

Privacy Policy for TDM Canada Prep

Effective Date: May 30, 2026

1. Introduction

Welcome to TDM Canada Prep ("the App").

TDM Canada Prep is an educational application designed to assist students, pharmacists, healthcare professionals, and examination candidates in preparing for Therapeutic Drug Monitoring (TDM) examinations and related assessments.

We are committed to protecting your privacy and ensuring transparency regarding the information collected through the App.

By using the App, you agree to the terms outlined in this Privacy Policy.

2. Information We Collect

TDM Canada Prep is designed to minimize the collection of personal information.

We do not intentionally collect or store personal information such as:

- Full names
 - Home addresses
 - Telephone numbers
 - Government-issued identification numbers
 - Payment card information
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3. Automatically Collected Information

Certain technical information may be collected automatically by Google Play Services, Android system services, or other third-party providers used by the App. This may include:

- Device model
- Operating system version
- App performance information

- Crash reports
- Diagnostic information

This information is used solely to improve the stability, functionality, and user experience of the App.

4. Educational Purpose

The App provides educational materials, study resources, practice questions, and examination preparation content.

The information contained within the App is intended for educational purposes only and should not be considered professional medical, pharmaceutical, legal, or clinical advice.

Users remain responsible for their own professional decisions and examination preparation.

5. In-App Purchases

Where premium content, subscriptions, or paid features are available, all payments are processed securely through Google Play.

TDM Canada Prep does not collect, process, or store users' payment card information.

Payment processing is governed by Google's own privacy and security policies.

6. Third-Party Services

The App may use services provided by third parties, including:

- Google Play Services
- Google Play Billing
- Firebase Services (where applicable)

These services may collect information in accordance with their own privacy policies.

Google Privacy Policy:

<https://policies.google.com/privacy>

7. Children's Privacy

TDM Canada Prep is intended primarily for students, healthcare professionals, and adult learners.

The App is not specifically directed at children under the age of 13.

We do not knowingly collect personal information from children under 13 years of age.

8. Data Security

Reasonable administrative and technical measures are used to protect information associated with the App.

However, no method of electronic storage or transmission over the internet can be guaranteed to be completely secure. Therefore, absolute security cannot be guaranteed.

9. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time.

Any changes will become effective immediately upon publication of the updated Privacy Policy.

Users are encouraged to review this Privacy Policy periodically.

10. Contact Information

If you have any questions, concerns, or requests relating to this Privacy Policy, please contact:

TDM Canada Prep Support

Email: castlenetworknigeria@gmail.com
