

These instructions will walk you through the steps to make sure you are signing in with your UW Madison Zoom account and using the most recent version. Additional resources available here:

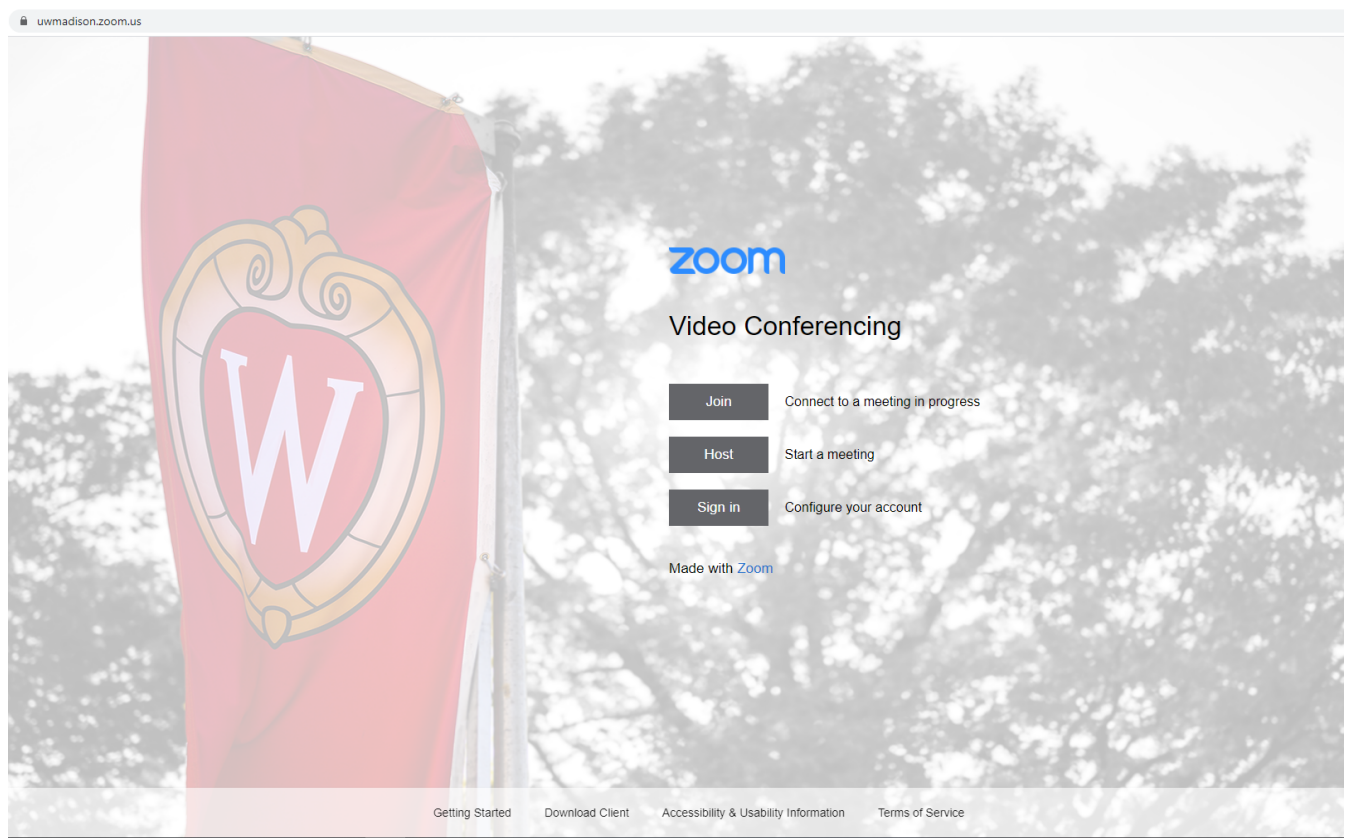
<https://kb.wisc.edu/zoom/105271>

Part 1: UW Madison Zoom Sign-In Method

Navigate to uwmadison.zoom.us

Click sign-in

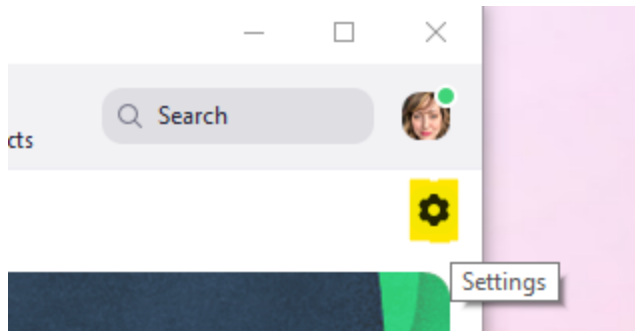
Sign-in using [Multi-Factor Authentication](#) if prompted



Part 2: Update Desktop Version

Open Desktop Client

Open Settings Wheel



Select **Statistics** from the right side menu

Check for the [most recent version](#) and download Zoom Client for Meetings if needed

Settings

- General
- Video
- Audio
- Share Screen
- Chat
- Background & Filters
- Recording
- Profile
- Statistics**
- Keyboard Shortcuts
- Accessibility

Overall		Audio	Video	Screen Sharing
CPU	1.9GHz Cores: 4			
Zoom	0%			
Overall	14%			
Memory	15.88 GB			
Zoom	95 MB			
Overall	8.42 GB			

Bandwidth - -

Network Type -

Proxy -

Connection Type -

Data Center

My Encryption Algorithm AES-256-GCM

Version **5.9.1 (2581)**

Found a problem? [Send report](#)

Contact your local IT administrator for assistance with downloading or updating desktop client

