

# Hudl Manager FAQs

**Q: The training video gave instruction to upload to Hudl Assist. My volleyball knowledge is very limited, will the Hudl Managers be responsible for uploading to Hudl Assist?**

**A:** No, Hudl Managers are responsible for recording video, filling in the appropriate details per match, and uploading to the Hudl App, or website. Your coaches will be in charge of uploading to Hudl Assist.

**Q: I've tried recording practices at the SportsPlex and found it's difficult to catch the entire court in videos. How much of the court needs to be captured in the shots?**

**A:** You don't need to capture every inch of the court. It's okay if some of the back corners aren't in the shot. the most important aspects to capture are:

- 1) The athlete's jersey numbers (your opponents also)
- 2) The Up Ref - the Hudl Analysts need to see the result of each rally to properly track stats.
- 3) Be sure to setup where coaches and athletes on the bench aren't in the way

**Q: I don't see our opponents in our current season. How do I know I am recording the right match for the GameDay video?**

**A:** Since we play in club season, our competition isn't set until the Pool Play schedule comes out. Playoffs are even more unknown and last minute. That's why it is important that you **mark EACH match TYPE as TOURNAMENT**, and you find out your opponents' team names, prior to the match. Your coaches can help with this. **\*\*NOTICE** some teams have Hudl accounts also, so when you enter your opponents' names, our Hudl videos can be used by them as well, and vice versa.

**Q: You suggested buying a battery charging pack. Is this absolutely necessary?**

**A:** No, but it IS highly recommended. Matches can last anywhere between 30-90 minutes, and you MAY have to play back to back. That's a lot of battery life needed for recording. If you don't have a charging pack, I would advise on having backup recording device options.

**Q: My phone records better quality and has a wider shot than my iPad. Can I use my phone instead?**

**A:** You may use whatever device you feel comfortable managing, however even on silent/Do Not Disturb, phone calls will still come through and pause recording in the Hudl App. I would highly recommend putting your phone on airplane mode before recording a match. **\*\*NOTICE** if you go this route, please write down all of the match information (e.g. opponents name, start time, match type, ect.) so you can upload videos with the correct info later.

**Q: If I record all the matches, and upload everything later, how will this process work?**

**A1:** In the mobile app, as soon as you connect to WiFi, the videos will begin uploading. You can monitor this progress by clicking on GameDay. All the successful uploads will be listed in Videos under **Last 7 Days**.

**\*\*NOTICE** make sure your phone has at least 75% battery or is on a charger. The only reasons why an upload will fail is if the app is deleted from a device or during an update.

**A2:** In the Hudl website, you will need to input the Match information before uploading. Like the mobile app, the only reasons why an upload will fail is if the app is forcibly stopped, or the device dies. Nevertheless, if this happens, just turn on the device and restart the upload.

**Q: I accidentally clicked Save & Exit at the end of Set 1. Is there a way to go back into the video and continue recording?**

**A:** No there is not. Fortunately, this won't be an issue, continue recording like normal. At the end of the match, inform your coach about what happened and when it happened, (they will need this information for their part in Hudl). **\*\*NOTICE** though this isn't a huge issue, please try to keep all the sets for 1 match in 1 video file. Coaches are only allowed 5 Hudl Assist uploads in a 24 hour span.

**Q: The videos started uploading when I was on WIFI but I lost WIFI connection and the videos paused. When I got back onto WIFI, it looked like the uploads were stuck. How can I fix this?**

**A:** Best practice is to allow 20-30 minutes for **each** video to finish. (i.e. 3 iPad videos should be allotted 60 minutes to upload). If you cannot stay on one WIFI for the time you need, the uploads **SHOULD** pause and restart when you connect to another WIFI. In cases where the uploads don't start again on a different WIFI, force-close out of the app, and go back into the app. This will restart the uploads from 0% complete. The Hudl app automatically sets uploads to WIFI only. However if you do not mind using cellular data for uploads, you can go to **Settings** and turn on **Upload Clips Over Cellular**.