Privacy Policy for Pennsylvania Test Routes App

Effective Date: 03/09/2025

Thank you for using **Pennsylvania Test Routes App** ("we", "our", or "us"). We are committed to protecting your privacy and ensuring you have a positive experience when using our app. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application ("App").

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy.

---

1. Information We Collect

We may collect the following types of information when you use the App:

1.1 Personal Information

We do **not** collect any personally identifiable information (PII), such as your name, email address, or phone number, unless you voluntarily provide it through customer support or feedback forms.

1.2 Non-Personal Information

We may collect non-identifiable information such as:

- Device type and model
- Operating system and version
- App usage data (e.g., screens viewed, time spent)
- Crash logs and diagnostics
- IP address (for analytics and security purposes)
- Location data (only if you permit it)

1.3 Location Data (Optional)

We collect your Precise Location (GPS) when you enable location services for real-time navigation during driving test simulations. This data is processed on-device to display your position on the map and guide you along simulated routes. It is not stored on our servers or used for advertising.”

Third-Party Services:

Mapbox provides mapping and route guidance. With your consent (opt-out available in settings), anonymized location data may be shared with Mapbox to improve map accuracy. This data is not linked to your identity for advertising. Privacy Policy: https://www.mapbox.com/legal/privacy.

No Tracking:

This app does not track you across apps or websites for advertising purposes, as defined by Apple.

---

2. How We Use Your Information

We use the information we collect to:

- Provide and improve the app functionality
- Diagnose and fix technical issues
- Analyze usage patterns to improve the user experience
- Respond to user support requests and feedback
- Ensure compliance with legal obligations

---

3. Third-Party Services

We may use the following third-party services that may collect information used to identify you:

- **Google Analytics for Firebase** (Google LLC)
  Used for usage statistics and crash reporting.
  Privacy Policy

- **Apple App Store Analytics** (Apple Inc.)
  Used for analytics and performance monitoring.

Privacy Policy

- **Google Maps SDK** (Google LLC)
  Used for mapping and route functionalities.
  Privacy Policy

These third parties have their own privacy policies and may collect data in accordance with their own terms.

---

4. Data Retention

We retain non-personal data only as long as necessary for the purposes described in this policy. Location data is used in real-time and not stored.

If you contact us for support, any information you provide may be retained as necessary to resolve your issue and comply with legal obligations.

---

5. Security

We take reasonable measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure.

---

6. Your Privacy Rights

Depending on your location, you may have the following rights:

- The right to access the information we hold about you
- The right to request deletion of your data
- The right to withdraw consent for data processing

To exercise these rights, please contact us at: **testroutesapp@gmail.com**

---

7. Children’s Privacy

Our app is not directed at children under the age of 13 (or equivalent minimum age in your jurisdiction). We do not knowingly collect personal data from children. If we become aware that we have collected data from a child without parental consent, we will delete it immediately.

---

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by updating the "Effective Date" and, if required, through in-app notifications.

---

9. Contact Us

If you have any questions or concerns about this Privacy Policy, you may contact us at:

New York Test Routes
Email: **testroutesapp@gmail.com**

✅ **Google Play Note**: This privacy policy meets the requirements of Google's User Data Policy and must be linked in your Play Store listing.

✅ **Apple App Store Note**: Ensure you declare all data collection practices in App Store Connect under the “App Privacy” section.