



How to Clear Internet Browser History

This document includes instructions on how to clear the history on your Internet Browser. If you are experiencing loading issues or page errors with ctcLink, Canvas, or other websites, it is first recommended to clear the Internet browser history. This removes any old data that may be causing issues on certain web pages.

Important: Be sure to save any online work **BEFORE** following this process. You will automatically be signed out from your accounts and will need to log back in again. Failure to do so will result in losing progress on online work.

Table of Contents

Click on a specific web browser below to jump to the page


Google Chrome	page 2
Source Article: Delete your Chrome browsing history	
Steps	
Mozilla Firefox	page 4
Source Article: Delete browsing, search and download history on Firefox	
Steps	
Safari	page 6
Source Article: Clear your browsing history in Safari on Mac	
Steps	
Microsoft Edge	page 7
Source Article: View and delete browser history in Microsoft Edge	
Steps	

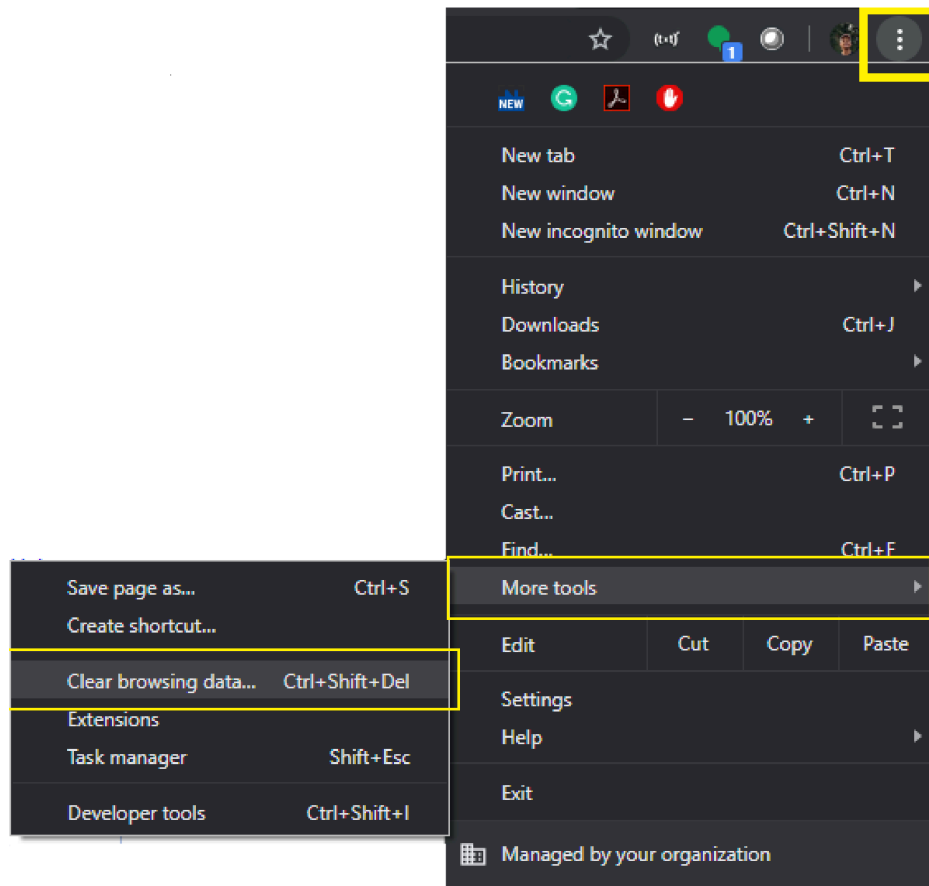
If you have followed these instructions, and still need assistance, contact the Service Desk by submitting a ticket at itsupport.edmonds.edu

Google Chrome

Source Article: [Delete your Chrome browsing history](#)

Steps

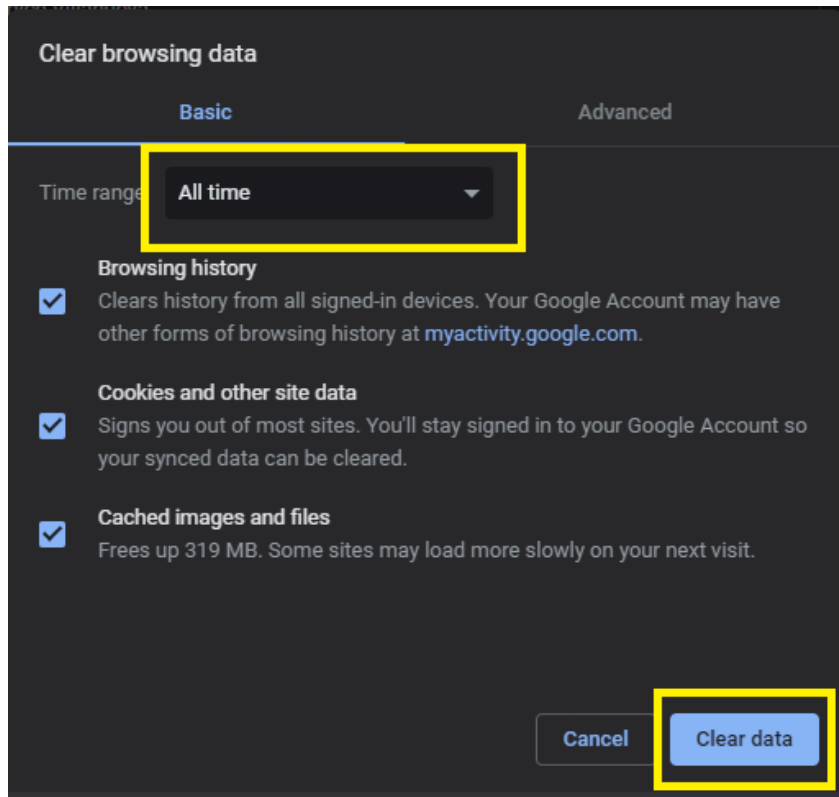
1. On your computer, open Chrome.
2. At the top right, click More .
3. Hover your mouse over **More tools >** and select **Clear browsing data...**



4. A new page and pop-up will open. From the Time range drop-down menu, select **All time**.
5. Check the boxes for the info you want Chrome to clear. It's recommended to clear Browsing history, Cookies and other site data, and Cached images and files. [Learn more about the types of browsing data you can delete](#)

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6. Click Clear data.



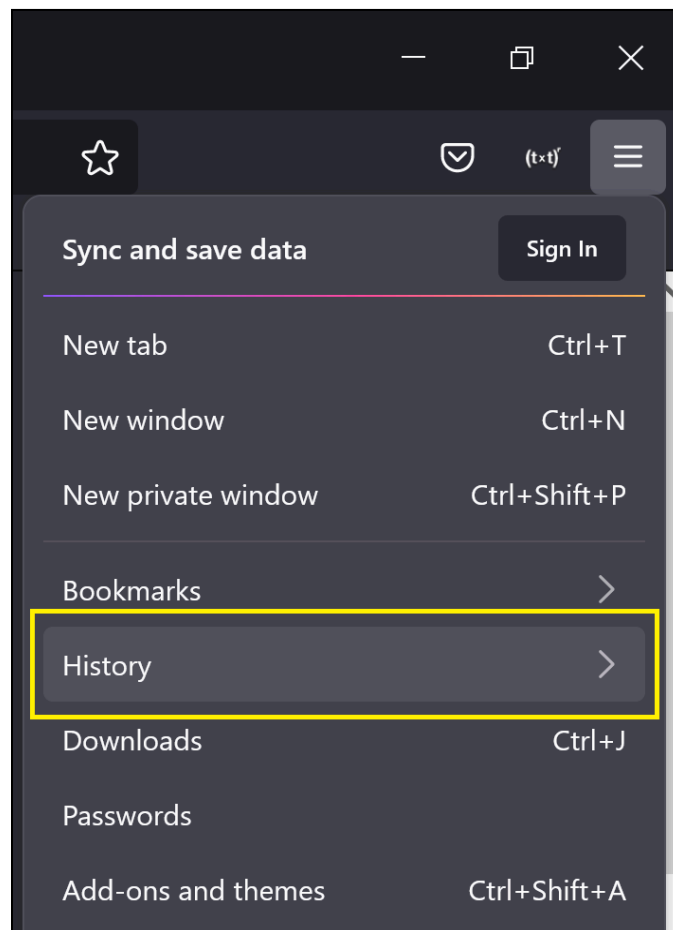
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Mozilla Firefox

Source Article: [Delete browsing, search and download history on Firefox](#)

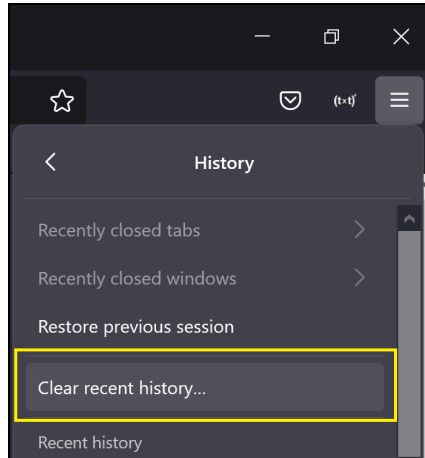
Steps

1. Click on the menu button  to open the menu panel
2. Click on **History**

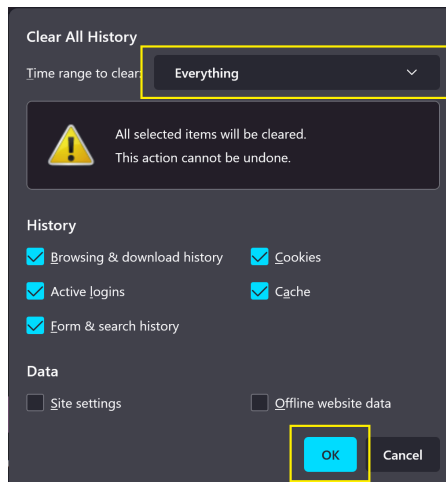


3. Select **Clear recent history...**

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4. A pop-up will appear. Set **Time range to clear:** to **Everything** and check all options under History.



5. Click the **OK** button. The window will close and the items you've selected will be cleared from your history.

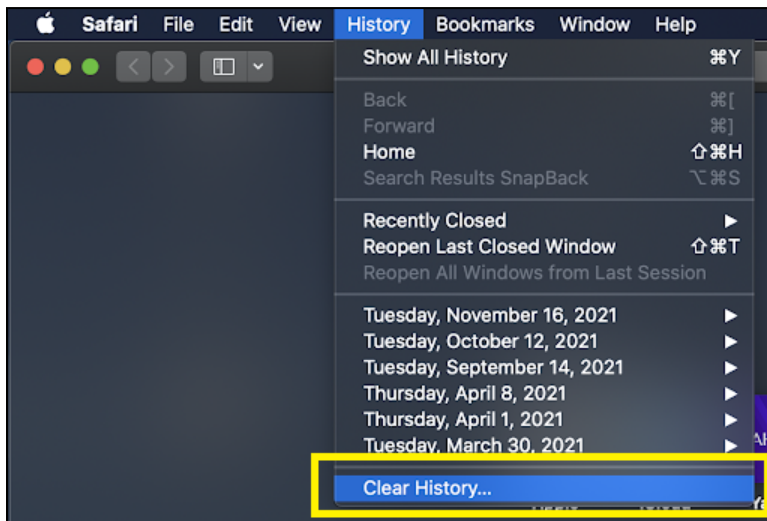
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Safari

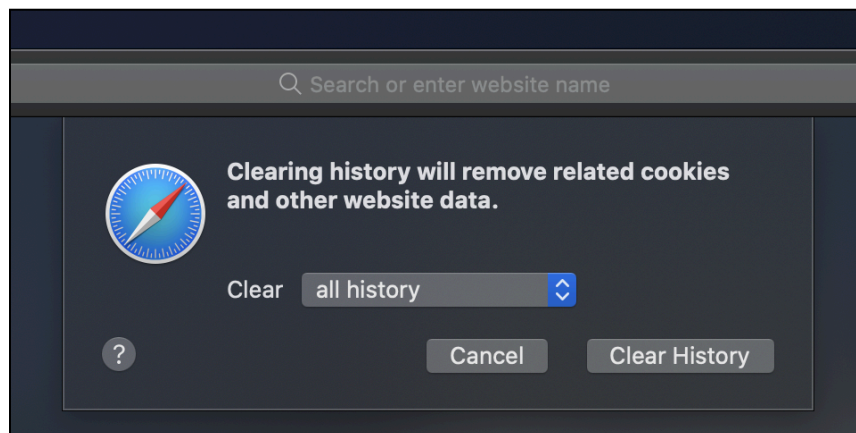
Source Article: [Clear your browsing history in Safari on Mac](#)

Steps

1. In the Safari app on your Mac, choose History > Clear History, then click the pop-up menu.



2. Choose how far back you want your browsing history cleared. We recommend selecting **all history**.
3. Click on **Clear History**



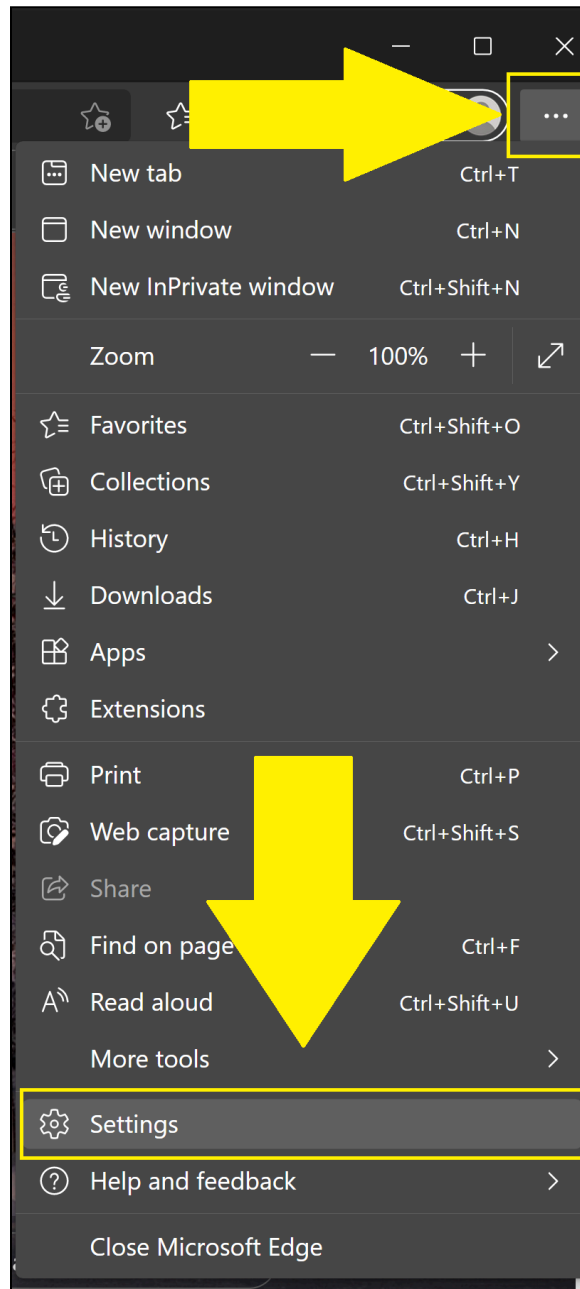
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Microsoft Edge

Source Article: [View and delete browser history in Microsoft Edge](#)

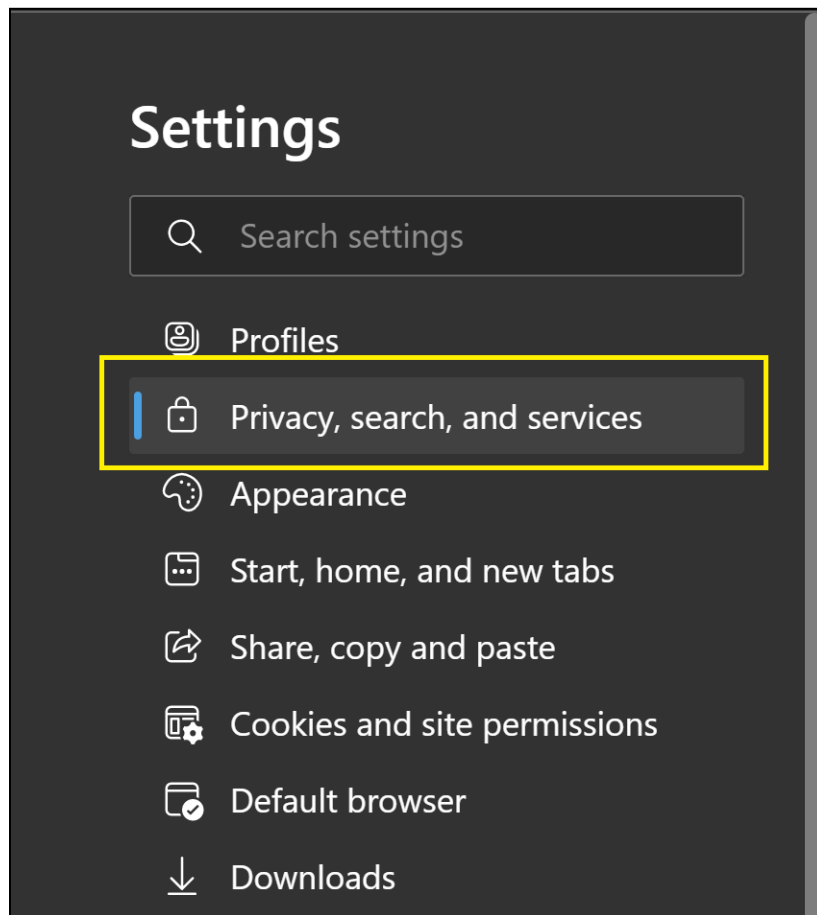
Steps

1. Select Settings and more > **Settings**

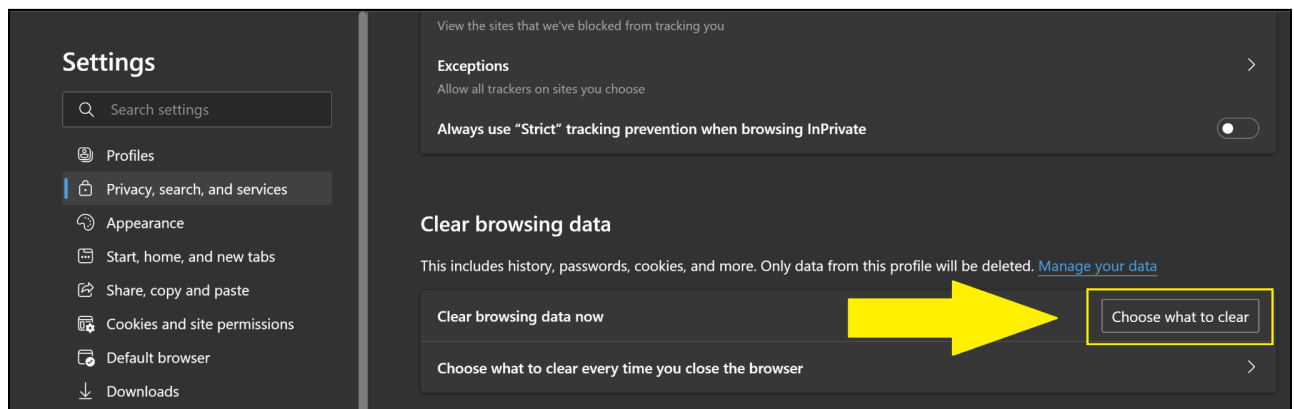


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2. Select **Privacy, search, and services**.

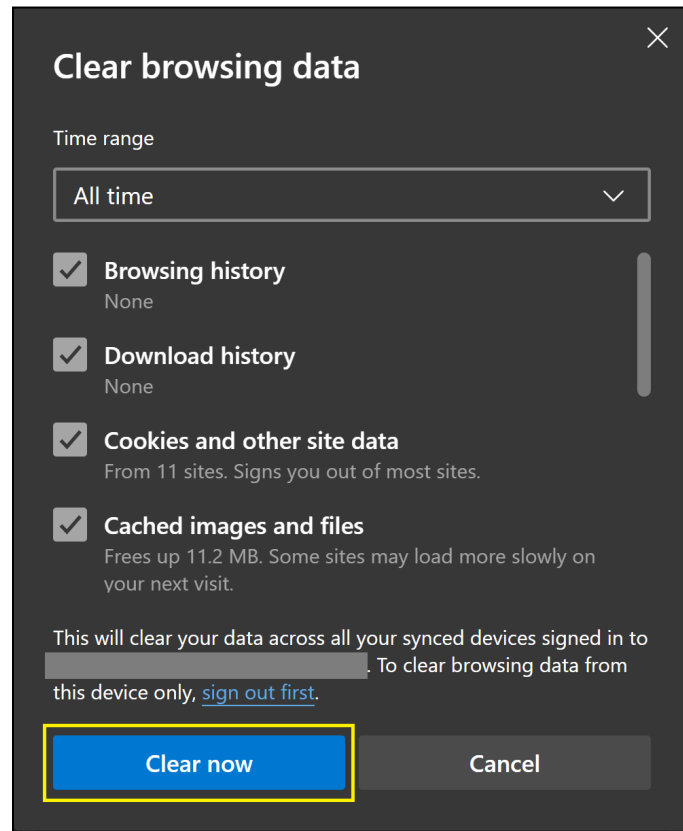


3. Scroll down. Under Clear browsing data, select **Choose what to clear**.



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4. Choose a time range from the Time range drop-down menu. We recommend choosing **All time**
5. Choose the types of data you want to clear. For example, you may want to remove browsing history and cookies but keep passwords and form fill data. We recommend choosing Browsing history, Download history, Cookies and other site data, Cached images and files
6. Select **Clear now**.



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