

## MyTutor Programme FAQs

Below is some information that hopefully answers any questions you might have about the programme. But you can also get in touch with me if you have any further questions.

### **Q: Why has my child been invited?**

Not every pupil can benefit from this opportunity. So, we've focused on the pupils who we think would react positively to this offer and benefit most from some help to reach their target grades.

Being invited is the chance for your child to expand their knowledge and feel happy in their subject.

### **Q: Has my child been invited because they're not working hard enough?**

No – in fact it's more the opposite. We've chosen your child as we think they'll be open to the benefits, are likely to engage well with tutoring and have the potential to perform even better with a little extra support.

### **Q: What is the cost?**

Our school will cover the cost of the MyTutor programme.

### **Q: How will the lessons work?**

In each online lesson, the tutor will work one-on-one with your child, or in a small group. This means that the tutor can concentrate on the things your child wants to focus on and work with them at their own pace.

### **Q: How will the tutor know what my child needs to work on?**

The information will be passed to the tutor by your child's teacher.

### **Q: How will my child access the lessons?**

We will let you know if the lessons are to be in school or at home.

If in school, this will be under the supervision of a teacher.

Full login details will be given later on. The best way to access the sessions will be via a Chromebook, laptop or PC with a webcam.

You can't access the sessions using a phone. If you don't have access to any of those devices, please let us know and the school will be happy to help

### **Q: What happens if my child misses a lesson?**

If you know that your child is unable to attend a lesson then please try to let their school know with two day's notice. If your child misses multiple lessons, we'll need to reallocate their tutoring place to another child.

### **Q: What information is collected about my child?**

Your school will share information necessary to set up the tutoring including school, year group, target & current grades and development areas. We collect email addresses to share lesson reminders and date of birth and gender to help with safeguarding reporting where

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required. Tutors will share feedback on progress with teachers via our online portal and also with cover tutors to support continuity of learning.