#### Business file sharing

You might need a nerd if...

- Your business team regularly loses track of files, has problems with version control, or struggles to share data effectively
- You're looking for a reliable and cost-effective file sharing service that can help your company better manage its data
- Your business team has difficulty sharing large files (like graphics files, slide decks, or large documents) and is looking for a better way to transfer large files
- You've tried implementing your own file sharing service, and it's not performing to your expectations
- You've already signed up to a large file transfer service but it's either hard to use, unreliable, or too expensive to maintain.

## Is your business struggling to share files?

### Nerds On Call can help with efficient, cost-effective solutions

As recently as a few years ago, small businesses faced a difficult bind when it came to file sharing services and large file transfer. Business file sharing enterprise solutions were typically designed for larger companies and priced to match. Quality small-scale solutions, on the other hand, simply didn't exist.

The result? Smaller companies were left out in the cold when it came to robust

knowledge management. Smaller businesses were stuck with outmoded solutions, such as emails for file sharing and version control and flash drives and file compression software for large file transfers.

Thankfully, a lot has changed. Today, business owners have a wide range of file sharing services to choose from, many of them designed from the ground up to offer affordable enterprise solutions for small to medium businesses.

Significant challenges remain, however – specifically, selecting the right service, installing it correctly, and maintaining it over time.

# Nerds On Call file sharing services support

Our company can help you address those challenges. We can:

- Help you prioritize your file sharing service needs and identify the right platform for your budget and work requirements.
- Install the file sharing service properly on your work computers, set up appropriate access permissions, and deliver training in how to perform key file sharing functions such as large file transfer, file naming conventions, version control, and collaboration.
- Maintain your file sharing service, ensuring your data is backed up, that new staff members are trained to use the system, and that your digital assets are safe.

To learn more about our file sharing service, you can call us at 1-800-919-6373 or fill out our contact form.

#### Here's how a file sharing service

#### can support your business

#### Improved collaboration

While file sharing services vary in features and basic setup, all these platforms work around the same basic premise: Centralized file storage on a secure cloud server. Centralized data is a game-changer. Instead of having dozens of duplicate files stored in different places across servers and hard drives, through a file sharing service, you can consolidate your digital assets into one central repository, sharing files seamlessly across remote and onsite teams.

#### Greater data security

A cloud-based file sharing service also offers greater file storage security. Reputable services are conscientiously compliant with a long list of cybersecurity best practices, making their platform – and the data you store within it – extremely secure from cyberattack. Moreover, file sharing services offer daily (in some cases even hourly) data backups that you can access at any time. And because your data is stored offsite on a secure server it's safe from physical damage and theft.

#### Large file transfer

Large file transfer can be a challenge for remote teams. Emails typically impose restrictive upload limits, physical file storage devices like thumb drives aren't practical for remote teams, and working with non-enterprise large file transfer services is too slow and size-limited for anything but occasional use. A small-business focused file sharing service allows you to share files of any size swiftly and reliably.

#### Remote maintenance

Another significant benefit of managing your data through a cloud-based file sharing service is that you can safely give access to a trusted technical support partner like Nerds On Call. This gives you access to a wide range of cost-effective remote technical support services, reducing your reliance on costly onsite IT consultants for technical support.

#### Instant support

Subscribing to a file sharing service also gives you access to instant support should you encounter a technical issue requiring immediate resolution. Let's say a newly onboarded staff person in your company needs to perform an urgent large file transfer for a big project on a tight deadline — but they don't know how. If your company manages its digital assets through a file sharing service you could contact Nerds On Call for help. A member of our support team would log in to your system and guide your team member through the large file transfer process.

# Contact Nerds On Call to upgrade your business to a file sharing service

As little as ten years ago, a small or medium sized business could remain competitive and cyber-secure using basic file storage solutions. Those days have passed. The data demands on businesses today are intense. A cloud-based file sharing service equips your team with a suite of essential business data tools — including an online collaborative environment for remote teams, improved cybersecurity posture, large file transfer capability, remote maintenance, instant online support and more.

Nerds On Call can help you implement a quality file sharing service solution. We

can guide you in selecting an appropriate service, install it to your devices, and then offer reliable remote and onsite technical support.

To learn more, call a sales representative at 1-800-919-6373. Alternatively, you can use our contact form.

## Questions we're often asked about enterprise file sharing services

## I run a small business. Is a cloud-based file sharing service within my budget?

We can help you identify a well-priced file sharing service and tier level that precisely meets your needs and at a reasonable cost.

#### Will large file transfer work remotely?

While large file transfers take longer on low bandwidth connections, a good file sharing service can support file transfers of any size to and from any desktop, laptop or handheld device.

#### Do you offer an online support service plan?

Yes, we do! You can learn more about our premium online technical support options <u>here</u>.