“Hey {user first name},

This is [first name] from MPower Change. I wanted to let you know the content of your email violates our community guidelines around resilience and well-being:

- *As Muslims living in the U.S, we live in a world that is not invested in our safety. We know how that feels, and we won’t allow our online spaces to recreate that experience for our members.*
- *We care about the well-being of our community members as well as **our team.** And we expect our members to do the same.*
- *We do not tolerate speech that is likely to harm other community members, regardless of intent.*
- *We do not tolerate triggering content or hateful activity* in our community.*

> ** Defined by Change The Terms: activities that incite or engage in violence, intimidation, harassment, threats, or defamation targeting an individual or group based on their actual or perceived race, color, religion, national origin, ethnicity, immigration status, gender, gender identity, sexual orientation, or disability.*

We are committed to keeping our online spaces safe for everyone, including our team members, so that we can all learn and grow together. We hold ourselves accountable to the statements about Belonging and inclusive representation and Resilience by having rigorous moderation practices in place. One of them is:

Members who:
1) repeatedly violate our community agreements, or
2) engage with the content/other members with clearly harmful motives will be banned from our online communities

With regard to emails, this would mean deleting the user from our email list and blocking them.

In solidarity,

[First name] and the MPower Change team