of contact for prospective families.
- Respond to inquiries and guide families through the camper journey—from initial interest through registration and enrollment
- Plan, publicize, and execute recruitment events including open houses, parlor meetings, synagogue visits, and virtual info sessions.
- Maintain up-to-date records of prospective families and communication touchpoints using Constant Contact, CampMinder, and other systems.
  - Collaborate with the registrar to support application design, registration roll-out, and ongoing enrollment management.
- Track registration trends, including division capacities, waitlists, and growth opportunities.

# **Program Design & Implementation**

- Collaborate with the Ramah Boston team on daily schedules, program planning, and logistics for all camp activities (including electives, tefillot, and special events).
- Communicate with specialists and program leaders before and during camp to ensure they are well-prepared and supported.

• Coordinate field trips and select in-house special events, working closely with program and operations staff.

### **Transportation Operations**

- Develop and oversee camper transportation logistics, including route mapping, coordination with host sites, and communication with families.
- Create bus schedules and associated CampMinder forms, assign bus counselors, and monitor bus registrations and capacities throughout the season.

# **Communications & Marketing**

- Oversee updates to the camp website, ensuring content for current and prospective families is current, engaging, and informative.
- Contribute occasional social media posts and coordinate updates to local synagogue and school contact lists.
  Support the development of family communications and materials such as the Camp Family Handbook.
- Coordinate Clergy Visits and Prospective Camper Days during the summer season.

# **Secondary Responsibilities**

The Assistant Director is responsible for assisting other members of the Ramah Boston team in accomplishing the following priorities:

# **Camper Care & Family Communication**

- Review camper applications and supplemental forms to support camper success and well-being.
- Connect with new and returning families prior to camp to gather updates and address any social-emotional or medical needs.
- Partner with the Camper Care team to document family conversations and ensure a smooth, supportive experience for every camper.

# **Staff Recruitment & Support**

 Assist with staff recruitment and onboarding, including occasional interviews and outreach through community networks and schools.

- Support the placement and supervision of *shlichim* (Israeli staff) and other specialty roles.
- Help coordinate staff training and contribute to ongoing staff morale and retention efforts.

#### Administrative & Miscellaneous

- Manage forms and registration tasks in CampMinder, including communication with families about outstanding paperwork and payments.
- Contribute to community-building and retention initiatives, including birthday messages, school visits, and seasonal check-ins with families.
- Take on a wide range of "other duties as assigned"—the joyful unpredictability that makes camp life special!