

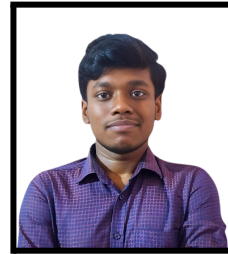
Efaz Alam Mahi

✉ efazalammahi@gmail.com

☎ Contact No: 018255-33326

📍 Tejgaon Industrial Area, Dhaka.

🌐 www.linkedin.com/in/efaz-alam-mahi-4917661b5/



CAREER OBJECTIVE

Dedicated and technically proficient IT Support Trainer with hands-on experience in delivering NSDA-approved training programs and providing advanced system support. Seeking to leverage strong instructional skills, practical IT expertise, and a passion for developing industry-ready professionals to contribute to the growth and excellence of a forward-thinking IT training organization.

EXPERIENCE

Junior Executive Engineer (Project Based)

Dec 2025 - Present

Network And Surveillance

Green Bangla Engineering

AGB Colony, Motijheel, Dhaka -1000

Competency Based Trainer

April 2026- May 2026

It Support Service Level 3

West Coast Institute of Management Technology (WCIMT-BD)

D I T Road, East Hazipara, Rampura, Dhaka 1219

Competency Based Trainer

Oct 2025- Mar 2026

It Support Service Level 3

Turnago IT & Technical Training Center

Adorsha Nagar,Middle Badda,Dhaka 1212

IT Support Technician

Jan 2023 - Jul 2025

PIISTECH

House 44,Road 01,Sector 06,Uttara,Dhaka-1230.

Responsibilities:

- Troubleshoot basic IT issues including software, network, and printer problems.
- Installed and maintained operating systems and computer hardware.
- Assembled and disassembled PCs and configured peripherals (CCTV, DVR/NVR, POS, printers, scanners).
- Maintained office networks and managed spreadsheets and documents.

EDUCATION

Diploma in Technical Education| Dhaka

April 2026 - Present

Technical Teachers Training College

Dept: Computer Science And Engineering

Semester:1st

Diploma in Engineering | Dhaka

2020 - 2024

Dhaka Polytechnic Institute

Dept: Computer Science And Technology

Cgpa: 3.13

Secondary School Certificate(vocational) | Comilla, Chittogong

2015 - 2020

Chandina Govt. Pilot Model High School

Subjects:Building Maintenance.

GPA: 4.29 Out of 5.00

COURSES

CCNAv7:Enterprise Networking, Security, and Automation

Issued by: Cisco Networking Academy

Offered by : Bangladesh University Of Engineering Technology

CCNAv7: Switching, Routing, and Wireless Essentials

Issued by: Cisco Networking Academy

Offered by : Bangladesh University Of Engineering Technology

CCNAv7: Introduction to Networks

Issued by: Cisco Networking Academy

PROFESSIONAL QUALIFICATION**National Skill Certificate Level-4 on Competency Based Training and Assessment Methodology**

Certified by: National Skill Development Authority

National Skill Certificate Level-3 on IT Support Service

Certified by: National Skill Development Authority

National Skill Certificate Level-3 on Computer Operation

Certified by: National Skill Development Authority

VOLUNTEERING**3 Zero Club**

2024 - Present

Club name: Team Karigar

Position: Key Person

BASIS Student's Forum- Dhaka Polytechnic Institute Chapter

2023 – 2024

Position: Co-Convenor

Dhaka Polytechnic Institute Rover Scout Group

2023 – 2024

Position: Rover Mate

ACHIEVEMENTS

- Winner at Higher Student Category in **Bangladesh ICT And Innovation Award 2025**
- 1st Runners-up in Project Showcasing, **IUT Skill Innovation fest 2024**
- Galactic Problem Solver by **NASA Space Apps Challenge 2023**