

POLICY AND PROCEDURE

REACH for Tomorrow

POLICY: RC-900-A

TITLE: Personnel Qualification for Mental Health and SUD Service Providers

EFFECTIVE DATE: 2/16/21 **AUTHORIZED BY: Board of Trustees**

ODMH Rule: 5122-29-30

(A) Services to be provided to all persons eligible for third party reimbursement for mandated insurance coverage under sections 1737.28, 3923.28 and 3923.30 of the Revised Code shall be legally performed by, or under the clinical supervision of, a physician or psychologist or other person as required by the third-party payor.

(B) All personnel for whom licensure is required by law shall maintain current licensure by the appropriate body in the state of Ohio and shall practice only within the scope of their license. REACH shall ensure that staff is hired with education and/or training appropriate to specialized services they provide, including services such as those provided for children and elderly persons.

(C) All personnel shall be qualified by education and/or experience to function in their assigned tasks, as defined in the job descriptions and hiring process.

(D) All personnel who provide mental health services or SUD services shall be qualified to provide those services according to the Administrative Code.

(E) All personnel who provide mental health or SUD services shall be provided with supervision in accordance with OAC Chapter 5122-29. Supervision shall be documented.

(F) REACH shall ensure that mental health and SUD personnel are qualified by training or continuing education regarding cultural sensitivity and cultural competence sufficient to provide culturally relevant services to persons served from culturally diverse backgrounds. These qualifications shall include, but are not limited to knowledge of:

- (1) Effects on persons of cultural and ethnic minority groups of psychiatric interventions, including psychotropic medications;
- (2) Issues related to differential diagnosis of persons of cultural and ethnic minority groups; and
- (3) Vernacular language patterns of ethnic minority persons and of individuals who are deaf and hard of hearing.